

Description

Postal Regulatory Commission Submitted 11/9/2011 8:00:00 AM Filing ID: 77558

Accepted 11/8/2011

Date Entered into Record

Official Record Index

Item	
No.	

<u></u>		
1.	Request/approval to study for discontinuance	3/14/2011
2.	Notice (if appropriate) to Headquarters of suspension	3/14/2011
3.	Notice (if appropriate) to customers/ district personnel of suspension	3/14/2011
4.	Highway map with community highlighted	3/17/2011
5.	Eviction notice (if appropriate)	3/17/2011
6.	Building inspection report and original photos of building deficiencies	
	(if appropriate)	3/17/2011
7.	Post office and community photos	3/31/2011
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16.	Community fact sheet	6/02/2011
17.	Alternative service options/cost analysis	3/31/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal-Fact Sheet	
	(with past 3 fiscal years of revenue and revenue units)	6/03/2011
19.	Analysis of investigative findings/recommendations	4/04/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/26/2011
21.	Cover letter, questionnaire, and enclosures	4/26/2011
22.	Returned customer questionnaires and Postal Service response letters	5/31/2011
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24.	Community meeting roster	6/02/2011
25.	Community meeting analysis	6/02/2011
26.	Community meeting letter (if meeting held prior to questionnaire)	- / /
27.	Petition and Postal Service response letter (if appropriate)	6/02/2011
28.	Congressional inquiry and Postal Service response letter (if appropriate)	6/02/2011
29.	Proposal checklist	6/03/2011
30.	District notification to Government Affairs	6/14/2011
31.	Instructions to postmaster/OIC to post proposal	6/08/2011
32.	Invitation for comments exhibit	6/14/2011
33.	Proposal exhibit	6/14/2011
34.	Comment form exhibit	6/14/2011
35.	Instructions for postmaster/OIC to remove proposal	8/15/2011
36.	Round-date stamped proposals and invitations for comments	0/40/0044
07	from affected offices	8/18/2011
37.	Notification of taking proposal and comments under internal consideration	8/15/2011
38.	Customer comments and Postal Service response letters	8/18/2011
38b	Customer correspondences and Postal Service response letters	8/18/2011
39.	Premature Postal Regulatory Commission appeal and Postal Service	0/00/0044
40	response letter (if appropriate)	8/29/2011
40.	Analysis of comments	8/29/2011
41.	Revised proposal (if appropriate)	8/29/2011
42.	Updated PS form 4920 (if appropriate)	N/A
43.	Certification of record	8/29/2011
44.	Log of Post Office discontinuance actions	8/29/2011



No.	Description	Date Entered into Record
45.	Transmittal to vice president, Delivery and Retail, from Distric	ct Manager,
	Customer Service and Sales	8/30/2011
46.	Headquarters' acknowledgment of receipt of record	9/11/2011
47.	Final determination transmittal letter from Headquarters	9/26/2011
48.	Instruction letter to postmaster/OIC on posting	9/30/2011
49.	Round-date stamped final determination cover sheets	



03/14/2011

DEBORAH ESSLER DISTRICT MANAGER NORTHERN NEW ENGLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Maine 1st congressional district.

_		
Post Office Name:	EAST VASSALBORO	
Zip+4 Code:	04935-9998	
EAS Level:	55	
Finance Number:	222640	
County:	Kennebec	
Proposed Admin Office:	NORTH VASSALBORO	
ADMIN Miles Away:	2.4	
Near Office Name:	NORTH VASSALBORO	
Near Miles Away:	2.4	
Number of Customers:		
Post Office Box:	74	
General Delivery:	0	
Rural Route (RR):	0	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	74	
ZIP Code Change:	Yes ☐ NO 📝 ZIP Code	
Maintain Town Name;	Yes 🗹 NO 🗌	
The above office became vacant when	the postmaster retired on 10/01/1992.	
This is a management initiated study talternate means.	to determine if regular and effective service can	be provided through
JAMES THORNTON Manager, Post Office Operations		
Approval to Study for Discontinuance	:	
DEBORAH ESSLER		03/14/2011
DISTRICT MANAGER		DATE
NORTHERN NEW ENGLAND PFO		DATE



Dockect: 1381881 Item Nbr. 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office														
Name: Area:	EAST VA		BORO					District:		State: N HERN NEV	ME MENGI	Zip C AND PE	Code: <u>04</u>	1935
	sional Distri		Maine 1	st				County:	Kenne		1 21100	3 11 12 1 1		
EAS Grad	de:		11						Fi	nance Nun	nber:	222640)	
Post Office	ce:			Classifie	ed Station	· [Classifie	ed Branch	[СРО	
	was no				sion for	r this o	ffice	•						
Prepared	d by:		IcCartne		1110 000						Date) ;	<u>o</u>	3/17/2011
Title:		NOR	HERN N	EW ENGL	AND PFC	C Post O	mce i	Review C	oordinato	or				
Tele No:		(207)	482-716	В							Fax	No:	(2 4	207) 82-7266



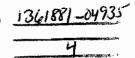
Dockect: 1361681 - 04935

Item Nor. 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Offic	θ							
Name:		SSALBORO		_		State: ME	Zìp (Code: <u>04935</u>
Area:	NORTHE				District:	NORTHERN NEW	<u>ENGLAND PI</u>	*C
Congres	sional Distri		e 1st	(County:	Kennebec		
EAS Gra	ade:	11				Finance Numb	er: 22264	0
Post Off	ice:		Classified Station			Classified Branch		сро 🔲
There w	as no Emerç	gency Super	nsion for this office					
Proper	ad bur	lim McCort					Deter	02/47/2044
Prepare	au by:	Jim McCart		net Office B	outou Oc		Date:	03/17/2011
Title:		NOKIHER	N NEW ENGLAND PFC PC	ost Omice R	eview Co	ordinator		
Tele No	:	(207) 482-7	168				Fax No:	(207) 482-7266

DOCKET NO ITEM NO PAGE

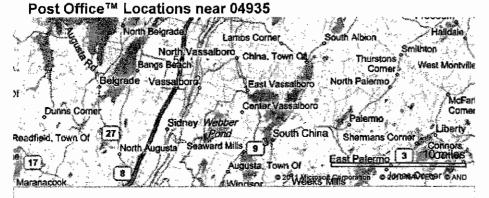




A service of Milical pages

Post Office™ Locations

PRINT | BACK



Post Office™
Location - EAST
VASSALBORO
351 MAIN ST
EAST VASSALBORO,
ME 04935-9998
(800) ASK-USPS

(800) 275-8777 (207) 923-3997

0.0 mi

Business Hours Mon-Fri

7:00am-11:00am 1:00pm-4:30pm Sat 7:30am-11:15am Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location -VASSALBORO 25 ALPINE ST VASSALBORO, ME 04989-9998 (800) ASK-USPS

> (800) 275-8777 (207) 872-6863

3.7 mi

Business Hours Mon-Fri 7:30am-11:30am 12:15pm-4:15pm Sat

Sat 8:30am-12:00pm Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location - SOUTH CHINA 382 ROUTE 3

382 ROUTE 3 SOUTH CHINA, ME 04358-9998 (800) ASK-USPS

(800) 275-8777 (207) 445-2230

4.1 mi

Business Hours

Mon-Fri 8:00am-1:00pm 2:00pm-4:30pm Sat 8:30am-12:00pm Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Business Hours

Services

4 Post Office™ Location - CHINA VILLAGE 19 MAIN ST

CHINA VILLAGE, ME 04926-9998 (800) ASK-USPS

(800) 275-8777 (207) 968-2623

5.0 mi

PO Boxes Online

Service hours may vary. Please check link for business hours.

5 Post Office™ Location - CPU TOGUS 1 VA CTR AUGUSTA, ME 04330-

AUGUSTA, ME 0433 9989 (800) ASK-USPS

(800) 275-8777

(207) 622-6114

5.6 mi

Post Office™ Locations near 04935

By City

EAST VASSALBORO SOUTH CHINA CHINA VILLAGE WINSLOW VASSALBORO

Mon-Fri

Sat

Sun

closed

8:00am-11:30am

12:30pm-4:00pm

9:00am-11:30am

Business Hours

10:00am-2:00pm

Mon-Fri

Sat-Sun

closed

By ZIP Code

04989 04358 04926 04901 04354 04963 04937 04363 04910 04917 04975 <u>04330</u> 04927 <u>04347</u> 04918 04351 04949 <u>04353</u>

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Reverse Phone Number See who is calling you

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Yellow Pages, White Pages, also nearby



Eviction Notice A. Office State: ME Zip Coo NORTHERN NEW ENGLAND PFC Name: EAST VASSALBORO Zip Code: 04935 NORTHEAST District: Area: Congressional District: Maine 1st County: Kennebec 11 EAS Grade: Finance Number: 222640 Post Office: Classified Station Classified Branch CPO

There was no evection notice for this office

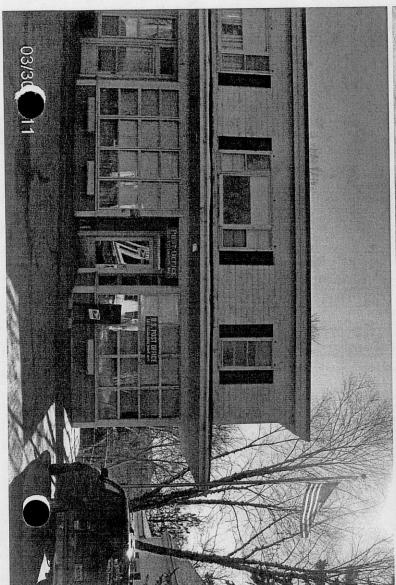
 Prepared by:
 Jim McCartney
 Date:
 03/24/2011

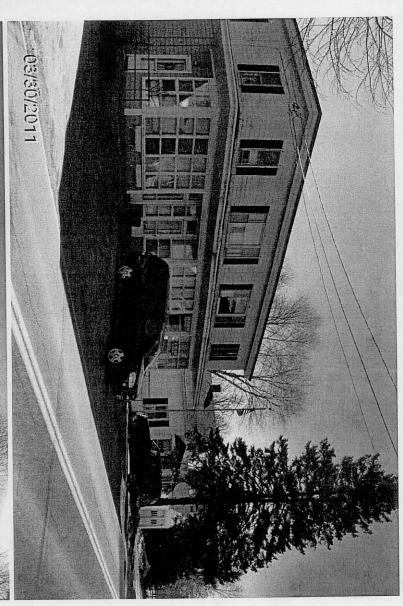
 Title:
 NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
 Fax No:
 (207) 482-7168

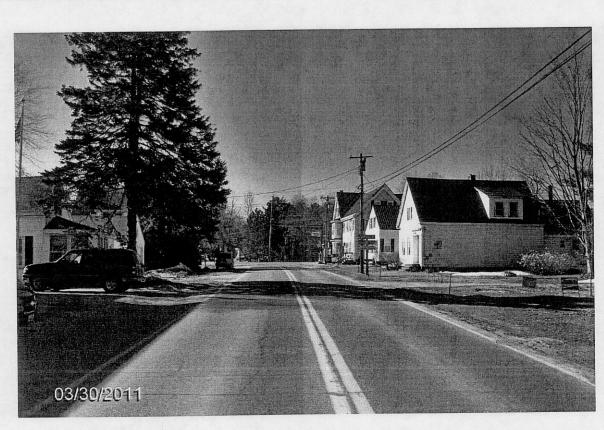


			Buildi	ing Inspectio	n Rep	ort .		
A. Office	2							
Name:	FAST VA	SSALBORO				State: ME	Zin C	ode: 04935
Area:	NORTHE			Di	istrict:	NORTHERN NEW E	NGLAND PF	C <u>54933</u>
Congres	sional Distri	ct: Maine 1s	st		ounty:	Kennebec		
EAS Gra	ıde:	11				Finance Number	222640	
Post Offi	ce:		Classified Station	П		Classified Branch	П	CPO
		· 		.—				
There	e was no	building ins	spection report no	or photos	for th	is office		
		,						
	d by:	Jim McCartney	1				Date:	03/24/2011
Prepare	3							
Prepare Title:			IEW ENGLAND PFC P	ost Office Rev	riew Co	oordinator		

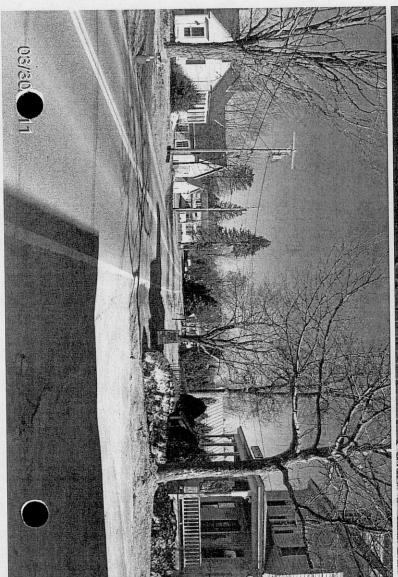
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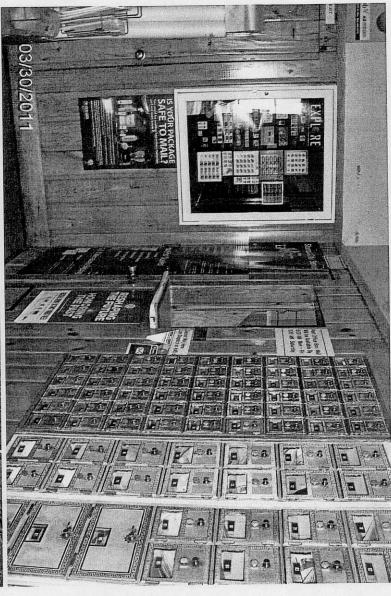






DOCKET NO 136 1881 - 84935







DOCKET NO PAGE

1361881-04935

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code EAST VASSALBORO, ME 04935	I	Postmaster's Signature YCY6P0	Date 03/25/2011
District Office, State & Zip Code NORTHERN NEW ENGLAND PFC, MAINE 04101		District Manager's Signature KYB8X8	Date 03/27/2011
(Check Box)			
✓ Vacancy Management Review		See Instru on Revers	
1. Current Office Level			11
2. Finance Number	(1-6)	22	2640
3. General Delivery Families Served	(7-9)		0
Post Office Boxes/Call Boxes Rented	(10-15)		74
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12, Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20, Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transter Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	74	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/oranches as well as the main office including GPD's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a cartier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code CNLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have camier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outling, facing and cancelling operation?
- 17. Ones office separate massed three tigit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet fo	r calculat	ing Worklo	ad Servic	e Credit	(WSC) for	Post Offices		
Office Name:	EAST VASSALBORO	_							
Office Zip+4:	04935 -9998	District:	NORTHER	N NEW E	NGLAND	PFC			
			Act	ivity WSC	s				
General De	elivery Families Served (It	em 3, PS !	F or m 150) .				0 X 1.0	=	0
Post Office	Boxes/Call Boxes Rente	d (Item 4, i	PS Form 15	50)			74 X 1.0	=	74
Possible C	ity Deliveries (Item 5, PS	Form 150)					0 X 1.3	3 =	0
Administrat	tive Rural Boxes Served (Item 6, PS	Form 150)				0 X 1.0	=	0
	te Rural Boxes Served (It	-					0 X 0.7	=	0
	tive Responsibility for Inte								
(110111 0, 1	PS Form 150)						0 X 0.3	=	0
	tive Highway Contract/Sta								
(Item 9, F	PS Form 150)			• • • • • • •	• • • • • • •		0 X 1.0	=	0
Intermediat	te Highway Contract/Star	Route Box	es Served			-	X 1.0		
(Item 10,	PS Form 150)						0 407		•
 Administrat	tive Responsibility for Inte	rmediate t	liahway Co	ntract/Sta	r Route		<u>0</u> X 0.7	=	0
	Other Offices (Item 11, PS					···	0 X 0.3	=	0
		Total A	ctivity WS0	Cs					74
			Rev	enue WS	Cs				
F	First	25 reve	enue units:	1.00	X	25 units	-	25.00	
	Vext	275 reve	enue units:	0.50	x	34 units		17.00	
1	Next	700 reve	enue units:	0.25	x	0 units	-	0.00	
١	Vext	5000 reve	enue units:	0.10	x	0 units	=	0.00	
	Bala	nce of reve	enue units:	0.01	x	0 units	-	0.00	
	Total reve	nue WSCs	:					42.00	
Activity WS	SCs + Rever	nue WSCs	= 42.0	00 Bas	e WSCs	116.00	_ = EAS G	ade <u>E</u>	
Previous e	evaluation: EAS grade	11_	_						
Effective d	ate of change in service h	nours:						(if appropria	te)
	acancy exists, hours must		appropriate	e EAS gra	de)			_ (,
Worksheet	t completed by:								
JIM MCCA	ARTNEY			JAN	S.J.MC	CARTNEY	@USPS.GO\	/	
Printed Na	me			Sign	nature				
NORTHER Coordinate	RN NEW ENGLAND PFC	District Re	view	03/2	28/2011				
Title			_	Date					

Window Transaction Survey

		Window Transaction Survey	ction Survey		
PO Name:	EAST VASSALBORO	ZIP+4:	04935 - 9998	Completed By:	YCY6P0
Survey Period:	03/19/2011	through	04/01/2011		

survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for daily in the survey period.

	Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 04/01	Thu - 03/31	Wed - 03/30	Tue - 03/29	Mon - 03/28	Sun - 03/27	Sat - 03/26	Fri - 03/25	Thu - 03/24	Wed - 03/23	Tue - 03/22	Mon - 03/21	Sun - 03/20	Sat - 03/19	Day/Date
		8.9	×.777	137	7	15	14	11	15	0	8	12	8	12	11	12	0	12	Posta, Sale
		4.1	7 X 1.083	45	6	0	5	5	5	0	3	5	1	3	1	9	0	2	Priority Parcels Parcels Ge Money Sorders (1.083)
	11	0.2	X 1.969	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	Priority Parcels Express Postage Money Registered Sales Orders C.O.D (.777) (1.083) (1.969)
	18.2	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Passports Meter Settings (5.06)
1	Averaç Worklo	0.2	X 2.875	1	0	0	0	0	0	0	0	0	0	0	0	0	. 0	1	Box Rent (2.875)
	Average Daily Retail Workload in Minutes:	1.0	X 1.792 X 1.787	7	0	0	1	з	1	0	1	0	0	0	0	1	0	0	Certified Insured Special Service (1.792)
	₹etail utes:	0.0	X 1.787	0	0	0	0	0	0	0	0	0	0	0	0	0,	0	0	Misc. Services (1.787)
	17.1	2.7	X 1.188	27	3	2	1	2	2	0	2	2	2	3	သ	2	0	3	Nonrevenue Services (1.188)

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

EAST VASSALBORO 04935 - 9998

Dates Recorded

03/19/2011 04/01/2011 through

Date	Le	tters	F	lats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	95	33	6	125	1	2	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	92	96	11	163	4	11	1	0
Tue - 03/22	150	77	5	53	0	1	0	0
Wed - 03/23	102	126	5	81	1	5	1	0
Thu - 03/24	58	113	6	61	0	1	0	0
Fri - 03/25	88	140	8	50	1	4	1	0
Sat - 03/26	82	70	7	88	2	3	0	0
Sun - 03/27	0	0	0	. 0	0	0	0	0
Mon - 03/28	162	197	10	114	5	5	0	0
Tue - 03/29	66	104	8	98	0	7	0	0
Wed - 03/30	52	85	8	38	2	6	0	0
Thu - 03/31	122	105	10	68	2	3	0	0
Fri - 04/01	83	49	6	32	0	2	1	0
TOTALS	1,152	1,195	90	971	18	50	4	0
Daily Average	96.0	99.6	7.5	80.9	1.5	4.2	0.3	0.0
Signature of Per	son Making	Count:	YCY6P0					

Printed Name:

Date:

YCY6P0

04/02/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

EAST VASSALBORO 04935 - 9998

Dates Recorded

03/19/2011 04/01/2011 through

Date	Letters		F	lats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	27	0	4	0	2	3	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	64	0	38	0	9	1	2	0
Tue - 03/22	49	0	4	0	1	0	1	0
Wed - 03/23	44	0	27	0	2	3	3	0
Thu - 03/24	55	0	0	0	1	2	0	0
Fri - 03/25	36	0	2	0	4	1	1	0
Sat - 03/26	30	0	5	0	3	1	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	66	0	6	0	5	0	1	0
Tue - 03/29	65	0	0	0	4	0	0	0
Wed - 03/30	34	0	15_	0	4	3	2	0
Thu - 03/31	68	0	19	0	0	0	1	0
Fri - 04/01	24	0	4	0	6	1	0	0
TOTALS	562	0	124	0	4 1	15	11	0
Daily Average	·46.8	0.0	10.3	0.0	3.4	1.3	0.9	0.0
Signature of Per	son Making	Count:	YCY6P0					

Printed Name:

YCY6P0

Date:

04/02/11



03/11/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



03/22/2011

Kennebec County Sheriffs Department 125 State St Augusta ME 04330

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the poss the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County.

The Postal Service is currently conducting an investigation concerning the poss to the confidence of the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County.

The Postal Service is currently conducting an investigation concerning the poss to the confidence of the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County.

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The Postal Service is currently conducting an investigation concerning the poss to the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

JÍM MCCARTNEY

Post Office Review Coordinator

NORTHERN NEW ENGLAND PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

cc: Official Record

Docket: 1361881 - 04935 Item Nbr: 15 Page Nbr: 1

		Post Off	ice Survey Sheet				
	Post Office Name	EAST VASSALBORO	ZIP+4	04935-9998			
	Congressional District	Maine 1st	Date	03/31/2011			
1.		oout the facility, such as structiole), security, and other deficie	ural defects, safety hazards, lack of running encies or factors to consider.	water or restrooms (if so,			
2.	ls the facility accessible	to persons with disabilities?	Yes Y No				
3.	Lease terms? 30-day can	cellation clause? fixed 4/1	3/2013 expires. No cancellation clause				
4.	Are suitable alternate qu	arters available for an indepen-	dent Post Office? If so, where?				
5.	List potential CPO sites. Country Store						
6.	Are there any postage m If yes, please identify the	eter customers or permit maile em by name and address.	ors? ☐ Yes ☑ No				
7.		reer employees will be affected be offered opportunity to work	d and what accommodations will be made for a transfer office	or them?			
8.	box be retained? Will a loc	ked pouch be utilized?	what times? How will this be affected by di				
	How Post Office boxes a	are installed?	104				
	How Post Office boxes a	are used?	74				
	What are the window ser	vice hours?	07:00 - 11:00 - 13:00 - 16:30 M-F				
			07:30 - 11:15 S	,			
	What are the lobby hours	s?	07:00-11:00, 13:00-16:45 M-F				
			07:30-11:15 S				
9.	Have there been recent c	ases of mail theft or vandalism	reported to the postmaster/OIC? Explain.				
	None reported to OIC						

Post Office Survey Sheet (continued)

Docket: 1361881 - 04935

Page Nbr: 15 Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? Humidifier										
11.	-	ootential CBU/parcel lockers sites and distances from present Post Office site. try Store - 0.1 miles									
12.	handic	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? Mail handed out from PO Box for elderly customers with vision issues.									
13.	Rural delivery/HCR delivery.										
	a.	What is current evaluation?	A33								
	b.	Will this change result in the route being overburned?	Yes 📝 No								
		If so, what accommodations will be made to adjust the route?									
}	C.	How many boxes and miles will be added to the route?	74, box 0 Miles								
	d.	What would be the additional annual expense if the route is increased?	5901								
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0								
	f.	At what time of the day does the carrier begin delivery to the community?	12:00								
		Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes 📝 No								
		If so, how?	0								
14.		Post Office box fees at the facility that will provide alternative service different from those inued? If so, how (Cost)? More Same Less	at the office to be								
	Same f	Same fee level									
	`										

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Community Survey Sheet

Post Office Name	EAST VASSALBORO	ZIP+4	04935-9998		
Congressional District	Maine 1st	Date	03/31/2011		
Incorporated?	•	Yes ☐ No			
Local government provi	ded by:	Vassalboro Board of Se	cctmen		
Police protection provid	cd by:	Kennebec County Sheri	Kennebec County Sheriff		
Fire protection provided	by:	Vassalboro Fire Departi	nent		
School location:		Vassalboro Community	School		
Residential growth experience History. (Are there any special co Is the Post Office facility Check with the field rea	ercial, or business growth is expected cted per conversation with Town Ma special historical events related to the mmunity events to consider? y a state or national historic landmark estate office when verification is ne	community?			
None disclosed					
	economic make-up of the community commuters, and local farmers.	(e.g., retirees, commuters, self-empl	oyed, farmers)?		
school bus stop, commu Do employees of the off	es are provided by the Post Office (e.g. nity meeting location, voting place, go ice offer assistance to senior citizens made for these services if the Post Office.	government form distribution center. and handicapped)?			

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Item Nbr: 17 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

		23.	unated oost for Alterna	tive replace	ment dervice		
Office I	Name:	EAST VASSALBORO					
Office 2	Zip+4:	04935 -9998	District: NORTHERN N	EW ENGLAN	D PFC		
1.		the number of additional s to be added to the rural i	route	74			
	DONO						
2.		the number of additional					
		to be added to the route		0.00			
	Enter	the volume factor		2.07			
				Total (ad	ditional boxes x volume factor)	153.18	
3.		the number of additional added to the rural route	boxes	74			
	Centr	alized boxes		0.00	x 1.00 Min	0.00	
		lar L route boxes		0.00	x 1.82 Min	0.00	
	Regu	lar Non-L route boxes		74.00	x 2,00 Min	<u>148.00</u>	
					Total additional box allowance	148.00	
4.		he number of additional da al route	aily miles to be added to	0.0	x 12 Mileage 00 Standard	0.00	
					otal additional minutes per week niles carried to two decimal places)	301.18	
5.		idditional annual minutes onal minutes per week yea	ar)	301.1	18 x 52 Weeks	15,661.36	
6.	(additio	dditional annual hours onal annual minutes/ utes per hour)		15,661.3	36 / 60 Minutes	261.02	
7.	nationa	he rural cost per hour (see al payroll summary report , consolidated)		22.6	<u>61</u>		
			Total Annual Cost (a	dditional an	nual hours x rural cost per hour)	5,901.72	
8.	Enter I	ock pouch allowance (if ap	pplicable)			0.00	
Total annual cost for alternate service (annual cost minus lock pouch allowance)							

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Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service										
Office Name: Office Zip+4:		District:	NORTHERN	NEW ENGLAND	D PFC						
	er the number of additional es to be added to the route			0	x 3.64 hours per year	0.00					
	er the number of additional s to be added to the route			0.00	x 10,40 hours per year	0.00					
					Total time added to the route	0.00					
	er the HCR hourly rate ntact Area Manager, Purch er)	asing/Co	ntracting			0.00					
	Total additio	nal com	pensation (HC	R hourly rate x	c total time added to the route)	0.00					

POST OF	U.S. Postal Serv FICE CLOSING OR CONS			1. Date Prepared
	Fact Sheet			06/03/2011
2. Post Office Name		3. State and ZIP + 4 Code		1
EAST VASSALBORO 4. District, Customer Service 5. Are	a, Customer Service	ME, 04935-9998 6. County	17 Congress	sional District
NORTHERN NEW ENGLAND PFC NOR	RTHEAST	Kennebec	Maine 1st	
8. Reason for Proposal to Discontinue This is a management initiated study to	9. PO Emergency Suspend(/ No Suspension	Reason and Date) 1	0. Proposed Perman	ent Alternate Service
determine if regular and effective service cen				
be provided through alternate means,				
11. Staffing			12. Hours of Service	
a. T PM PM Vacancy I	Reason & Date: retired	a. Time M-F 07:00 to 11:00 and 13:00 to	Sat 07:30 to 11:15	Total Window
Occupied 10/01/1992		16:30		Hours Per Week
10/01/1992	_	a. Lobby Time M-F	l Sat	
b. OIC Career	Non-Carear	07:00 to 11:00 and 13:00 to 16:45		41.25
c. Current PM POSITION Level (150) EAS-11	Downgraded from EAS-55		I	'
d. No of Clerks- 0 No of Career- 0	to of Non-Career- 0			
e. No of Others- 0 No of Career- 0	to of Non-Career- 0			
13. Number of Custom	ers Served	14.	Daily Volume (Piece:	s}
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	74	a. First-Class	195	46
c. City Delivery	0	b. Newspaper	88	
d. Rural Delivery	0	c. Parcel	5	4
e. Highway Contract Route Box	74	d. Other e. Total	0 288 I	 0
f, Total			200	
g. No. Receiving Duplicate Service h, Average No. Daity Transactions	18.20	g. No. of Postage Meters		
Finances a, FY	10,20	Receipts	l b. EAS Step 1	c. PM Fringe Benefits
2008		\$ 24,461	PM Basic Salar	y (33.5% of b.)
2009		\$ 22,668 \$ 22,457	(no Cola) \$ 22288	\$7,466
	16a, C	uarters		'
Postal Owned	Leased (# Leased, Expiration Date)	04/30/2013	Annual L	ease \$ 4920
		_ =	**************************************	
30-day cancellation clauss? Yes	NO EVI	cted? Yes No (if Yas, must vacate by)	
Loceted in: Business Home	Other Su	itable elternete quartere availa	able? Yes	No
16b. Explain: Office located within building with apartments.				
17. Schools, Churches and Organization in S	Servica Area: No: 1	19, Administrative/Emaneti	ng Office (Proposed):	
VASSALBORO FRIENDS MEETING (CHURI			EAS	
		Neme NORTH VASSAL	08:00 to 12:00 end	
		Window Service Hours: M-F Lobby Hours: M-F	14:00 to 18:45 07:00-17:00	SAT 08:00 to 11:45 SAT 07:00-12:00
		,	07.00-17.00	SAI 07.00-12.00
		PO Boxes Available: 169		
18, Businesses in Service Area:	No: 13	20. Nearest Post Office (# c	different from above):	
CARPET BINDERS NORTH COUNTRY RIV	_	NORTH VASSAL	EAG	6
LIBRARY VASSALBORO HISTORICAL SOC GARDENS NATANIS GOLF COURSE FREE	IETY FIELD STONE	Name	08:00-12:00,	Miles Away 2.4
DEVELOPMENT FINANCIAL TRAINING CA	TES FAMILY GLADS PAUL	Window Service Hours; M-F	14:00-16:45	SAT 08:00-11:45
MAIN STREET MOTORS BROOKSIDE MOT CAIN & SONS EQUIPMENT		07:00-17:00	SAT 07:00-12:00	
		PO Boxes Available: 169		
	21. Pre	pared by		
Printed Name and Title JIM MCCARTNEY		Signature		Telephone No. AC ()
PO Discontinuance Coordinator Name	Telephone No. AC ()	JIM MCCARTNEY Location		(207) 482-7168
JIM MCCARTNEY PS Form 4920, June 1993	(207) 482-7168	PORTLAND, ME		

Tele No:

(207) 482-7168



A. Office	<u>.</u>							
Name: Area: Congress EAS Grad	NORTHE sional Distr		1st		District: County:	State: ME NORTHERN NEW E Kennebec Finance Number	NGLAND P	
Post Offic	ce:		Classified Station			Classified Branch		СРО
This form	is a place	holder for nur	nber 19. And the verificati	ion of new	service t	ype is complete.		
Prepared	d by:	Jim McCartn NORTHERN	ey NEW ENGLAND PFC Po	ost Office I	Review C	oordinator	Date:	04/04/2011

(207) 482-7286

Fax No:



04/26/11

OIC/POSTMASTER

SUBJECT: EAST VASSALBORO Post Office

Enclosed are questionnaires addressed to customers of the EAST VASSALBORO Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/11 for further review.

Jim McCartney

Post Office Review Coordinator

Enclosures



04/26/2011

POSTAL CUSTOMER EAST VASSALBORO POST OFFICE EAST VASSALBORO, ME 04935

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the East Vassalboro Post Office retired on 10/01/1992. The Office is being studied for possible closing or consolidation for the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the North Vassalboro Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carner. Retail services are also available at the North Vassalboro Post Office, located 2.4 miles away. Hours of service at this office are 08:00 to 12:00 and 14:00 to 16:45. Monday through Friday, and 08:00 to 11:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Vassalboro Town Hall Conference Room on Thursday, May 26, 2011 from 05:00 PM to 06:00 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jim McCartney at (207) 482-7168.

Thank you for your assistance.

Sincerely,

JAMES THORNTON

Manager, Post Office Operations

151 Forest Avenue

Portland, Maine, 04101-9990

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	□ №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	∏ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				<u>. </u>
Do v	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:				



		Better	Just as Good	No Opinion	Worse
	lf vo	_		<u></u>	—
	ii yes	s, please explain:			
	For wi		you leave your community? (0	Check all that apply.) Where do you	go to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
	Do νο	u currently use local bu	usinesses in the community?		
		Yes No	,		
	If yes,	would you continue to	use them if the Post Office is	discontinued?	
		Yes No			
î	e:			_	
ıbb	ess:				
ماد	phone:				
0.0					•
ate	:				

DOCKET NO	1341881-84935
ITEM NO	21
PAGE	7



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

DOCKET NO

ITEM NO

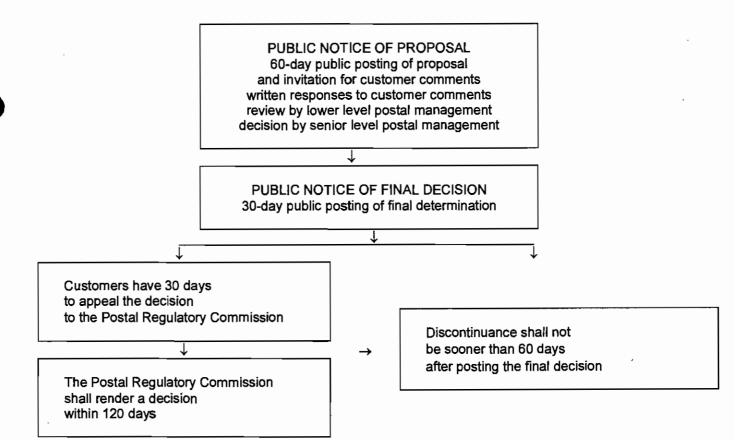
1361011-04935

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





05/24/2011

NORMAN T ROWE JR 37 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

PORTLAND, ME, 04101-9990

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps				X	
b.	Mailing Letters				X.	
c.	Mailing Parcels				X	
d.	Pick up Post Office box mail				X	
e,	Pick up general delivery mail				×	
f.	Buying money orders				X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M	
h.	Sending Express Mail				X.	
i.	Buying stamp-collecting material				X	
Oth	er Postal Services					
a.	Entering permit mailings	YES	X NO			
b.	Resetting/using postage meter	YES	MO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	X NO			
b.	Using for school bus stop	YES	NO.			
C.	Assisting senior citizens, persons with disabilities, etc.	YE\$	M-NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	X NO			
e.	Other	YES	МО 🔀			
	If yes, please explain:	·				
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
,		X YES	∏ NO			
	If yes, please explain:					



3.	If you hat receive F current s	Post Office box service	e will be no change to your deliver or general delivery service, comple	y service — proceed to question ete this section. How will the pro	n 4. If you currently oposed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
		_			
4.	For wi		you leave your community? (Chec	k ail that apply.) Where do you	go to obtain these
	X	Shopping	NTUL + Aug	145Ta & ()	lina_
	X	Personal needs	11	· · · · · ·	10
		Banking	·		
		Employment	Retired		
		Social needs	N/A		
5.	Do you	u currently use local bu	sinesses in the community?		
		Yes No		,	
	if yes,		use them if the Post Office is disco	ontinued?	
		Yes No			
Nam	ne: /	Vorman-	1 Rowe =	<u></u>	
Addı	ress:	3> M	ain ST. U	lassalboro	04989
Tele	phane:	20)	504 4251		
Date		5/5/	///		
		-/-/			(e)

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JAMES E MCDOWELL 300 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** M b. Mailing Letters X Mailing Parcels × Pick up Post Office box mail ď. Pick up general delivery mail □. e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X h. Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter b. YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. ∏> NO | YES If yes, please explain: Using public bulletin board ď. YES Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO



	Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
For w service		ou leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
\square	Shopping			
X	Personal needs			
	Banking			
	Employment			
M	Social needs			
Do yo		nesses in the community?		
	Yes No			
if yes		se them if the Post Office is disc	ontinued?	
	∑ Yes No			
	Ames E. M	o Dowe //		
me: J			and and	g
	OU MAIN ST	- VASS AL BIRG	ME OTGS	



LYNNE GRAY P O BOX 4 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				j.
d.	Pick up Post Office box mail		W		
e.	Pick up general delivery mail		W		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				U.
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
Ь.	Resetting/using postage meter	YES	IJ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b .	Using for school bus stop	YES	₩ O		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□, NO		
	If yes, please explain:	Ina	gk u	pm	9
ď.	Using public bulletin board	YES	☐ NO		
e,	Other	YES	1 NO	•	
	If yes, please explain:				
Do y	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



If yes,			, ·	☐ Worse
	please explain:			
			:	
Forwhi	ich of the following do	you leave your community? (Chec	k all that apply \ \Mhere do you go	to obtain these
service	s?	you leave your continuinty? (Onec	A all triat apply.) writere do you go	to obtain these
L	Shopping		la 11 maria	a AVEL
1	Personal needs	Matervil	Hugus	
	Banking	/ / / / /		
	Employment			
	Social needs	 		
		<u> </u>		
Do you	currently use local bu	sinesses in the community?	•	
í	Yes No			
If yes, w	vould you continue to	use them if the Post Office is disco	ntinued?	
1	¥ Yes ∏ No			
4				
Lyn	INE Gray			
s:)	O. Box	& EastVas	salporo me	04935
one: ご	7)7 Code	7-3325		



SANDRA TOOHEY P O BOX 87 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Monthly Never Daily Weekly **Postal Services Buying Stamps** M a. M Mailing Letters b. Mailing Parcels М C. Pick up Post Office box mail d. M Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material i. Other Postal Services Entering permit mailings a. Resetting/using postage meter ☐ YES b. **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop YES b. C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: X YES d. Using public bulletin board ∃ ио Other YES..... INO €. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

UNITED STATES POSTAL SERVICE.

1_	Better	Just as Good	No Opinion	☐ Worse
If yes, pl	ease explain:			
				
For which	of the following do	you leave your community? (Chec	k all that apply) Where do you go	to obtain these
services?		A	wan mat approx./ Trible do you go	10 00 00 00 00 00 00 00 00 00 00 00 00 0
	Shopping	Naterville_		
XI !	Personal needs -	- medical - 1	e) aferville	
ĬŽ i	Banking	1. 10.05.		
	Employment			
-				
X S	Social needs			
	Social needs			
, · •		sinesses in the community?		
Do you cu	irrently use local bu	sinesses in the community?		
Do you cu	ıπentiy use local bu	use them if the Post Office is disco	ontinued?	
Do you cu	ıπentiy use local bu	·	ontinued?	
Do you cu	mently use local bu Yes No uld you continue to	·	ontinued?	
Do you cu	mently use local bu Yes No uld you continue to	use them if the Post Office is disco	ontinued?	
Do you cu	Yes No No Yes No	use them if the Post Office is disco		<u> </u>
Do you cu	Yes No No Yes No	use them if the Post Office is disco	entinued? 45 S. S. Fan le	ey Hill
Do you cu	Yes No No Yes No	use them if the Post Office is disco		ey (1) 11



ROBERT TURNER

6 S. STANLEY HILL ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			X	
C.	Mailing Parcels			$ \boxtimes$	
d.	Pick up Post Office box mail				凶
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	□ .		×	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				凶
Oth	er Postal Services				
a.	Entering permit mailings	YES	ОИ		
b.	Resetting/using postage meter	YES	Д ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Йио		
b.	Using for school bus stop	YES	Ď NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	јХ ио		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	ØN 🖄		
e.	Other	YES	☐ NO		
	If yes, please explain:				
_					de2
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp YES	oing, or for I	personal n	eeas?
	If yes, please explain:				

UNITED STATES POSTAL SERVICE.

3.		ost Office box service	e will be no change to your delivery or general delivery service, comple		
		Better	Just as Good .	No Opinion	Worse
	If yes,	please explain.			
4.	For whi	s?	you leave your community? (Chec		
	X	Shopping Man	by Waterville + Av	sista occasionally 1	Portland
	Ø	Personal needs	//		
	区	Banking <u></u>	atioville		
		Employment			
	X	Social needs	grown Waterille, Some K	Drys Da, bolland, + Oo	her
5.	Do уоц	currently use local bu	sinesses in the community?		
	J	Yes 🗍 No			
	If yes, v	vould you continue to	use them if the Post Office is disco	ntinued?	
		Yes 🔲 No			
Nan	ne:	Report To	rneo ·		
Add	ress:	6 S. Star	Lay Hill Rd.	04989	
Tele	ephone:	267-90	23-4246		
Date	ə:	5/6/11			
		, ,			



UNKNOWN

EAST VASSALBORO, MÉ 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

					•
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\mathbf{X}'	- Pagg
b.	Mailing Letters			X.	
C.	Mailing Parcels			□`	¤
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				过
f.	Buying money orders			. 🗀	囡
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ŋ⁄
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				×
Oth	er Postal Services		,		
a.	Entering permit mailings	☐ YES	MO MO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Мио		
	If yes, please explain:		<u>-</u>		
d.	Using public bulletin board	☐ YES	NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eds?
	if yes, please explain:	YES	□ NO		



complete this questionnaire.

3. 1	If you hav receive Po current se	ost Office box service	ere will be n e or general	o change to your delive delivery service, comp	ery service — proceed plete this section. How	to question 4. It will the propose	fyou currently d service compare to
		Better		Just as Good	₩ No O	pinion	Worse
	If yes	, please explain:					
4.	For wh	ich of the following dos?	you leave	your community? (Che	eck all that apply.) Wh	ere do you go to	obtain these
	Ø	Shopping					
,	D.	Personal needs					
	A	Banking					
	\$	Employment					
,	五	Social needs					
5.	Da						
5.	D0 y00	currently use local b	usinesses i	n the community?			
	If yes, v	-	use them	if the Post Office is disc	continued?		
	2	Yes No					
	Ì	~					
Name	:					_	·
Addre	ss:						
Telept	hone:						
Date:							
Please	e add any	additional comments	s on a sepa	rate piece of paper an	attach it to this form.	Thank you for ta	aking the time to



BARBARA & ROBERT PLEAU

282 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail M d. X Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. $oldsymbol{\boxtimes}$ Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services Entering permit mailings T YES XI NO Resetting/using postage meter b. **Nonpostal Services** Picking up government forms a. (such as tax forms) Using for school bus stop b. M NO Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: Using public bulletin board d. Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

North Vass. Ist york

VINITED STATES POSTAL SERVICE.

3.	If you have carrier delivery, the receive Post Office box service current service?	e will be no change to your deliver or general delivery service, comple	y service — proceed to question 4 te this section. How will the propo	If you currently osed service compare to
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping		·	
	Personal needs			
	Personal needs Banking Employment			
	Employment	,		
	Social needs			
	(
5.	Do you currently use local bu	sinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disco	ntinued?	
	Yes 🗌 No			
Nam	· Barbara +	Robert Please		
<u>Addr</u>	ess: 282 Mai	n St. Vassa	Obro main	0 84989
Tele	phone: 93-331	7		
Date	5/6/11			



TIM & TRACY PHILLIPS **423 MAIN STREET** VASSALBORO, ME 04989

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Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			I	
C.	Mailing Parcels				IJ(
d.	Pick up Post Office box mail				$ \sqrt{} $
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				IJ́
i.	Buying stamp-collecting material				IJ∕
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:		_		
ď.	Using public bulletin board	YES	NO		
e.	Other ·	YES	NO 🔽		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopr	ing or for	personal ne	eds?
,	,	YES	∏ NO		
	If yes, please explain:	<u>.</u> e	,		
	N. Vassalboro Post office on the	he was	y +0+	7000	ind
		(J	u	DIC

UNITED STATES POSTAL SERVICE.

3.	If you have co receive Post current service	Office box service or ge	l be no change to yo eneral delivery servio	ur delivery service e, complete this s	e — proceed to question 4 ection. How will the propo	. If you curr sed service	ently compare to
		Better	☐ Just as Good		No Opinion		Worse
	If yes, pie	ease explain:					
4.	For which services?	of the following do you I	leave your communi	ty? (Check all tha	t apply.) Where do you go	to obtain th	ese
	ত ভ	Shopping Water	ville				
	<u></u>		terville, u)inslow			
	□	Banking WINSLO	w skowh	igan		·	
	☑ , 5	Employment WINS	low, sko	<u>Uhegan</u>			
		Social needs all o	ver				
5.	Do you cu	rrently use local busines	ses in the communi	ty?	•		
	Z	Yes No					
	-	ld you continue to use the	hem if the Post Offic	e is discontinued?	?		
	<u> </u>	Yes 🔲 No					
Nam	ne: Tim	atracy P	hillips				
Add	ress: 423	3 Main S	treet	1496	1		
rele	phone: JU	2-9804/53	7-2151				
⊃at∈	: 5-7-	11			. —		



RAYMOND & JANE RICHARD P O BOX 79 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\square	
b.	Mailing Letters				
Ç.	Mailing Parcels			¥	
d.	Pick up Post Office box mail	凶			
e.	Pick up general delivery mail				Ø
f.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Image: Control of the	
h.	Sending Express Mail			v	
i.	Buying stamp-collecting material				$ \overline{\mathbf{V}} $
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO 🔯		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services	,			
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO 🚺		
	If yes, please explain:				
d.	Using public bulletin board	YES	IJ∕ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:		·		
Doy	you pass another Post Office during business hours while traveling to or from we	ork, or shoot	oing, or for t	personal ne	eds?
		✓ YES			
	If yes, please explain:	10			
	North lassations is an over to	T 300	b lesson	recvi	lle



		Better	Just as Good	No Opinion	☐ Worse
<u>11</u>	f yes, _l	please explain:		·	
-					<u> </u>
	or whices		you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	₹	Shopping	•		
	\mathbf{Z}	Personal needs			
]	Banking	•		
	1	Employment			
	<u> </u>	Social needs			
	yes, w	Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
lame: (-	كسر	mond +	Jane Rich	ard	
ddress:	58	SI Husse	My Hill Road	East Vassal	
elephone	e: 20	07-923	-3208		



JAKE & SERICA MARDEN 760 BOG ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services Daily** Weekly Monthly Never **Buying Stamps**

a,	buying Stamps			\Box	[4]
b.	Mailing Letters				区
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				互
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				区
ī.	Buying stamp-collecting material				Image: Section 1
Oth	er Postal Services				
a.	Entering permit mailings	YES	ΜO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	I NO		
e.	Other	YES	☑ NO		
	If yes, please explain:				
Do s	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	ing or for ne	rsonal ne	eds?
	The pass and the second during pasiness flours write traveling to or front we	YES	IIIg, or lor pe	. Jones (N	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

If yes, please explain: N. Vassalbero Office



	current se		3 , -	omplete this section. How will the prop	
		☐ Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
				· · · · · · · · · · · · · · · · · · ·	A
4.	For whi	ich of the following do s?	you leave your community? (Check all that apply.) Where do you go	o to obtain these
	区	Shopping Wa	terville/Augusta		
	Œ	Personal needs	n u		
	区	Banking	Winslow		
	互.	Employment Wo	iterville#		
	Ø	Social needs V	aries		_
_	Da				
5.		Yes No	sinesses in the community?		
	,	- -	use them if the Post Office is	discontinued?	
	I	Yes No			
	_				
Name:	: Ja	ke r Serica	Marden		
Addres	ss: 76	O Bog Rd.	Vassalboro C	149 89	
Teleph	none: (207) 692-708	35		
Date:	5/4	/11			



ERNEST GAUER
P O BOX 24
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. Weekly Monthly Never **Postal Services** Daily **Buying Stamps** X a. Mailing Letters X b. Mailing Parcels 区 Pick up Post Office box mail d. Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X h. Buying stamp-collecting material N i. Other Postal Services Entering permit mailings | YES X NO Resetting/using postage meter X NO b. YES **Nonpostal Services** Picking up government forms X YES NO (such as tax forms) Using for school bus stop b. X NO YES Assisting senior citizens, persons with disabilities, etc. X NO C. YES If yes, please explain: ON K Using public bulletin board ☐ YES d. Other ✓ NO e. | YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES INO

Pass No. Vasa P.O. in way to Waterville



3.		Post Office box se				 proceed to question at tion. How will the properties. 		re to
		Better	☐ J	ust as Good	[No Opinion	☐ Worse	
	If yes	s, please explain:					_	
4.	For wheel services		ng do you leave yo	ur community? (Che	eck all that a	pply.) Where do you go	to obtain these	
	X	Shopping	Waterill	. avgust	a S	o. China		
	K	Personal nee	is Water	elle No.	Van			
	Ø	Banking	Waterville	6 Wins	low	No. Vaso.		
		Employment		· · · · · · · · · · · · · · · · · · ·				
	X	Social needs	Water	ill				
5.	Do voi	u currently use lo	cal businesses in th	ne community?				
	,	X Yes						
	If yes,			e Post Office is disc	continued?	•		
		Yes 🗌	No	·				
Nan	ne;	Ernest	- Daves	Gaver				
Add	ress:	P.O. B	0K Z4	943	Bog	Rd. E. Va	salloro	04935
Tele	phone:	92	3-3651					
Date	9 :	5/4	///					
				_				



CHARLIE HARTMAN

7 SAWMILL ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassatboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never П **Buying Stamps** Mailing Letters b. C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services Entering permit mailings T YES a. Resetting/using postage meter b. Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: Using public bulletin board ☐ YES d. YE\$ Other €. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES



		_		_
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do y services?	ou leave your community? (Check all that apply.) Where do you g	o to obtain these
		nterville A	ugusta	
	Personal needs	16	n .	
	Banking	11	j.C.	
	Employment /	Augusta		
	Social needs	•		
5.	Do you currently use local bus	inesses in the community?		
	Yes No	and the self the Book Office in	dia a a - 4i d0	
	Yes No If yes, would you continue to u	se them if the Post Office is	discontinued?	
Name	If yes, would you continue to u	se them if the Post Office is	discontinued?	
<u>Name</u>	If yes, would you continue to u Yes \ No	<u>tman</u>	lboro ME 0498	······································
	If yes, would you continue to use Yes \ No Charlie Har	Lan Vassa		j9



SID MALTESE SR. 71 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date, if you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** □ $oldsymbol{ol}oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{ol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{oldsymbol{ol}}}}}}}}}}}}}}}$ Mailing Letters X b. Mailing Parcels M C. K Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material İ. Other Postal Services Entering permit mailings YES ZNO Resetting/using postage meter b. Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b, Assisting senior citizens, persons with disabilities, etc. T YES C. If yes, please explain: Using public bulletin board T YES d. Other e. YES If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Ø NO YES

Docket: 1361881 - 04935 Item Nbr. 22 Page Nbr:



complete this questionnaire.

	Better	Just as Good	No Opinio	n 🗍 Wo	rse
<u>If y</u>	es, please explain:				
_				_	
r	which of the following de-		and all the decree to NAMeron		
serv	which of the following do ices?	you leave your community? (Ch	eck all that apply.) where o	lo you go to obtain these	
区	Shopping				
Z	Personal needs			\	
	Banking				
, □	Employment		-		
M	Social needs				
75			<u> </u>		
Do y	ou currently use local bu	sinesses in the community?			
	Yes No				
If ye	·- •-	use them if the Post Office is dis	continued?		
	Yes No				
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	701-4	43-15056			
phane:					
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DONALD ROBBINS 254 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



E. VASSALBORO WATER CO.

254 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Weekly Monthly Never Daily **Buying Stamps** b. Mailing Letters Mailing Parcels Ç. d. Pick up Post Office box mail Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i. **Other Postal Services** Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board d. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Waterille & N-VASSAPhara Dail

UNITED STATES POSTAL SERVICE.

receiv	re Post Office box service nt service?	re will be no change to your delivery or general delivery service, complet	te this section. How will the propo	sed service compare to
1	Better	Just as Good	No Opinion	☐ Worse
~ <u></u>	yes, please explain:			<u>.</u>
~J				
	rwhich of the following do vices?	you leave your community? (Check	all that apply.) Where do you go	to obtain these
	Shopping		· · · · · · · · · · · · · · · · · · ·	
~	Personal needs			
	anking			· .
• 4	Employment			
	Social needs			
	Yes No es, would you continue to	use them if the Post Office is discor	ntinued?	n Ci
_	Yes No	.	049	89
Name:	Donela	Kubbins / Alsi	E. VASSAL DA	. WATER G.
Address:	254 MA	in St		
Telephone:	592.599	8.		
Date: 5	14/4-			
Please add complete th	any additional comments is questionnaire.	on a separate piece of paper and a	ttach it to this form. Thank you fo	r taking the time to



LEON A. DUFF 595 HUSSEY HILL ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Weekly Monthly Never **Postal Services** Daily **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i, Other Postal Services T YES Entering permit mailings a. Resetting/using postage meter b. **Nonpostal Services** Picking up government forms a. YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. ✓ NO C. | YES If yes, please explain: M NO d. Using public bulletin board **№** NO Other | YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

If yes, please explain: Toss my P.O. Where my mail comes from

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3.	If you have carrier delivery receive Post Office box ser current service?	there will be no change to your delive vice or general delivery service, compl	ry service — p ete this sectio	proceed to question 4. If n. How will the proposed	you currently d service compare to
	Better	Just as Good		No Opinion	Worse
	If yes, please explain:				
4.	For which of the followin services?	g do you leave your community? (Che	ck all that appl	y.) Where do you go to	obtain these
	Shopping	Waterville. Me	05Hy		
	Personal needs	3 a	u /		
	Banking	<i>V</i> .	1		
	Employment	Retired	4		
	Social needs	Waterville - A	y aces	fa	
5.	Do you currently use loc	al businesses in the community?			_
	Yes 1	lo		•	
	_/	e to use them if the Post Office is disc	ontinued?		
	Yes 🔲 1	lo			
Nam	e: Len	Daff			
Addr	ess: 595 M	88ey Hill Rd	Vass	sal boro, M.	€ 04989
Tele	phone: 923 -	3759			
Date	5/3/11	,			
	7-7-7-7		_		_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ROSE SPAULDING 244 MAIN STREET VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				\square
b.	Mailing Letters				\\
c.	Mailing Parcels				IJ∕
d.	Pick up Post Office box mail				Ū∕
e.	Pick up general delivery mail				Ū∕
f.	Buying money orders				\Box
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				IJ∕
h.	Sending Express Mail				Ū
i.	Buying stamp-collecting material				IJ∕
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	☑\NO		
b.	Resetting/using postage meter	YES	IJ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☑\NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO NO		
e.	Other	YES	□ NO		
	If yes, please explain:		_		
Do:	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	ning, or for	personal ne	eeds?
50	you padd allowed i out office during business hours write travoling to be from we	YES	NO	- Si Sellai III	
	If yes, please explain:				
	W. \ ASABURA.				

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current s	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
				·
For wi	hich of the following do	you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
IJ/	Shopping	rusta.		
IJ.	Personal needs	HUGUSTA: WT	VL	
	Banking	JASSABURO.		
	Employment -	HOME		
	Social needs A	syista, utul.		
Do you	u currently use local bu	sinesses in the community?		
	Yes No			
If yes,	_/ _	use them if the Post Office is disc	ontinued?	
	Yes No			
ne:	Pose Span	lding.		
Iress:	244 Main	St. VASS M	mne 04989.	
phone:	923-380	κ·		
	- 1111			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



PHILIP & SUSAN HAINES 702 BOG ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

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Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never 赵 **Buying Stamps** П Mailing Letters M b. Mailing Parcels \mathbf{Z} Pick up Post Office box mail 团 d. Pick up general delivery mail e. V Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail ħ. Buying stamp-collecting material i. П \mathbb{Z} Other Postal Services Entering permit mailings YES X NO a. Resetting/using postage meter Ъ. YES ☑ NO **Nonpostal Services** Picking up government forms ⊘и 🏹 a. YES (such as tax forms) Using for school bus stop b. YES |∑ № Assisting senior citizens, persons with disabilities, etc. C. YES **⋈** NO If yes, please explain: YES NO Using public bulletin board d. TYES IX NO Other e. 2.

If yes, please explain:	
Do you pass another Post Office during business hours	s while traveling to or from work, or shopping, or for personal needs?
If yes, please explain:	Vorth Vason Com (04962
	· · · · · · · · · · · · · · · · · · ·

UNITED STATES POSTAL SERVICE.

3.		ost Office box service	re will be no change to your deliver or general delivery service, comple		
		Better	Just as Good	No Opinion	☐ Worse
	If yes	s, please explain:			
					
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	M	Shopping	<u> </u>		
	M	Personal needs			
		Banking	·		
	X	Employment			
	X	Social needs			
5.	Do voi	ı currently use local b	usinesses in the community?		
٥.	50 ,0	Yes No	admicases in the seriminarity.		
	If yes,	would you continue to	use them if the Post Office is disco	ontinued?	
		Yes No			
Nam	ne: 🍞	Lilip 45	usan Haires		
Addı		•	Bog Rd, Vas	sallono 0498	19-38/2
Tele	phone:	1 2	07-923-329/		
Date	:	05/0	3/2011		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNKNOWN

EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. **Postal Services** Daily Weekly Monthly Never $\mathbf{\overline{W}}$ **Buying Stamps** а. **Mailing Letters** V b. V Mailing Parcels П C. \square Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Гď h. Sending Express Mail Buying stamp-collecting material Ĭ. Other Postal Services Entering permit mailings YES a. Resetting/using postage meter b. **Nonpostal Services** Picking up government forms a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. ∏ YES C. If yes, please explain: d. Using public bulletin board Other e. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

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		Better	П	Just as Good	No Opinion	Worse
	lf	—	<u>, </u>			
	if yes	s, please explain:				
	For wh	high of the following do	you leave y	our community? (Che	ck all that apply.) Where do you go	to obtain these
	V	Shopping				
	V	Personal needs				
	Ø	Banking				
	V	Employment				
	☑́	Social needs				
_						
•	Do you	u currently use local but	sinesses in	tne community?		
	If ves.	would you continue to	use them if	the Post Office is disc	ontinued?	
	,	Yes No				
		-				
ıme	:					
ldre	<u>ss:</u>					
lep	hone:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



KENNETH & HELEN LAFLEUR P O BOX 110 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. M Mailing Letters b. VI П Mailing Parcels X Pick up Post Office box mail ď. Pick up general delivery mail e. Buying money orders f, ∇ Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X Buying stamp-collecting material K **Other Postal Services** Entering permit mailings **∑** NO __ YES Resetting/using postage meter b. YES X NO Nonpostal Services Picking up government forms _ NO X YES (such as tax forms) Using for school bus stop b. XI NO YES Assisting senior citizens, persons with disabilities, etc. C. X NO YES If yes, please explain: Using public bulletin board d. YES ☑ NO Other ☐ NO YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

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3.	receive Post Office current service?	e box service of	r general delivery service, comple	y service — proceed to question a ete this section. How will the prop	osed service compare to
	<u></u> Ве	etter	☐ Just as Good	No Opinion	Worse
	If yes, please	explain:	_ _		
					.
4.	For which of the services?	following do y	ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopp	ing Wa	aterville + So	ath China	
	Person	nal needs	Waterville		
	Mankir Bankir	ng	Waterville +	Vo. Vassalboro	
	Emplo		- 		
	Social	needs (Vaterville		
5.	X Ye	s 🔲 No	nesses in the community?		
		_	se them if the Post Office is disco	ontinued?	
	X Ye	s No			
Name	e: Kenn	eth a	nd Helen L	aFleur	
Addn	ess: P.O. £	Box 110	E. Vassalbo	oro, ME 0493	·5
Telep	phone: 20°	7-923-	3043		
Date:	-/2/				
Pleas	se add any addition lete this questionn	al comments o aire.	n a separate piece of paper and	attach it to this form. Thank you fo	or taking the time to



TARA ADAMS 1 BRADLEY LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Monthly Never **Postal Services** Daily Weekly t, **Buying Stamps** П U^{*} ¥ Mailing Letters b. W Mailing Parcels C. П W Pick up Post Office box mail d. ſУ Pick up general delivery mail e. M Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Ø Mail, Delivery Confirmation, or Signature Confirmation V Sending Express Mail h. **1** i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES a. Resetting/using postage meter YES Nonpostal Services Picking up government forms YES a. (such as tax forms) Using for school bus stop b. ᅜ(NO Assisting senior citizens, persons with disabilities, etc. C. YES If yes, please explain: NO NO d. Using public bulletin board YES Other | YES | NO e. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? M YES

WHI P.O + NONTH VOSSOLLOND P.O



	Better	Just as Good	No Opinion	☐ Worse
lfy	yes, please explain:			
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For	which of the following d	o you leave your community? (Chec	ek all that apply \ Where do you go	to obtain these
ser	vices?	o you loave your community: (once	ok ali iliat apply.) Triloic do you ge	to obtain these
V	Shopping			
V	Personal needs			
V	Banking			
V	Employment	,		
Ы	Social needs			,
				
Doy	you currently use local b	usinesses in the community?		
Doy	you currently use local b	usinesses in the community?		
	✓ Yes ☐ No	ousinesses in the community?	ontinued?	
	✓ Yes ☐ No	•	ontinued?	
	Yes No	•	ontinued?	
If ye	Yes No	•	ontinued?	
If ye	Yes No s, would you continue to Yes No AAAMS	•		
If ye	Yes No s, would you continue to Yes No AAAMS	use them if the Post Office is disco		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RICHARD FNLEY 800 BOG ROAD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never V **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. W Pick up general delivery mail e. W f. Buying money orders Obtaining special services, including Certifled Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation F Sending Express Mail h. H i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES ☐ NO а, Resetting/using postage meter b. **Nonpostal Services** Picking up government forms T YES a. (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: ď. Using public bulletin board e. Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

North Vassalboro. Most of the time but not glucys.

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complete this questionnaire.

	Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			_
For w		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
V	Shopping Wate	nelle Augusta	. South China	
V	Personal needs	vaterille Ban	cor Augusta	
Image: selection of the se	Banking U	Indou	, South China gar, Augusta	
	Employment			
	Social needs			
Do yo	u currently use local busin	nesses in the community?		
Do yo	u currently use local busin	nesses in the community?	•	
-	Yes No would you continue to us	nesses in the community? e them if the Post Office is disco	ontinued?	
-	Yes No	•	entinued?	
If yes,	Yes No would you continue to use Yes No	e them if the Post Office is disc	entinued?	
If yes,	Yes No would you continue to us	e them if the Post Office is disc	entinued?	
If yes,	Yes No would you continue to use Yes No	e them if the Post Office is disco		
If yes,	Yes No would you continue to us Yes No RICHARD	e them if the Post Office is discrete Cruley Rodo VASS	ALBORO 0490	F-9
If yes,	Yes No would you continue to use Yes No	e them if the Post Office is discrete Cruley Rodo VASS		£9

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to



MILTON & BARBARA BREAULT P O BOX 7 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekiy	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			X	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				凶
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 💢		
b.	Resetting/using postage meter	YES	⊠ ио		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Ои 💢		
b.	Using for school bus stop	YES	∑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	ОИ 💢		
	If yes, please explain:				
ď.	Using public bulletin board	YES	У ио		
e.	Other	YES	□ №		
	If yes, please explain:				
Dov	/ou pass another Post Office during business hours while traveling to or from wo	rk or shopp	ning, or for a	personal ne	
	The part is a series during business notes while dayoning to or northwest	YES		Jordonias III	
	If yes, please explain:		<u></u> <u></u> s s	PA	
	WHEN GOING TO WITTH WEEKLY			,	



3.		t Office box se				 proceed to question ction. How will the pro 	4. If you currently posed service compare to
	[Better	X	Just as Good	Į.	No Opinion	Worse
	If yes, p	lease explain:		•			
4.	For which		ng do you leave y	your community? (Check all that a	pply.) Where do you (go to obtain these
	<u>X</u>	Shopping	WIYL.	,			
	X	Personal need	is WTVL				
	$\overline{\mathbf{X}}$	Banking	No. VASS				
		Employment		•			
		Social needs	•				
5.	E	Yes 🗌	No	the community?	discontinued?		
	×	Yes 🗌	No .				
Nam	ne: <i>M</i> (LTON +	BARBAR	LA BREA	TULT	_	
Addi	ress: P.O.	Box 7					
Tele	phone: 2	07- 92	3-3811				
Date							
Plea		additional com				this form. Thank you	for taking the time to



MR & MRS TERRI HAMLIN P O BOX 52 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** 7 **Buying Stamps** a. Mailing Letters \Box u b. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured 凹 Mail, Delivery Confirmation, or Signature Confirmation ГÏ Sending Express Mail h. 凹 Buying stamp-collecting material i. Other Postal Services Entering permit mailings **™**NO | YES a. b. Resetting/using postage meter YES **Nonpostal Services** Picking up government forms YES (such as tax forms) Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. T YES C. If yes, please explain: Using public bulletin board YES ď. Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES U NO



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?			If you currently osed service compare to	
		☐ Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following o	to you leave your community? (Che	k all that apply.) Where do you go	to obtain these
	回	Shopping	<u> </u>		
		Personal needs			
		Banking	•		
		Employment			
	I	Social needs			
5.	Do you	currently use local t	ousinesses in the community?		
	If yes,	·	o use them if the Post Office is disc	ontinued?	
		Yes No			
Nam	ne: //	m & D	hu Teni t	Combin	
<u>Addr</u>	ress: /	P.O. 1.	Box 52		
Tele	phone:	E Vas	salboro	WE 049	35
Date	. .	5/	9/11	<u> </u>	
		,	, '		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DIANE J DUTTON P O BOX 80 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. **Mailing Letters** Ь. Mailing Parcels C. d. Pick up Post Office box mail K Pick up general delivery mail 区 Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material M П i. Other Postal Services Entering permit mailings NO NO ☐ YES b. Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. YES X NO If yes, please explain:

	n you, pieuse explant.	
d.	Using public bulletin board	☐ YES NO
e.	Other	YES X NO
	If yes, please explain:	
Do	you pass another Post Office during business hours while traveling to or fr	rom work, or shopping, or for personal needs?
	If yes, please explain: When I got town	

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	Better	Just as Good	No Opinion	Worse
	If yes, please explain:		, 	
4.	For which of the following services?	ng do you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping	Whole or augusts		
	Personal nee	is while a buller	ta,	
	Banking	Wtal.		
	Employment	whol		
	Social needs	ytul on augu	ete	
_	Da vass assessable vas la	0		
5.	Yes Y	cal businesses in the community?		
	-	ue to use them if the Post Office is disco	ontinued?	
	Yes	No		
Name	e: Dia	re & Dutton		
Addre	ess: PD BA	E 80 F. Vassall	or mane	
Telep	phone: 207 /	595-8370	V	
Date:	~ 1.11			
Date.	<u> </u>			
Pleas	se add any additional com lete this questionnaire.	ments on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to



UNKNOWN

BOG ROAD RESIDENT VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never

a,	Buying Stamps			Ø	
b.	Mailing Letters			X	
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail				J K
e.	Pick up general delivery mail				X
f.	Buying money orders				凶
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			A	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				- "
a.	Entering permit mailings	YES	<u></u> ₩0		
b.	Resetting/using postage meter	YES	□ X NO		
Nor	postal Services				
a,	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	Мио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	DX NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Х но		
e.	Other .	YES	☐ NO		
	If yes, please explain:				
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
,	,	YES	∏ NO	,,	
	If yes, please explain:	XV.E2			
	n yes, prease expidit.				



	Better	Just as God	bo	No Opinion	☐ Worse
lf ye	es, please explain:				
F	uleiak a £4ka £allavvisa e d		-:4-2 /0b111 4b4		- 4b4-i- 4b-aa
servi	vniçn of the following acces?	o you leave your commu	nity? (Check all that	apply.) where do you go	to optain these
XĹ	Shopping				
X	Personal needs			•	
X X X X	Banking				
\mathbb{Z}	Danking				
X	Employment				
Ø	Social needs				
*					
Do y	ou currently use local b	usinesses in the commu	nity?		
	Yes No				
if yes	s, would you continue to	use them if the Post Of	fice is discontinued?	•	
	X Yes ☐ No				
:					
		P.A. P.	c: _i		
SS:	Dog d	Rnod Re	TABRIC		
hone:	Ŭ				



LYNN & DANA SUMNER P O BOX 45 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date, if you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Weekly Monthly Never Daily **Buying Stamps** Ø Mailing Letters b. V Mailing Parcels C. Pick up Post Office box mail d. Π Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured П Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings a. Resetting/using postage meter b. YES **Nonpostal Services** Picking up government forms a. (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: ☐ YES ☐ NO Using public bulletin board ☐ YES Ø NO Other e. If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

UNITED STATES POSTAL SERVICE.

3.	receive	ave carrier delivery, t Post Office box serv service?	here will be no change to your deliver ice or general delivery service, comple	y service — proceed to quite this section. How will the	estion 4. If you currently ne proposed service compare to
		☐ Better	Just as Good	No Opinion	Worse
	If ye	es, please explain:			<u> </u>
				·	<u> </u>
4.	For v		do you leave your community? (Chec	k all that apply.) Where do	you go to obtain these
	Ø	Shopping	AUGUSTA		
	Ø	Personal needs	AUGUSTA		
	Z	Banking	Waterville		
	JZ	Employment	AUGUSTA		
	Z	Social needs	AUGUSTA		
5.	Do yo	ou currently use local	businesses in the community?		
	If yes	s, would you continue	to use them if the Post Office is disco	ntinued?	
		Yes No).		
Nam	ne:	LYNN 4 DA	INA SUMNER		
Add	ress:	P.O. BOX 45	5, E. VASAUMO-426 HO	SSEY HILL RD,	VASSAUBORO
Tele	phone:	207 923	3179	· 	
Date	e:	5/7/201	,		
		t y			



DAVEEDA BROWN

P. O BOX 58 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail			` 🔲	Ø
f.	Buying money orders				$\overline{\nu}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				I
i.	Buying stamp-coilecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	✓ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🖺		
b.	Using for school bus stop	YES	MO 🖂		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	☐ YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eeds?
		YES	□ NO		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?										
			Better	[Just as Good			No Opinion		Worse
	If yes,	plea	se explain:								
										_	
4.	For whi services		the following do	you lea	ve y	your community	? (Check all tha	t appl	y.) Where do you go to	obtain t	hese
	区	She	opping								
	Ø	Per	rsonal needs				_				
		Baı	nking								
	U	Em	ployment						_		
		Soc	cial needs								
5.	Do you		ently use local but	sinesse	es in	the community	?				
	lf yes, v	_	you continue to	use the	m if	the Post Office	is discontinued	l?			
			Yes No								
Nar	ne: DAI	10°C	ed a Broi	ha	_				·		
Add	_{tress:} Po	Bc	x 58 , E	- Sast	4	lassal.	boro, r	NE	04935		
			7 923		_				·		
Dat	e: 5-/	0	-11				-				



NANCY SWIFT 199 QUAKER LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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If yes, please explain:

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** X a, X Mailing Letters b. Mailing Parcels X C. X ď. Pick up Post Office box mail \square Pick up general delivery mail e. П f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation 图 Sending Express Mail h. Buying stamp-collecting material \square İ. П Other Postal Services Entering permit mailings YES NO K Resetting/using postage meter YES **⊠** NO Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. I YES C. Assisting senior citizens, persons with disabilities, etc. YES **∑**∤ NΟ If yes, please explain: Using public bulletin board X NO ď. YES Other YES ∃ мо If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

No. Vassalbao

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3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?							
		Better	Just as Good	No Opinion	☐ Worse			
	If yes, ple	ase explain:						
4.	For which of services?	of the following do you le	eave your community? (Check all tha	t apply.) Where do you go to ob	tain these			
	∑⁄ sı	hopping Waler	We Maustal Ch	una				
	₽ Pe	ersonal needs Wate	erville I tuansta) thina				
	[∑] Ва	anking Augusta						
	Er Er	mployment		· ·				
	S s	ocial needs Wote	wilk, hugusta					
5.	Do you cum	rently use local business	ses in the community?					
	(2)	Yes No						
			em if the Post Office is discontinued	?				
	4	∠Yes No						
Nam	e: Nanc	cy Svift						
Addr	ess: \QQ	a'uather la	inc Vassalbow	Mc				
Tele	phane:							
Date	5/11	11						



CLAUDIA & TED LABREE P O BOX 56 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	×	×		
e.	Pick up general delivery mail	X	ЖÍ		
f.	Buying money orders			Ä	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h,	Sending Express Mail			X	
i.	Buying stamp-collecting material				対
Oth	er Postal Services		_		ŕ
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO 🔯		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	⊠ NO		
e.	Other	☐ YES	NO 🂢		
	If yes, please explain:		,		
D -	Det Office desired by the best of the best	-ll	·		
טס יַ	you pass another Post Office during business hours while traveling to or from wo	rk, or snopp	oing, or tor	personai ne	eds/
	If you plants explain:	YES	□ №		
	If yes, please explain: Naggallon on Jugusta, Chion 6) \			
	11 Variation of A signan a 1100	-F BX			

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3.	If you have receive Pourrent se	Post Office box service	ere will be no cha e or general deli	ange to your deliver very service, compl	ry service — p ete this section	roceed to question 4. In. How will the propose	f you currently ed service compare to
		☐ Better	Jus	st as Good	X	No Opinion	Worse
	If yes	s, please explain:					
							<u> </u>
4.	For wh		do you leave you	r community? (Chec	ck all that appl	y.) Where do you go to	o obtain these
	Ж	Shopping	UTU,	Accusta		28/our	·
	X	Personal needs	1.		100	slow	
	\boxtimes	Banking	11	" //	inslo		
	X	Employment	n	(1 /	11,000	low-	
	Þ	Social needs	, c	· //	_	ow	
5.		Yes No Would you continue to	to use them if the	Post Office is disco			
Nam	ne:	audia +	Ted C	abres	<i></i>		
Addı	ress:	landia + fo Box	54 E	· Vassa	lboro		
Гele	phone:	207-92	3- 32le	8			
Date):	5-4-11					



NORTH COUNTRY RIVERS P O BOX 47 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Using public bulletin board

Other

e.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Daily Weekly. Monthly Never **Postal Services Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. **Other Postal Services** Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. NO C. If yes, please explain:

	If yes, please explain:			
2.	Do you pass another Post Office du	nng business hours while traveling	to or from work, or shopp	ing, or for personal needs?
			YES	NO NO
	If yes, please explain:			

□ NO

TYES TNO



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
	· · · · · · · · · · · · · · · · · · ·
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
•	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued? Yes No
	The Marian
Nan	· NORTH COUNTRY DIVERS
<u>Addı</u>	ess: POBOX47 East Vassallow OR
Tele	phane: 1726 GRAY Rd Vassalbun
Date	, :
Plea com	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire.



S. AYEN

P O BOX 102 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482–7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

_					
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			⊠ (
b.	Mailing Letters		X		
C.	Mailing Parcels		□`	図	
ď.	Pick up Post Office box mail	囡			
e.	Pick up general delivery mail				K
f.	Buying money orders	·			苡
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	Ü,
h.	Sending Express Mail				K
i.	Buying stamp-collecting material				∇
Oth	er Postal Services				`
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	⊠ ио		
Nor	npostal Services		`		
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	М Мо		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain: for my hysband				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	□ №	*	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	nk or shoor	ning or for	nersonal ne	eds?
50		YES	NO XI NO		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	If yes, please explain:				

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3.		e will be no change to your deliver or general delivery service, compl		
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
				· · · · · · · · · · · · · · · · · · ·
4.		you leave your community? (Che	ck ail that apply.) Where do you	go to obtain these
	services? Shopping	aise use	Vassalberco :	stores
	Personal needs			
	Banking	·	<u>_</u>	
	Employment			
	Social needs			
5.	Do you currently use local but	·	,	
	If yes, would you continue to	use them if the Post Office is disc	ontinued?	
Name	S Aye	V		
Addre	ess: P.O. Box	102, E. V	assalboro,	ME 04935
Telep	phone:			
Date:	: may 3,	2001	, , <u> </u>	



BURNELL D. BOUCHARD

P O BOX 94 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. 4 Mailing Parcels W C. Pick up Post Office box mail d. Pick up general delivery mail W f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured V Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i, **Other Postal Services** Entering permit mailings YES ⋈ No Resetting/using postage meter b. **™** NO YES **Nonpostal Services** Picking up government forms YES X NO (such as tax forms) b. Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc. YES **∑** NO If yes, please explain: Using public bulletin board ď. X YES Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES NO NO

A COUPLE TIMES A WEEK THRONGH NO.

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 33C



3.		ost Office box service or		y service — proceed to question 4 ete this section. How will the propo	
		Better	Just as Good	No Opinion	⊠ Worse
	If yes,	, please explain:			<u> </u>
4.	For whi		leave your community? (Chec	k ail that apply.) Where do you go	to obtain these
	团	Shopping			
	X	Personal needs			
		Banking			
·		Employment			
		Social needs			
5.	If yes, v	Yes No	them if the Post Office is disco	ntinued?	
Nam	ie: <i>B</i> (IRNELL D. B	OUCHARD		· .
Addı	ess: 📝	PorBox 94	E. VASSALBOA	20,ME 04935-	0099
Tele	phone:	207-923-3	25°		
Date	: 5/	14/11			
Plea comp	se add any olete this q	additional comments on uestionnaire.	a separate piece of paper and	attach it to this form. Thank you fo	r taking the time to



JANE EDWARDS 335 MAIN STREET #5 VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				4
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				4
i.	Buying stamp-collecting material			5	
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	T YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	4 NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		<u> </u>		
d.	Using public bulletin board	YES	D MO		
e.	Other	YES	MO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	ing or for	nersonal ne	eds?
	, para amenda a amenda a amenda a a a a a a a a a a a a a a a a a a	YES	<u></u> 1 1 1 1 1 1 1 1 1 1	Jordonal Ne	
	If yes, please explain:				

UNITED STATES POSTAL SERVICE.

Better	Just as Good	No Opinion	☐ Worse
If yes, please explain:			
For which of the following do services?	you leave your community? (Chec	ck all that apply.) Where do you g	go to obtain these
Shopping	Watervelle	ン	
Personal needs	Mensione	Waterviel	ره ا
Banking	none exists	a second	
Employment —			
	retired		1 .
Social needs	walow	Water vill	<u>e</u>
o you currently use local be	usinesses in the community?	T. 300 A 45-4	سل ا ، ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ ـ
Yes 🔽 No	Flere pres	Ty much are	none. I stu
f yes, would you continue to	use them if the Post Office is disco	ontinued?	
Yes No			
<u> </u>			
	durante		
	dwards		
		# 5 Vus	salboro o
Jane E	dwards 5 Main St	#5 Vus	salboro o
Jane E		# 5 Vus	salboro o
Jane E		#5 Vus	salboro o
Jane E		# 5 Vus	salboro o
Jane E 3.3?	5 Main St		
Tane E 3.3 de: 5-4- dd any additional comments this questionnaire.	5 Main St	attach it to this form. Thank you	
Tane E 3.3 de: 5-4- dd any additional comments this questionnaire.	5 Main St	attach it to this form. Thank you	for taking the time to
Tane E 3.3 de: 5-4- dd any additional comments this questionnaire.	5 Main St	attach it to this form. Thank you	for taking the time to
Tane E 3.3 de: 5-4- dd any additional comments this questionnaire.	5 Main St	attach it to this form. Thank you	for taking the time to
Jane E 333 ne: 5-4- odd any additional comments this questionnaire. Already Jorch Vass	Son a separate piece of paper and receive moderate boto P. O	attach it to this form. Thank you ail out of RFI	for taking the time to
Jane E 3.3 de: 5-4- dd any additional comments this questionnaire. Already Jorch Vasc	Son a separate piece of paper and receive moderate boto P. O	attach it to this form. Thank you ail out of RFI	for taking the time to
Jane E 3.3 de: 5-4- dd any additional comments this questionnaire. Already Jorch Vasc	Son a separate piece of paper and receive moderate boto P. O	attach it to this form. Thank you ail out of RFI	for taking the time to
Jane E 333 ne: 5-4- odd any additional comments this questionnaire. Already Jorch Vass	Main St Mai	attach it to this form. Thank you ail out of RFI	for taking the time to



VIVIAN FLAMM PO BOX 59 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:
 Postal Services
 Buying Stamps

Daily
Weekly
Monthly
Never
a. Buying Stamps

a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail	Image: section of the content of the con			
e.	Pick up general delivery mail				
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	P			
i.	Buying stamp-collecting material			W	
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	₽ NO		
b.	Resetting/using postage meter	YES	INO		
10N	postal Services	,			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	∐ ŅO	1	1
	If yes, please explain:	close 1	ry for	walk	reng
d.	Using public bulletin board	X YES	□ NO		
e.	Other	X YES	□ №	A	<i>16</i>
	If yes, please explain:	Catalia	us up	will	<u>t</u>
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	M NO		
	If yes, please explain:				



3.	If you hav receive P current se	ost O	Office box service or go	l be no cha eneral deli	ange to you very service	or delivery service e, complete this s	e — p section	roceed to question 4. If no. How will the proposed	you currently d service compare to
			Better	☐ Jus	t as Good			No Opinion	Worse
	If yes	, plea	ese explain:					_	
				_					•
4.	For wh		f the following do you	leave you	communit	y? (Check all tha	t appl	y.) Where do you go to	obtain these
	四	Sh	nopping						
		Pe	ersonal needs			,			
		Ва	inking						
		En	nployment						
		So	cial needs						
5.	Do you	_/	ently use local busine	sses in the	communit	y?			
	If yes,	would	d you continue to use	them if the	Post Office	e is discontinued	?		
	,		Yes Mo						
Nan	ne: V	(<i>V1</i>	AN FLAI	MM					
Add	ress: 🗜	0.0	· Box 5	7	E	Vassa	1be	oro, 0493	35
Tele	ephone:	92	3 3475	_				_	
Date	e: 5	/8	lu		_				
	•								



NICHOLAS SCOTT **PO BOX 59** EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Weekly Monthly Never Daily **Buying Stamps** И b. **Mailing Letters** Mailing Parcels C. d. Pick up Post Office box mail Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES b. Resetting/using postage meter ∐ YES **Nonpostal Services** Picking up government forms a. (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: d. Using public bulletin board NO YES Other e. YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TO VEC TIMO

If yes, please explain:	0 0	15	4	, ,	WES I	ton	ross
N VMSALBORD	1.0	when !	go Ti	Waterville	wit	2 Note	`
			()				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following dervices?	o you leave your community? (Check	ail that apply.) Where do you g	o to obtain these
_	Shopping	UNTERVILLE or	Augus JA	·
	Personal needs	DITT	-0	
	Banking	WINSLOW		
	Employment	N/A.	-	
ļ	Social needs	WHERE EVER!		<u> </u>
			_	
		ousinesses in the community?		
	☑ Yes ☐ No			
II	fyes, would you continue t	o use them if the Post Office is discont	tinued?	
	✓ Yes ✓ No			•
me:	Nici	HOLAS SCOTT		·
dress:	PO	BON 59		
ephor	ne: 207	- 923 - 3475		
te:	5-9-			<u>-</u>



DAVID L SINGER 130 SOUTH STANLEY HILL RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton

Manager, Post Office Operations 151 FOREST AVE

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		Postar Service Customer Questionna						
. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:								
P	osta	al Services	Daily	Weekly	Monthly	Neve		
a.	. E	Buying Stamps				X		
Ь.	. 1	Mailing Letters				X		
C.	F	Mailing Parcels				K		
d.	. F	Pick up Post Office box mail				K		
e.	. F	Pick up general delivery mail				X		
f.	E	Buying money orders				K		
g.	. (Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø		
h.	. 8	Sending Express Mail				Ø		
i.	E	Buying stamp-collecting material				X		
0	ther	r Postal Services						
a.	. E	Entering permit mailings	YES	₩ ио				
b.	. F	Resetting/using postage meter	YES	NO				
N	о пр	ostal Services						
a.		Picking up government forms (such as tax forms)	YES	X NO				
b.	. ι	Using for school bus stop	YES	MO MO				
c.	P	Assisting senior citizens, persons with disabilities, etc.	YES	X NO				
	ľ	f yes, please explain:						
d.	i	Using public bulletin board	YES	M NO	_			
e.	C	Other	T YES	₩ №				
	Ħ	f yes, please explain:						
. D	– о уо	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?		
			X YES	☐ NO				
	li	f yes, please explain:	Nort	V V A	SSALZ	BERC		



3.	receive Pe current se	ost Office box servi	ice or general delivery service, compl	ete this section. How will the propo	osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes.	, please explain:		· <u></u>	
4.	For wh		do you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	×	Shopping			
-	Þ	Personal needs			
	7	Banking			
		Employment	Petrico		
	Ø	Social needs			
5.	If yes, v	Yes No	to use them if the Post Office is disc	ontinued?	
Name	e:	DAVID L	. SINGER		
Addre	ess: /ś	30 Sout	4 STANLEY HILL	W/ , VASSMESOR	ME OURS
	_	_	z -056C	<u>, </u>	
Date:	4/	12/2011			
		/ additional comme uestionnaire.	ents on a separate piece of paper and	attach it to this form. Thank you fo	or taking the time to
		My M	IDIL CARNIER IS	The Grentest.	



SUSAN LINSCOTT 671 BOG RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Monthly Never Daily Weekly **Buying Stamps** X Mailing Letters ∇ b. Mailing Parcels X C. Pick up Post Office box mail M d. X Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X h. Sending Express Mail Buying stamp-collecting material \boxtimes î. Other Postal Services Entering permit mailings ⊠ NO YES Resetting/using postage meter X NO YES Nonpostal Services Picking up government forms X NO YES (such as tax forms) Using for school bus stop b. YES XI NO Assisting senior citizens, persons with disabilities, etc. M № C. YES If yes, please explain: Using public bulletin board X NO d. YES e. Other T YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES NO

If yes, please explain:

I use the Post Office in North Vassalboro

UNITED STATES POSTAL SERVICE.

	Better	☐ Just as Good	No Opinion	☐ Worse
If yes	s, please explain:		_	
•			<u>.</u>	•
		lo you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
servic	es? Shopping	Vaterville) F	Augusta.	
$\overline{\boxtimes}$	Personal needs	N N	"	
	Banking	· 11	γ,	_
\boxtimes	Employment	Vassalboro	Windsor	
X	Social needs	1 Naterville	Augusta	``
-	Susan 1	•		
	1071 Ba	g Rd , Vass	Uboro, ME.	04989
dress:	1071 Box	2	alboro, ME.	04989
dress: ephane:	1071 Box	2	alboro, ME	04989
dress: ephone:	1071 Box	2	alboro, ME	04989
ephone:	1071 Box 923-30 5-7-11	2		
dress: lephone: te:	1p71 Box 923-30 5-7-11 ny additional commen questionnaire.	ts on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to
ephone: te: ase add ar	1pm Bor 923-30 5-m-11 ny additional commen questionnaire.	ts on a separate piece of paper and as Vassal box	attach it to this form. Thank you for Post office	or taking the time to
dress: ephone: te: ase add ar nplete this	1pm Bor 923-30 5-M-11 by additional comment questionnaire. The E	ts on a separate piece of paper and ast Vassalbor - even in the	attach it to this form. Thank you for Post office would of Star	or taking the time to does not mps, Som
dress: dephane: te: dease add ar implete this	1pm Bor 923-30 5-M-11 by additional commen questionnaire. The E y much y don't	ts on a separate piece of paper and East Vassalbor — even in the even have s	attach it to this form. Thank you for Post office wou of star	or taking the time to does not mps, Som
dress: dephone: te: ase add ar nplete this	1071 Box 923-30 5-7-11 by additional commen questionnaire. The E y much y don't ent the	ts on a separate piece of paper and to start Vassalbox - even in the even have some to get the	attach it to this form. Thank you for Post office would of standard when a sta	or taking the time to does not mps, Son I needed
dress: dephane: te: ease add armplete this	1071 Box 923-30 5-7-11 The Expression aire. ts on a separate piece of paper and test Vassalbox - Luen in the even have s even to get the 3 not have r	attach it to this form. Thank you for Post office Livery of Startamps when I tamps when I tamp confide	or taking the time to does not mps, som I needed nee in H	
ephone: de: ase add arnplete this corr 1071 Box 923-30 5-7-11 The Expression aire. ts on a separate piece of paper and to start Vassalbox - even in the even have some to get the	attach it to this form. Thank you for Post office would of start tramps when a tem. any confidences to hand	or taking the time to does not mps, son I needed nee in the		



PETER BARRY 12 BRADLEY LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 395

2.



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:
 Postal Services

Daily Weekly Monthly Never

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
C.	Mailing Parcels				凶
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				区
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	⊠ ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	М Т		
b.	Using for school bus stop	YES	М 🔀		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
ď.	Using public bulletin board	YES	Ои 🔀		
e.	Other	YES	□ №		
	If yes, please explain:				
Dov	ou pass another Post Office during business hours while traveling to or from wo	rk or shopp	ing or for	ersonal na	eds?
	The pass account out only outling beginning to distribute the following to distribute the	X YES	,, or ior i		
	If yes, please explain:				



		Better	J ₁	ıst as Good	∏ No O	pinîon	☐ Worse	•
	If yes, p	lease explain:						
							_	
4.	For which	h of the following	do you leave you	ır community? (Che	ck all that apply.) Wh	ere do you go to ob	otain these	
٦.	services							
	ΣŪ.	Shopping						
	Image: section of the	Personal needs						
	X	Banking						
		Employment		_				
	\boxtimes	Social needs						
Addres	ss: 12_	Bradlo	y has	no Va	ssalbor	o me	,04	98
Telent	nane: (2	U7) 9'	<u> 4-86</u>	//8				
relehi		, , , <u>, , , , , , , , , , , , , , , , </u>	000					
	M		$\alpha \cup 1$	\				
Date:	M	$\frac{\infty}{3}$		•				
Date:	ete this au	etionnaire		•	d attach it to this form	-		
Date:	ete this au	etionnaire		•		-		
Date:	ete this qui	estionnaire. se clo	er V	is Pos assall	t offici	salo salo de de de de de de de de de de de de de	Shoe	iel P
Date:	ete this qui	estionnaire. se clo	er V	is Pos assall	t offici	salo salo de de de de de de de de de de de de de	Shoe	iel P
Date:	ete this qui	estionnaire. se clo	er V	is Pos assall	attach it to this form	salo salo de de de de de de de de de de de de de	Shoe	iel P



R LEES

604 BOG RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 40b



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Monthly Never **Postal Services** Daily Weekly **Buying Stamps Mailing Letters** b. Mailing Parcels C. Pick up Post Office box mail d. X Pick up general delivery mail e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i, **Other Postal Services** YES NO Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: Using public bulletin board Other ☐ YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2.



Better	Just as Good	No Opinion	Worse	
f yes, please explain:				
or which of the following do	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these	
rvices?	1 4 . 1	1 1		
Shopping	Watervill	e and H	19 0 5 T 9	
Personal needs	1	}		
Banking	·			
Employment	-			
Social needs	1	/	•	
Yes No	and the William Dock Office to disc			
yes, would you continue to	use them if the Post Office is disc	continued?		
,	use them if the Post Office is disc	continued?		
yes, would you continue to Yes No		continued?		
yes, would you continue to Yes No	use them if the Post Office is disc			
yes, would you continue to Yes No		Vassa/ba	Го	04
yes, would you continue to Yes \(\sum \) No \(\sum \)			<i>(</i> 0	04
yes, would you continue to Yes \(\bar{\text{No}} \\ \text{No} \\ \alpha \\	Bog		<i>(</i> 0	<u>0</u> 4
yes, would you continue to Yes \(\sum \) No \(\sum \)	Bog		Γο	<u>04</u>
yes, would you continue to Yes \(\sum \) No \(\sum \)	Bog	Vassalbo		<u>0</u> 4
yes, would you continue to Yes \(\sum \) No \(\sum \)	Bog			<u>0</u> 4
yes, would you continue to Yes No R. Le Leo Y d any additional comments this questionnaire.	Bog II on a separate piece of paper and	Vassa/bo	or taking the time to	<u>0</u> 5
yes, would you continue to Yes No R. Le Le Yes d any additional comments this questionnaire.	Bog II on a separate piece of paper and	d attach it to this form. Thank you for	or taking the time to	
yes, would you continue to Yes No R. Le Leo Y 7 d any additional comments this questionnaire.	Bog II on a separate piece of paper and	d attach it to this form. Thank you for	or taking the time to	-
res, would you continue to Yes No R. Le Loy 7 d any additional comments his questionnaire.	Bog II on a separate piece of paper and	d attach it to this form. Thank you for	or taking the time to	
res, would you continue to Yes No R. Le Loy 7 d any additional comments his questionnaire.	Bog II on a separate piece of paper and	Vassa/bo	or taking the time to	



CHRISTINE SIMONE

PO BOX 95 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. Weekly Postal Services Daily Monthly Never **Buying Stamps** \boxtimes M Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail ď. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. \square Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail M i. Buying stamp-collecting material Other Postal Services Entering permit mailings a. YES 🔯 ио Resetting/using postage meter b. YES ✓ NO Nonpostal Services Picking up government forms a. YES XI NO (such as tax forms) b, Using for school bus stop YES YES XI NO C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board ☐ YES **⊠** NO Other e. ☐ YES If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☐ NO



3.	If you have receive F current se		elivery, the box service	ere will l e or ger	be no neral d	change to lelivery se	your de rvice, co	livery se mplete th	vice — is section	procee on. Ho	ed to ques w will the	tion 4. propos	If you cur sed servic	rently e compare to	
		☐ Bett	ier		女.	Just as G	bod			No (Opinion			Worse	
	If yes	s, please ex	plain:	\mathcal{I}	Cv	lnen Eytka	TLY	911	VE	70	MY	Po	$g_{v\chi}$	<u> </u>	_
		SEO	DUIN	16 A	<i>\</i>	eytka	Mille	: 15	TON	4	BOTH	きん	For'	WE.	-
4.	For wh	nich of the f es?	cllowing d	o you k	eave y	our comm	unity? (0	Check all	that app	oly.) W	here do y	ou go t	o obtain t	hese	
	应	Shoppin	g	A	υ . ν.	2 <u>7</u> 2									
	A	Persona	ıl needs	A	ለ ዮ ላን	îA									_
	X	Banking		AV	16 v jî	r A						_			_
	Ħ	Employr	ment	A	1643	FA									_
	A	Social n	eeds	ΑV	6455	îA									
5.		u currently of Yes would you	No Continue to	use th	nem if	the Post (Office is o	discontin	ued?						
Nan	ne: C	HRI	STINE	<u>: </u>	<u>S</u>	1 MO	NE								_
Add	ress:	Po s	Box	95		٤٠	VAJ.	SAL.	30~	0	ME	0	493	5	
Tele	phane:	207	7 – 6 7	26-	- 0	155	_								
Date	ə:	5/2/	2011												

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



S MICHAUD 286 MAIN ST VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



	Postal Service Customer Questionnal	re			
Ple	ase check the appropriate box to indicate whether you use the EAST VASSALB	ORO Post O	ffice for ead	ch of the fo	llowing:
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X	\square		
C.	Mailing Parcels			赵	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	М 🕅		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ №		
e.	Other	YES	∏ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
		X YES	□ №	-	_
	If yes, please explain: When I go by car to				

waterville, I pass the North Vassalboro P.O.

UNITED STATES POSTAL SERVICE.

3. re	you haveceive Purrent so	ost Office box service	re will be no change to your delive or general delivery service, comp	ery service — proceed to question a lete this section. How will the propo	4. If you currently osed service compare to	
		Better	Just as Good	No Opinion	Worse	
	If yes	, please explain:				
			_		<u> </u>	
4.	For wh		you leave your community? (Che	eck all that apply.) Where do you go	to obtain these	
	Service M	Shopping				
	\mathbf{X}	Personal needs				
	\boxtimes	Banking	•			
		Employment	·			
	X	Social needs				
		-				
Name: Addres		. Michau 286 Ma	 _	ssalboro, ME	74989	
Teleph	ione:					
Date:	5	-4-2011	1		•	
Dato.						
comple	ete this (questionnaire.		d attach it to this form. Thank you f		
T	he	East Vo	issalboro Post	Office is very	convenient	for
				the few busin		
I	Сā	n do	without havi	ng to drive	there. It	
l a	5 9	welking	y distance f	from my hous	е.	



DIANNE HOGENDORN 51 S STANLEY HILL RD VASSALBORO, ME 04989

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



7		LOSTAL SELLANCES				
		Postal Service Customer Questionnal	re			
1.	Pie	ase check the appropriate box to indicate whether you use the EAST VASSALB	ORO Post O	ffice for ea	ch of the fo	llowing:
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters	X			
	C.	Mailing Parcels		\boxtimes		
	d.	Pick up Post Office box mail				区
	e.	Pick up general delivery mail				凶
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			X	
	i,	Buying stamp-collecting material		区		
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	М 🔯		
	Nor a.	npo stal Services Picking up government forms (such as tax forms)	X YES	□ №		
	b.	Using for school bus stop not pertinent for me	YES	NO X		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
		if yes, please explain:				
	d.	Using public bulletin board	X YES	☐ NO		
	e.	Other	YES	⊠ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
			YES	∏ NO	,	
		If yes, please explain:	occasio	maili		
				7		
		it is closed for bunch at that time.				
		I rely on the East office except for	-			
)		RED mail deliver which I kept				
		because previous owner of my house used it. I would miss the East				
		used it. I would miss the East				
		(closing) very much.				



	current se	ervice?	ervice or geni	_		_	oposed service compare to	
		Better		Just as Good	d	No Opinion	Worse	
	If yes	, piease explain	:					
			_					
4.	For wh		ring do you lea	ave your commun	nity? (Check all t	hat apply.) Where do you	go to obtain these	
	\boxtimes	Shopping	Wateri	le, Angusta				
		Personal nee		, ,				
	\boxtimes	Banking	N. Vas	saiboro bu	t mostlu k	mmail which I	mail at the East	0.0.
		Employment			J	J		1
		Social needs					•	
						-	_	
5.	Do you		ocal business No	es in the commun	nity?			
	if yes,	,,		em if the Post Offi	ice is discontinu	ed?		
		∑ Yes ☐	No					
	. .							
Name	: Di	anne H	ogendor	n				
Addre	ss: 5	I. S. Stan	ndey Hill	Rd, Vass	salboro,	ME 04989		
			,	,				
	,							
Date:	5/10	111				_		
		y additional com questionnaire.	nments on a s	eparate piece of p	paper and attac	it to this form. Thank you	u for taking the time to	



SUSAN TUTHILL

162 SEAWARD MILLS RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincarely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. C. Mailing Parcels Pick up Post Office box mail W d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings T YES a. Resetting/using postage meter | | YES **Nonpostal Services** Picking up government forms YES (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board YES Other YES e. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Fost office but I don't like to stop there I always use this one. If yes, please explain:



	☐ Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain:			
_	<u> </u>		· ·	•
	which of the following d	o you leave your community? (C	heck all that apply.) Where do you	go to obtain these
M	Shopping			
abla	Personal needs			
Ø	Banking	`		
V	Employment			
I.	Social needs			
	Yes No	ousinesses in the community? o use them if the Post Office is di	iscontinued?	
	Susan To	till		
ss:	162 S	Enward Mills	Rd Vassalba	ara Me 14
ane:	923	-3802	_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JOYCE A COLASACCO PO BOX 46 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			35.3	
C.	Mailing Parcels				
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail				
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	년 NO		
b.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services		e*		
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	I NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dos	ou pass another Post Office during business hours while traveling to or from wo	rk or shoop	ing or for	nersonal ne	eds?
<i>D</i> 0 ;		YES	NO	oci sonai ne	.000
	If yes, please explain: The first office IN N. Vassaboro				

UNITED STATES POSTAL SERVICE.

cut	rrent se	ervice?			•
		☐ Better	Just as Good	No Opinion	☐ Worse
	If yes,	, please explain:			
				<u>-</u>	
	For whi	ich of the following do s?	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	D	Shopping			
	Ø	Personal needs			
		Banking			
		Employment			·
	Ø	Social needs			
. 1	-	/	isinesses in the community?		
		☑ Yes ☐ No			
	it yes, w	Yes No	use them if the Post Office is disc	ontinued?	
	ı	<u>r</u> Yes <u></u> No			
ame:	Jos	vce A. Coli	isacco.		
ddress	ر <u>s: ۲.</u> 0	7. Box 46 -	asacco 351 Mainst, Apt. 2		
		23-3864			
	5/18				
не, -	<u> </u>	, , ,			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

	•					
Pos	etal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			Z		
b.	Mailing Letters		Ø			
C.	Mailing Parcels	\square				
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders				Z	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail				\square	
i.	Buying stamp-collecting material				Z	
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	YES	✓ NO			
Nor	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	☐ NO			
b.	Using for school bus stop	YES	✓ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO			
	If yes, please explain:					
d.	Using public bulletin board	☐ YES	ON. NO			
e.	Other	☐ YES	☐ NO			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
	, or pass thomas it as a most during seamest heart mine a training to an incident	YES	∏ NO			
	If yes, please explain:					

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3.	If you have camer delivery, there will receive Post Office box service or ge current service?			
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:		- -	
4.	For which of the following do you I services?	eave your community? (Chec	k all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs		,	
5.	Do you currently use local busines Yes No If yes, would you continue to use the Yes No		ontinued?	
<u> Нагг</u>	ne:			
<u>Addı</u>	dress:		·	
<u>Tele</u>	ephone:			
Date	e:			
Plea com	ase add any additional comments on a plete this questionnaire.	separate piece of paper and	attach it to this form. Thank you fo	or taking the time to



PATRICIA KAROSSH 29 S STANLEY HILL RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. **Postal Services** Daily Weekly Monthly Never **Buying Stamps** 図 b. Mailing Letters Mailing Parcels V C. 凶 Pick up Post Office box mail d. X Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. 区 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X h. X Buying stamp-collecting material İ, Other Postal Services Entering permit mailings a. YES MO 🔯 Resetting/using postage meter Nonpostal Services Picking up government forms X YES a. (such as tax forms) ∏ YES ⊠ NO Using for school bus stop b. ☐ YES 🗹 NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain:

	ď.	Using public bulletin board	☐ YES	
	e.	Other	☐ YES	M NO
		If yes, please explain:		
2.	Do	you pass another Post Office during business hours	,	
			X YES	☐ NO
		If yes, please explain:		



	Better	Just as Good	No Opinion	Worse
1f	yes, please explain:	_		<u>.</u>
<u></u>	yes, prouse explain.			
For ser	r which of the following d	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
X		Waderulle Auge	isva fortfal	
X	Personal needs	Wasteruille_		
Z	Banking	Waderville		
×	Employment	Vaterville		
X	Social needs	various tow	125	
,				<u>-</u>
Do	you currently use local b	usinesses in the community?		
	Yes No			
If y	. /	use them if the Post Office is disc	ontinued?	
	Yes No			
	D -	V		
me:	Vax ricia	Mrosh		
dress:	29 5, S	Honly Will Id.	, Utsstcboro,	ME
ephone:	692-03	43	·	
	,			
	_ i /			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SARAH CHADBURN

12 JOE AVE WINSLOW ME WATERVILLE, ME 04901

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps		X			
b.	Mailing Letters		X			
c.	Mailing Parcels		区	. 🔲		
ď.	Pick up Post Office box mail				X	
e.	Pick up general delivery mail				M	
f.	Buying money orders				\square	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X			
h.	Sending Express Mail			M		
i.	Buying stamp-collecting material		Ń			
Oth	er Postal Services					
a.	Entenng permit mailings	YES	⊠ ио			
b.	Resetting/using postage meter	YES	Ои 🏋			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	Д ио			
b.	Using for school bus stop	YES	⊠ ио			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩o			
	if yes, please explain:					
d.	Using public bulletin board	YES	ON 🔣		_	
e.	Other	YES	⊠ NO			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
- •			NO			
	If yes, please explain:		H-mJ			



3.	If you have receive Po current se		re will be no or general	change to your de delivery service, co	elivery service — p emplete this section	proceed to question 4 on. How will the propo	4. If you currently osed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
4.	For whi service:	ich of the following do	you leave y	your community? (Check all that app	ly.) Where do you go	to obtain these
	X	Shopping I a	0+0	hing Har	<u>maford</u>		
		Personal needs					
		Banking					
		Employment					
		Social needs				,	
5.		currently use local bu Yes No Would you continue to Yes No		-	discontinued?		
Nam		van Chac	lbur				
Add	ress: \	2 Soc A	re U	<u>vinslow</u>	ME OH	901	·
Tele	phone: S	107 509	Oles	,7			
Date	: 5 3	μ					
Plea	se add any plete this q	additional comments	on a separ	rate piece of paper	and attach it to th	is form. Thank you fo	or taking the time to

4



RUSSELL H SMITH 1647 N. BELFAST AVE. VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** V \mathbb{R} b. Mailing Letters Mailing Parcels 囨 C. Pick up Post Office box mail ď. 扭 Pick up general delivery mail e. Æ f. **Buying money orders** Obtaining special services, including Certified Mail, Registered Mail, Insured g. 뫼 Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail H X Buying stamp-collecting material i. **Other Postal Services** Entering permit mailings NO NO a. | YES Resetting/using postage meter NO IX YES **Nonpostal Services** Picking up government forms YES a. (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. YES NO IX If yes, please explain: Using public bulletin board **YES** NO Other ☐ YES 🎛 NO e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

If yes, please explain: So. China Post office when going to Hannetords in So. China



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service companicurrent service?					
	☐ Better 🔀 Ju	st as Good	No Opinion	Worse	
	If yes, please explain: Vessalboro	, Public Libra	my is only open	3daysa	
	Week So e PO Box	is better tor us.			
4.	For which of the following do you leave you services?	ir community? (Check all th	at apply.) Where do you go to	obtain these	
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
5.	Yes No If yes, would you continue to use them if the	•	d?		
Nan	lame: RUSsell H. Smith				
<u>A</u> dd	ddress: 1647 N. Belfast RV	e. Vesselbor	a me. 04989		
Tele	elephone: 207) 445-2754				
Date	late: 5/7/2011				
	. ,				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



FREDDIES SERVICE CENTER INC PO BOX 67 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

. You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

if it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. **Postal Services** Daily Weekly Monthly Never X **Buying Stamps** Ø П Mailing Letters b. 奵 C. Mailing Parcels M d. Pick up Post Office box mail 囡 Pick up general delivery mail e. X \Box Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. ΚĪ Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. 忆 i. Buying stamp-collecting material Other Postal Services Entering permit mailings ∏ YES a. Resetting/using postage meter T YES b. Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. T YES C, If yes, please explain: Using public bulletin board T YES NO NO d. Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. ☐ YES If yes, please explain:



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	Of went for use of post office + mailing of litture
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping S. China
	Personal needs S. MW
	Banking Winslow
	Employment East Vassalloco
	Social needs E- Vassalboro
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	ne: Freddies Service Center Inc
Add	ress: POBOX67 378 main St E Vassalboro
Tele	phone: 933-9419
Date	: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



HEATHER SHUTE 116 S STANLEY HILL RD VASSALBORO, ME 04969

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never X **Buying Stamps** X Mailing Letters b. 凶 Mailing Parcels C. X Pick up Post Office box mail d. 赵 e. Pick up general delivery mail X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. \boxtimes Mail, Delivery Confirmation, or Signature Confirmation X h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings ☑ NO YES Resetting/using postage meter X NO b. | YES Nonpostal Services Picking up government forms YES X NO (such as tax forms) Using for school bus stop X NO b. YES Assisting senior citizens, persons with disabilities, etc. YES M NO C. If yes, please explain: ď, Using public bulletin board YES |X NO Other _∫ YES e. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES

INITED STATES POSTAL SERVICE.

		Better	Just as God	od [No Opinion	Worse
	If yes	, please explain:				`
						
4.	For wh service		you leave your commu	nity? (Check all that a	pply.) Where do you go	to obtain these
	X	Shopping				
	M	Personal needs				
	囟	Banking	•			
	X	Employment	<u> </u>			
	X	Social needs				
•	If yes, v	Yes No	isinesses in the commu	·		
ame	<u>:</u>	eather Shu	tc			
idre	ss:	16 So Stant	en Hill Rd	$\sqrt{3}$ 553 $\sqrt{6}$	D ME 049	09
elep	hone: C	307 - 923.	-3217			
	51	14/11				

I appreciate the survey to see if the postal closery would affect my daily onther. The cost savings of closing the post office would out weigh any inconvenience. However there are otherways to achieve cost saving and paper to send this survey paper. Six sheets of are a little excessive.

DOCKET NO 134) FF1 - 04935
ITEM NO 22
PAGE SID



JANET BABB

PO BOX 26 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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If yes, please explain:

Somo times

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never Ki **Buying Stamps** Mailing Letters 図 b. Χī Mailing Parcels П C. Pick up Post Office box mail M K Pick up general delivery mail П e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured K Mail, Delivery Confirmation, or Signature Confirmation 囟 Sending Express Mail h. i. Buying stamp-collecting material K Other Postal Services a. Entering permit mailings YES X NO b. Resetting/using postage meter YES MO MO **Nonpostal Services** Picking up government forms X YES NO a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. X NO C. YES If yes, please explain: NO XX Using public bulletin board YES ď, Other T YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES

□ NO

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 52c



3.	If you have carrier receive Post Offic current service?	delivery, there will e box service or ge	be no change to your oneral delivery service,	delivery service — p complete this sectio	proceed to question 4. In the propose	f you currently ed service compare to
	∏ в	etter	Just as Good		No Opinion	☐ Worse
	If yes, please	explain:				<u> </u>
						•
4.	For which of the services?	e following do you k	eave your community?	(Check all that appl	ly.) Where do you go to	obtain these
	Shopp	oing		•		
	Perso	nal needs				
	Banki	ng	•			
	Emplo	yment				
	Social	needs				
5.	⊠ Ye	u continue to use th	ses in the community?			
Nam	ne:	anet 13	abb			
Addı	ress:	POBA (26			
Tele	ephone:	923-3	122			
Date	<u>.</u> 3	14 -	<u> </u>			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ANN GRAY-CLARK
PO BOX 4
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the camer to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps		U				
b.	Mailing Letters						
C.	Mailing Parcels			U			
ď.	Pick up Post Office box mail	W					
e.	Pick up general delivery mail	V					
f.	Buying money orders						
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation						
h.	Sending Express Mail Priority			U			
i.	Buying stamp-collecting material				H		
Oth	er Postal Services						
a.	Entering permit mailings	YES	₩ NO				
b.	Resetting/using postage meter	YES	NO				
Nor	postal Services	,					
a.	Picking up government forms (such as tax forms)	YES	□ №				
b.	Using for school bus stop	YES	NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO	1.			
	If yes, please explain:	My ela	derly	moth	er he	reds mi	2
ď.	Using public bulletin board	YEŞ	NO NO	- Juc p	y way i		
e.	Other	YES	IJ NO				
	If yes, please explain:						
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal ne	eeds?		
•		YES	NO				
	If yes, please explain:						



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: I do not want my mail left in an unattended outside box.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs Waterville Augusta Area
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	e: Ann Gray-Clark
Addr	ess: P.O. Box 4 East Vassalboro Marke 04935
Tele	phane: 923-3911
Date	5/6/11
	-/ /

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



PRUDENCE B GRAY
PO BOX 4
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters			
c.	Mailing Parcels			
d.	Pick up Post Office box mail	V		
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
î.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	NO	
b.	Resetting/using postage meter	YES	NO	
No	npostal Services	,		
a.	Picking up government forms (such as tax forms)	YES	☐ NO	
b.	Using for school bus stop	YES	NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO	
	If yes, please explain:			
d.	Using public bulletin board	YES	W NO	
ė.	Other	_	₩ NO	
С.		YES	₩ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal needs?
			NO	
	If yes, please explain:			



complete this questionnaire.

3.	but have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently belive Post Office box service or general delivery service, complete this section. How will the proposed service compare to trent service?	
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
	for me daily. I don't want mail left outside and I do not want to cros the road in the winter. 83 yrs.	. 0
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	
	Personal needs	
•	Banking	
	Employment	
	Social needs	
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Nam	Prudence B. Gray	
Add	: Po Box & East Vassalbaro, He ogg35-	_
Tele	ne: 923-33 <u>-33</u>	
Date	5/6/11	
Plea	add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to	



TIMOTHY AND JOAN BARRETT PO BOX 34 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address, Customers who retain Po Box service would continue to use their same
mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside
delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in
accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in
notifying correspondents of the change.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

٦.	Please check the appropriate box to indicate whether you use the EAS	I VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				57
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				E
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	MO NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO 🚛		
	If yes, please explain:	· <u> </u>			
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	□ №		
	If yes, please explain:	· · · · · · · · · · · · · · · · · · ·			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:				
		_			



		Better	☐ Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For wh		you leave your community? (Check	all that apply.) Where do you go	o to obtain these
		Shopping WA	TERVICLE / AU	GUSTA	
		Personal needs	Wader Mel Aus	4.546	
		Banking On-	Line		
		Employment 2	True		
		Social needs	rssAlhoro/Heck	Mill Wood	SON.
5	Do vou	currently use local bu	usinesses in the community?		
	,	Yes No	······································		
	If yes, v	would you continue to	use them if the Post Office is discor	atinued?	
		Yes No			
Name	ے رہے ::	SAL + 111	1071/4 D 13,	ARRE TO	
Addre	ess: /	63 Rf	3 45+ 14	S. China	ME 0435
	hone:	207.40	15 3072		
Telep	ritario.				

We, (kn)x, the 130 12 th has the the box since

1939 of 2x20 thingh we well thing the box of the bo



JODY & BERNIE WELCH PO BOX 1 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely.

James Thornton

Manager, Post Office Operations

151 FOREST AVE

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 566



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. Mailing Parcels X C. Pick up Post Office box mail d. Q e. Pick up general delivery mail Buying money orders X f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X h. X i, Buying stamp-collecting material Other Postal Services Entering permit mailings a. Resetting/using postage meter b. **Nonpostal Services** Picking up government forms a. (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: Using public bulletin board d. Other e. | YES NO If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shapping, or for personal needs? L/ YES

North Vanalbano

UNITED STATES POSTAL SERVICE.

Better Just as Good No Opinion Worse If yes, please explain: Jt Will De IPS Convier S For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Yes No	<u>-</u>
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community?	_
Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community?	
Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community?	
Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community?	
Banking Employment Social needs 5. Do you currently use local businesses in the community?	_
Employment Social needs 5. Do you currently use local businesses in the community?	
Social needs 5. Do you currently use local businesses in the community?	
5. Do you currently use local businesses in the community?	_
	_
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: Jady Bernje, Fing, Hatte, Gillian Welch	<u></u>
Address: P.O. Box/, 78 South Stanley Hill Road, East Varsal	<u>ar</u> o, 42
Telephone: 923-4716	<u>1925</u>
Date: May 4 2011	



PAUL B CATES
PO BOX 105
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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		Postal Service Customer Questionnai	re			
1.	Ple	ease check the appropriate box to indicate whether you use the EAST VASSALB	ORO Post O	office for ea	ch of the fo	llowing:
	Po	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	C.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	図			
	e.	Pick up general delivery mail				X
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				
	Ot	her Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	X YES	☐ NO		
	No	onpostal Services				
	a.	Picking up government forms (such as tax forms)	YES	X NO		
	b.	Using for school bus stop	YES	MO 🏹		
	c.	Assisting senior citizens, persons with disabilities, etc.	X YES	∏ №		
		If yes, please explain:	- //	85 OM	d hou	u s
	d.	Vaing public bulletin board office is Whee a godsend	X YES	NO	<u>veim</u>	ig :
	е.	Other	X YES			
		If yes, please explain:	Gun	rusto	office.	w
		an invaluable resource for our in	kole v	rllage		
2.	Do	you pass another Post Office during business hours while traveling to or from w	(a '-sa	ping, or for	personal n	eeds?
			X YES	,		0/4
		If yes, please explain:	<u>Vires</u>	ing but	ener	200000
		once, at most twice weekly. Our shoppe when the day's farm work is done a Closed.	nd The	e pol	office	3 100
		Closed.			フリ	

UNITED STATES POSTAL SERVICE.

		Better	Just as Good	No Opinion					
	If yes	s, please explain:							
									
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	X	Shopping							
	X	Personal needs							
	Banking								
		Employment							
		Social needs							
	If yes,		We are a libecal use them if the Post Office is disco						
Name	e:	Paul B.	Cates						
Addre	ess:	Paul B. C PO Box (d	15						
Telep	hone:	(207) 923	-3412						
		May 4, 2	2011						
Date:		73			, , , , , , , , , , , , , , , , , , , ,				

http://cates-family-glads.org

Our village post office is a very valuable resource for us. We shipped over 300 bulk catalogs out this year. Daring our bulk-shipping season, approximately from Mar 20- May 10 we ship several packages (often USPS flat-kate) most days. I even forsuaded our best wholesale Customer to agree to USPS instead of UPS shipping because it is so much more convenient for us. under hospital e: Our little post office is a principal village meeting place. It allows an exchange of family and village news with neighbors which we karely see otherwise!



TRUDY OVERLOCK

PO BOX 54 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are aveilable from the Postal Service to assist customers in notifying correspondents of the change.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** П X \Box I Mailing Letters 囟 ~ Mailing Parcels Pick up Post Office box mail BIFX d. Pick up general delivery mail ${\bf z}$ e. 凮 Buying money orders f, Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation h, Sending Express Mail Buying stamp-collecting material П i. Other Postal Services YES X NO Entering permit mailings YES X NO Resetting/using postage meter **Nonpostal Services** Picking up government forms X YES I NO (such as tax forms) Using for school bus stop **⋈** NO b. | YES Assisting senior citizens, persons with disabilities, etc. T YES X NO If yes, please explain: SONCE X YES Using public bulletin board d. NO Other YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? T YES If yes, please explain: asked 4 There is a on this road.



current service? Just as Good Better If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? X Shopping Personal needs $\,\mathcal{U}$ C Banking Employment 区 Social needs 5. Do you currently use local businesses in the community? TORE X Yes No If yes, would you continue to use them if the Post Office is discontinued? Name: Address Telephone: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to



JEAN S WRIGHT
PO BOX 112
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if
the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated
place, such as on your porch or under a carport.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** K Mailing Letters K Ь. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail X e. Buying money orders Ø f, Obtaining special services, including Certified Mail, Registered Mail, Insured **K** Mail, Delivery Confirmation, or Signature Confirmation Ø h. Sending Express Mail Buying stamp-collecting material M i. Other Postal Services Entering permit mailings YES K NO Ь. Resetting/using postage meter YES X NO Nonpostal Services Picking up government forms YES NO (such as tax forms) Using for school bus stop b. YES M NO Assisting senior citizens, persons with disabilities, etc. Ç. 1 YES INO If yes, please explain: Using public bulletin board ď, X YES ГТио Other e. YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

opportunity to stop, which would be a challenge for my immediate family live overseas.

POSTAL SERVICE.

3.	If you have carrier delivery, there will be no characterive Post Office box service or general del current service?							
	Better Ju	ıst as Good	No Opinion	Worse				
	lfyes, please explain: As not packages go & come for	ed, 2 of m urly often	ry children live over	rseas, and				
4.	For which of the following do you leave you services?	k all that apply.) Where do you go	to obtain these					
	Shopping Waterville /A	ususta/ S. (China (in that	order)				
	Shopping Waterville / Augusta / S. China (in that order) Personal needs mother in care facility in Augusta							
	Banking							
	Employment Waterville, long & peculiar hours							
	Social needs							
5.	Do you currently use local businesses in the Yes No If yes, would you continue to use them if the Yes No	ŕ	ntinued?					
Name	ame: Jean S. Wright							
Addn	Idress: Po Box 1/2 (351	Main St, #	4; upstairs from	(ت .٥٠				
Telep	lephone: 740-502-9926							
Date:	nte: 5-/3-11		-					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ELIZABETH DAVIDSON 373 HUSSEY HILL RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

in response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. M b, Mailing Letters Mailing Parcels C. ď. Pick up Post Office box mail Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES X NO Entering permit mailings a. b. Resetting/using postage meter T YES Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board T YES d. Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. If yes, please explain:

Poing to austhen Post Office women use Nene gasoline for my car.



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If y 3. receive Post Office box service or general delivery service, complete this section. How will the proposed current service?							4. If you curn loosed service	ou currently service compare to			
			Better	*		Just as Good		□ 1	No Opinion		Worse
	If ye	es, plea	se ëxpla	in:		_	_				
		_					<u> </u>				
4.	For w		the foild	wing do you	leave y	our community?	(Check all tha	t apply.) Where do you g	o to obtain t	hese
	Ø	Sh	opping								
		Pe	rsonal ne	eeds							
	X	Ba	nking								
		En	nploymer	nt			_				
		So	cial need	is					·		
5.		Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?									
		X	Yes _	No							
Nan	ne:	E	iza	beth	Da	vidson	v				
Add	ress:	~ 6	173	s H	LS56	ey Hil	Re.				
Tele	phone:		207	92	3.	3593					
Date	9:	hea	Ey	7, <i>2</i>	011						
			,	•							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 136/881-0935
TEM NO 22
PAGE 60d

ELIZABETH DAVIDSON 373 HUSSEY HILL ROAD VASSALBORO, MAINE 04989

may 7, 2011

To help reduce Costs, it would heake sense to me to discontinue carrier Saturday mail delivery service.

I how have daily carrier delivery.

L'abste Aridson



JOAN ATKINSON 224 BRANN RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter:

 You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the EAST VASSALBO	ORO Post O	ffice for ea	ch of the fol Seldon	llowing: r
	Pos	stal Services	Daily	Weekly	Monthly	
	a.	Buying Stamps			过,	
	b.	Mailing Letters			図、	
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail				Ø
	e.	Pick up general delivery mail				IJ∕
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図、	
	h.	Sending Express Mail			Image: selection of the se	
,	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №	,	
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:		· ·		
	d.	Using public bulletin board	☐ YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shope	ing, or/for	personal ne	eds?
	_ ,	· · · · · · · · · · · · · · · · · · ·	☐ YES	NO NO		
		If yes, please explain:				



З. і	If you hav receive Pe current se	ost Office box service	re will be no change to your deliver service, com	ery service — proceed to question plete this section. How will the pro	4. If you currently posed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			<u> </u>
					
4.	For whi		you leave your community? (Ch	eck all that apply.) Where do you g	go to obtain these
	Image: Control of the control of the	Shopping			
	\Box	Personal needs			
	\(\int\)	Banking			
	凶	Employment			
		Social needs			
Name		✓ Yes ☐ No would you continue to ✓ Yes ☐ No Jean Atk	o use them if the Post Office is dis	continued?	
Addre	ess:	224 Br	ann Rd		
Telep	hone:	923-60	060		
Date:		5/9/11			
		y additional comments uestionnaire.	s on a separate piece of paper an	d attach it to this form. Thank you	for taking the time to
	The	i P.O.	is a draw to	the neighborh	rood —
	hel	ps build	a sense of con	nominaty in E.	Vassalboro.
	St.	is define	itely convenien	t	



ELIZ KIRALIS 47 S STANLEY HILL RD EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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Postal Service Customer Questionnaire

1.	Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:						
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps	多		'四		
	b.	Mailing Letters		<u>K</u>	Ø		
	C.	Mailing Parcels) []	
	ď.	Pick up Post Office box mail	\square				
	e.	Pick up general delivery mail					
	f.	Buying money orders				区	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail				Ø	
	i,	Buying stamp-collecting material				图	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	√[ио			
)	b.	Resetting/using postage meter	YES	К ио			
	Non	postal Services	~ :				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	M NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	TYES	⊠ No	alwai	1.5	grato
		If yes, please explain: an a semon cuttyer "	and c	<u> </u>		<u> </u>	ful
	d.	Using public bulletin board	YES	□ №		· Ba	r helps
	e.	Other	YES	☐ NO			
		If yes, please explain:				_	
2.	Do.	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal n	eeds?	, 1
۷.	ָטט	you pass another I out office during business flours with distributed to it is in the	YES	☐ NO	No	+ ,	relevant
		If yes, please explain:					

Docket: 1361881 - 04935 Item Nhr: 22 Page Nhr: 62c



		Better	Just as Good	No Opinion	Worse	
	If yes,	please explain:				
4.	For whi service		o you leave your community? (C	heck all that apply.) Where do	you go to obtain these	
	7	Shopping				
	ř	Personal needs				
	区	Banking	·			
		Employment				
		Social needs			•	
5.	Do vou	currently use local t	pusinesses in the community?			
	-	Yes No				
	If yes,	-	o use them if the Post Office is o	liscontinued?		
		☐ Yes 🔀 No				
Name	<u>:</u>	542	KIRALIS			
Addre) 66.		STANLEY H	1 42 80	E. VASS	AIBUR
	hone:	923-3	ケンケ			
Telep	110110.					



HOLLY WEIDNER 320 MAIN ST VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Monthly Never Daily Weekly **Buying Stamps** X b. Mailing Letters \boxtimes Mailing Parcels X C. Pick up Post Office box mail \square d. Pick up general delivery mail \square e. Buying money orders \square f. Obtaining special services, including Certified Mail, Registered Mail, Insured \mathbf{Z} Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material 図 i. Other Postal Services YES NO Entering permit mailings b. Resetting/using postage meter M NO YES **Nonpostal Services** Picking up government forms NO X a. YES (such as tax forms) Using for school bus stop X NO b. YES NO Assisting senior citizens, persons with disabilities, etc. C, YES If yes, please explain: Using public bulletin board **又**YES d. □ NO Other e. T YES ☐ NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

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3.	If you have carrier receive Post Offic current service?	delivery, there we box service or g	ill be no change to general delivery ser	your delivery se vice, complete	ervice — proceed to this section. How wi	question 4. If you	ou currently service compare to
	□ в	etter	Just as Go	od ,	No Opin	ion	Worse
	If yes, please	explain:					
4.	For which of the services?	e following do you	leave your commu	ınity? (Check a	ll that apply.) Where	do you go to ol	otain these
	Shopp	ping AU	ousta or w	aterville			
	Perso	nal needs					
	Banki	ng Au	USTA_				
	Emplo	oyment AU	6USTA				
	Social	needs					
5.	De veu euront	v uso local busis	esses in the commu	unitu?		•	
3.	·	y use local busine es ⊡ No	sses in the continu	mily r			
	If yes, would yo	u continue to use	them if the Post O	ffice is discontir	nued?		
	⊠ Ye	s No					
Nam	ne:H	g Weidn	er				
<u>Addı</u>	ress:	g Weidn 320 ma	in st	Vas	salbono	04989	
Tele	phone: (207)	923-3	397				
Date	×	5/3/11					



MARC RODERICK 157 MAIN ST VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Monthly Never **Postal Services** Daily Weekly **Buying Stamps** П 囡 团 Mailing Letters C. Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material İ, Other Postal Services Entering permit mailings YES ✓ NO YEŞ Resetting/using postage meter ☑ NO Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board YES Other YES If yes, please explain:

2.	. Do you pass another Post Office during business hours while trav	reling to or from work, or shopping, or for personal needs?
		YES NO
	If yes, please explain:	\
		,

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3.	If you have receive P current se	ost Office box service	re will be no change to your deliver or general delivery service, comple	y service — proceed to question at this section. How will the prop	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	_				
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
	$ ot\boxtimes^1$	Shopping	·		
	M	Personal needs			
	X	Banking	·		
	V	Employment			
	X	Social needs			
5.	Do you	, currently use local b	usinesses in the community?		
5.	Do you	Yes No	isinesses in the continuity?		
	If yes,	would you continue to	use them if the Post Office is disco	ontinued?	
	,	Yes No			
Nam	ne: <i>N</i>	PARC RO	1FRICK		
Addı	res <u>s:</u>	157	MAIN GI	<i></i>	
Tele	phone:	2070	123-300	/	
Date):	4/3/	//		



ROSEMARIE SIROIS 17 BRADLEY LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				\boxtimes
C.	Mailing Parcels			×	☐ occasional
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				S
f.	Buying money orders			**	occasiona
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	occasional
h.	Sending Express Mail			×	occasional
i.	Buying stamp-collecting material				極
Oth	er Postal Services				
a.	Entering permit mailings	YES	У мо		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Ж ио		
b.	Using for school bus stop	YES	🔭 ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	ои 🖄		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	МО 🔀		
e.	Other	YES	🔯 ио		
	If yes, please explain:				·
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO X		
	If yes, please explain:				

INITED STATES POSTAL SERVICE.

3.		ost Office box service	ere will be no change to your delivery or general delivery service, comple		
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
					
4.	For wi		you leave your community? (Check	k all that apply.) Where do you go	to obtain these
		Shopping			
	×	Personal needs			
	K	Banking			
	\boxtimes	Employment			
	M	Social needs			
5.	Do you	`	usinesses in the community?		
	lf ves	Yes No	use them if the Post Office is disco	ntinued?	
	,, Joe,	Yes No			
,		0			
Nam	ie: <i>ĵ</i>	hose Mari	: Sirsis		
<u>Addı</u>	ess: [7 Bradle	Lane		
<u>Tele</u>	phone:	207592			
Date	: 5	-16-201			



LORE FERGUSON

PO BOX 44 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassatboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Weekly Monthly Never Daily **Buying Stamps** X b. Mailing Letters X Mailing Parcels X C. Pick up Post Office box mail ZI ď. Pick up general delivery mail X e. Buying money orders KI f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. ΚĪ Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X া Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES X NO b. Resetting/using postage meter ™ ио YES **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: When he weather is bad, I pick up mare for a servier citizen without cer. Using public bulletin board ď, T YES Other YES Y NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

N. Vassalboro 04962

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3. n		st Office box service	ere will be no change to your deliver e or general delivery service, comple		
		Better	Just as Good	No Opinion	⊠ Worse
	If yes,	please explain:			
					
4.	For whi		lo you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	\boxtimes	Shopping	·		
	X	Personal needs			
	abla	Banking			<u> </u>
		Employment			
	A	Social needs			
5.	Daway	eurronthu ugo logol i	ousinesses in the community?		
5.	-	Yes No	ousinesses in the continuity?		
	if yes, w	ould you continue t	o use them if the Post Office is disco	entinued?	
		Yes No			
Name	. Lor	e ter	gvson		
Addre	ss: <u>B</u>	ox 44	East Vassalbor	0, ME 04935	
Telepl	none:	, (207	1) 9233781		<u>_</u>
Date:	5/	15/11			



CHARLES FERGUSON PO BOX 44 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

 You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Weekly Monthly Never Daily **Buying Stamps** Mailing Letters Ь. Mailing Parcels C. Pick up Post Office box mail ď. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Ĭ. Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings YES NO Resetting/using postage meter Nonpostal Services Picking up government forms T YES a. (such as tax forms) Ь. Using for school bus stop YES YES C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board ☐ YES □ NO ď. Other YES NO e, If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

If yes, please explain: N. Vassalboro 04962

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		Better Better	Just as Good	No Opinion	Worse
?	# <u>\$</u>	please explain:	e ruralboxis no pla	ce to leave (ash or v	aluable items.
4.	For wh		you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	D	Shopping			
	N	Personal needs			
	D	Banking			
		Employment			
		Social needs			
5.	If yes,	Yes No would you continue to Yes No Charles Ferguson	sinesses in the community? use them if the Post Office is disc	ontinued?	
Addres	ss:	PO Box 44 E Vassalboro, ME	04935-0044		
Teleph	ione:	923 -3781			
-					



MAGGIE STICKLE 974 CROSS HILL RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
ď.	Pick up Post Office box mail	□ å	××		
e.	Pick up general delivery mail				¥
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				<u>V</u>
i,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	ON K		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	ON 🗷		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	<u> </u>			
d.	Using public bulletin board	YES	☐ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for I	personal ne	eds?
		YES	∏ NO		
	If yes, please explain:				



3.	If you har receive F current s	Post Office box service	re will be no change to your deliver or general delivery service, comple	y service — proceed to question ete this section. How will the prop	4. If you currently cosed service compare to
		☐ Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:	3		
			<u> </u>		·
4.	For wi		you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
		Shopping			
	R	Personal needs			
	200	Banking		<u></u>	
		Employment			
	区	Social needs			·
5.	If yes,	Yes No would you continue to Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
Nan	ne: 🏃	Maggie Stid	<u> </u>		
Add	ress:	974 Cr	osc 1tdl Rd		
Tele	phone:	242-440	12		_
Date	e:	5/17/2au			



LEE & DAWN HAYWOOD **741 BOG RD** VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail			X	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	М 🔀		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	·			
Do 1	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal ne	eds?
	, ,	X YES	☐ NO		
	If yes, please explain:				

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3.	If you have receive P current se	ost Office box service	re will be no change to your deliver or general delivery service, comple	y service — proceed to question 4 ete this section. How will the propo	I. If you currently used service compare to
		☐ Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			<u> </u>
					
4.	For wh	ae?	you leave your community? (Chec		
	×	Shopping [Vaterville o	ind Augusta	a
	×	Personal needs	//	- //	
	\boxtimes	Banking	11	//	
	X	Employment	//	//	
	\boxtimes	Social needs	//	((
_	Da va				_
5.	Do you	Yes No	usinesses in the community?		
	If yes,	would you continue to	use them if the Post Office is disco	entinued?	
		Yes No			
Nam	ie:	Lee ?	Dawn Hay	wood	
<u>Addı</u>	ess:		Bog Rd.		
Tele	(スd phone:	923			
Date	:	5-1	7 - //		



RICHARD SALMONSON 266 MAIN ST VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. 63 Mailing Parcels Ç. Pick up Post Office box mail ď. П Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured তা Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i. Buying stamp-collecting material **Other Postal Services** Entering permit mailings YES ON IO b. Resetting/using postage meter YES MO 📆 **Nonpostal Services** Picking up government forms YES ∏ NO (such as tax forms) Using for school bus stop b. | YES NO M Assisting senior citizens, persons with disabilities, etc. **I** YES NO I If yes, please explain: Using public bulletin board d. ☐ YES MO NO Other YES NO NO If yes, please explain: 2.

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
If yes, please explain:



	Better Just as Good No Opinion Worse
If ye	s, please explain:
_	
For w	which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these cos?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
3 - u -	
f yes,	The currently use local businesses in the community? Yes No No Yes No No Chard Salm on Sam
f yes,	Yes No No No Cichaid Salmons on 266 Main ST., Vassalboro,
f yes,	Yes \square No would you continue to use them if the Post Office is discontinued? \square Yes \square No \square Chard \square Sa/mon \square Same



DOWLAND FAMILY 9 BRADLEY LN VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d, Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material **Other Postal Services** YES Entering permit mailings b. Resetting/using postage meter **Nonpostal Services** Picking up government forms a. (such as tax forms) Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: Using public bulletin board d. e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

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3. receive P	ost Office box service	ere will be no change to your deliver e or general delivery service, compl	ry service — proceed to question ete this section. How will the prop	4. If you currently cosed service compare to
	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
				<u> </u>
4. For wh	nich of the following d	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
Ø	Shopping	Auguste /win	Ue / Various	
	Personal needs	111 1		
	Banking Au	guster/ Intern	et	
Ź	Employment	August #		
Ø	Social needs	Waterville/ Aug	wote /Verious	
,		/ /	/	
5. Do you	Yes No	usinesses in the community?		
lf von	<i>,</i> – –	there if the Deat Office is disc		
ii yes,	Yes Mo	use them if the Post Office is disco	onlinued?	
/	_			
Name:	Dowls	AND FAMI	<u> </u>	
Address:	9 BIA	YEY IN, V	ASA/boreo	
Telephone:	620	647		
Date:	19515	2011		
	, , , , , , ,			



TRISH HAISS PO BOX 85 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters b. Mailing Parcels C. W Pick up Post Office box mail d. e. Pick up general delivery mail f. Buying money orders П Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail ĺ. Buying stamp-collecting material Other Postal Services Entering permit mailings T YES Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board YES Other MO NO YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 1 NO T YES



	☐ Better	Just as Good	No Opinion	☐ Worse
<u> </u>	f yes, please explain:			
-				
F¢ se	or which of the following do ervices?	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping			
Ĺ	Personal needs			
Ĺ	Banking			
	Employment			
г	Social needs			
De		usinesses in the community?		
	o you currently use local bu	usinesses in the community? use them if the Post Office is disc	entinued?	
	o you currently use local bu Yes No yes, would you continue to	·	entinued?	
lf	you currently use local but Yes No No yes, would you continue to Yes No	·		
If	you currently use local but Yes No No Yes, would you continue to Yes No	use them if the Post Office is disc		



JOHN R DEMERCHANT PO BOX 49 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers
may receive PO Box service from the administrative Post Office located 2.4 miles away.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** X Mailing Letters X b. Mailing Parcels C. X Pick up Post Office box mail ď. 区 e. Pick up general delivery mail N f. Buying money orders N Obtaining special services, including Certified Mail, Registered Mail, Insured 区 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X Buying stamp-collecting material 冈 İ. П Other Postal Services Entering permit mailings X NO YES Resetting/using postage meter | YES X NO Nonpostal Services Picking up government forms | YES NO IX (such as tax forms) Using for school bus stop YES X NO Assisting senior citizens, persons with disabilities, etc. X NO YES If yes, please explain: Using public bulletin board X YES ☐ NO Other YES ☐ NO If yes, please explain: AUAILAbility OF RUTO TILLING + Bush trosgery plus other TRALTUR SERVICES Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ▼ YES
NO If yes, please explain:

2.4 Miles AWAY Closest SOURRAL TO TWONTY MILES NEX Closest



	Better	Just as Good		No Opinion	Worse
If yes	, please explain:				
For wh		you leave your communit	y? (Check all that	apply.) Where do you g	o to obtain these
区	Shopping WA	TERVILLE OR	ALGUSTI	9	
区	Personal needs	<i>(</i> 1	·/		
区	Banking	α .	U		
X	Employment	· ·	U		
[X	Social needs		u ·		
	Po Box H	19 (22 50.5	Thu/C. W.	11 01	
ess:	7.0 <u>17.0</u>	17 (2/2)8.)	1 MAINE G IT I	27 /te	
phone:	207) 92	3-3092			
a: /9	AMAY ZOU				
	27711 / 201	-			
	43 .	s on a separate piece of pa			
72	RAL CARP	over 1x The	s will my	se would	be di FFICE
/l u	Roople Th	MAT live on Theay !!	Y OR CL	OSS TO MA	BAUC A
14	d FINd i	T paren 7	_ .	11-	1 > * * * *
L X	ON THE >	77227		/	To CROSS.
+ ^=		a Kair UP GA	14455 //	1-7-	_
'S / "	Jack Jack	7 1004	TRAFFIC	"THAT AL	wrys RUN.
	- 4 1/1 1/	a box up w FARE The lost of Spo		, "That Al	wrys RUN.

If you have carrier delivery, there will be no change to your delivery service -- proceed to question 4. If you currently



05/24/2011

HOWARD & SIMONE ANTWORTH PO BOX 17 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers
may receive PO Box service from the administrative Post Office located 2.4 miles away.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482–7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps					
b.	Mailing Letters		u			
c.	Mailing Parcels				Ala	cionalle
ď.	Pick up Post Office box mail	1				0
e.	Pick up general delivery mail			<u> </u>	4	
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Dead	roxelle
h.	Sending Express Mail				Read	rionelle cimelle
i.	Buying stamp-collecting material					1
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	YES	NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO			
b.	Using for school bus stop	TYES	F NO			
c.	Assisting senior citizens, persons with disabilities, etc.	4 YES	☐ NO			
	If yes, please explain: mail up for them,	Bick	the	ei <u>i </u>		
d.	Using public bulletin board	₩ ŶES	□ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eds?	
		YES	☐ NO			
	If yes, please explain: <u>Quina Morth but not on a Negula</u>	Deea	rivea	Oly W	hen	
	gaing Mille me Moe on a Megida	r va	us.	//		



3.	If you have carrier delivery, there receive Post Office box service ocurrent service?	will be no change to your delivery r general delivery service, comple	y service — proceed to question 4 ete this section. How will the propo	. If you currently sed service compare to
	☐ Better	Just as Good	No Opinion	Worse
س.	If yes, please explain:	can now welf	to the post of	lice. Live
S Min	re lose to law!	to go to another	post/price in	Creasing Cost to me.
4.	//	ou leave your community? (Chec	k all that apply.) Where do you go	
	Shopping (ugusta, Son	the China	
	Personal needs	augusta +	no. Vassalbore	<u> </u>
	Banking Qu	quista - War	Terville	
	Employment 6	Betired	·	
	Social needs	(any places)		
5.	Do you currently use local bus	inesses in the community?		
•	Yes No			
		se them if the Post Office is disco		
	Yes No 2	We live here	•	
Nam	e: HOWARD +	SiMONE A	Utworth	
Addı	ress: P.O. Box	17		
Tele	phone: EAST VAS	SALBORD, ME	04975	
Date	E 12-201			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		I		
C.	Mailing Parcels			Y	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders	ΠÎ			回
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Image: second control of the seco	
h.	Sending Express Mail				17.
i.	Buying stamp-collecting material				
Oth	er Postal Services		_		
a.	Entering permit mailings	YES	Ŭ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ ио		
	If yes, please explain:				<u>.</u>
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	I NO		
	If yes, please explain:				
Dο	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eeds?
	, ,	YES	<u></u> ₩0		
	If yes, please explain:		11.		
	of yes, please explain: U don't leaut	0009	0/1	is	



current service?

Shopping	Rugusti	vey little
Personal needs		<i>O</i> (,
Banking	. !!	
Employment	· ·	٠,
Social needs	γ	
Yes No	inesses in the community? se them if the Post Office is discon	tinued?
Yes No	-	tinued?
Yes No , would you continue to u	-	tinued?
Yes No , would you continue to u	se them if the Post Office is discon	tinued?
Yes No would you continue to u Yes No	se them if the Post Office is discon	tinued?

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to



05/24/2011

STEVEN D JONES

55 QUAKER LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

Docket: 1361881 - 04935 Item Nbr. 22 Page Nbr: 76b



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** \mathscr{J} Mailing Letters b. Mailing Parcels V C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter ь. YES Nonpostal Services Picking up government forms ∏ NO YES (such as tax forms) Using for school bus stop b. YES Ĭ NO Assisting senior citizens, persons with disabilities, etc. C. NO If yes, please explain: Using public bulletin board Other e. | YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, of for personal needs? YES **₩** NO

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 76 C



3.	If you have receive P current se	ost Office box ser	there will be no char vice or general delive	nge to your delivery ery service, comple	y service proce te this section. H	eed to question 4 low will the propo	. If you curre sed service	ntly compare to
		Better	☐ Just	as Good	∏ No	Opinion	□ \	Vorse
	If yes	, please explain:						
4.	For wh		g do you leave your o	community? (Chec	k all that apply.) \	Where do you go	to obtain the	ese
	M	Shopping						
		Personal needs						
•	∇	Banking						
	\square	Employment						
		Social needs						
5.	_	Yes N	e to use them if the F		ntinued?			
Nam	ıe: 🔼	teven s	STONES	· -				
Addr	ress: 5	5 Qu	ater L	ant "	Yass	mi c	4939	
Tele	phone:	207 96	3-3836	,				
Date	· 5	<u>1911</u>						
Plea	se add any plete this d	y additional comm juestionnaire.	ents on a separate p	iece of paper and	attach it to this fo	rm. Thank you fo	r taking the t	ime to



05/24/2011

JANE AIUDI 656 BOG RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Monthly Never Daily Weekly **Postal Services Buying Stamps** b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. **Other Postal Services** X NO Entering permit mailings YES b. Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: X NO d. Using public bulletin board YES Other e. if yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES | NO

North Vassalloso, Dugesto Water Street

POSTAL SERVICE.

		☐ Better	Just as Good	No Opinion	Worse
	If ves	, please explain:	_	"	_
	<u>,</u>				
F	or where	nich of the following do yo	ou leave your community? (Check all that apply.) Where do you go	to obtain these
	Σ	Shopping	Auguste 146	terial or	
-	Ŕ	Personal needs	,,	,, .	
. 1	X	Banking	۸,	/	
	Q	Employment	+t 1	77	
	V	Social needs		71	
	Do you	currently use local busing	nesses in the community?		•
		X Yes No			
If	f yes, '	would you continue to us	e them if the Post Office is	discontinued?	
		Yes 🔲 No			
		, ,			
٠	_ <	Jane Hiup	υ		
ile.	,	$a = a \cdot b$	2 , 1,	-2 01 4(1.4)	æ
ne:	1 4	56 Dog 1	load, Va	ssalboro, 04 08	
	<u> </u>				
fress:					
dress:		· · ·	<u> </u>		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MATTHEW G MASSE

PO BOX 31 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

· You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oti	ner Postal Services				
a.	Entering permit mailings	YES	MO		
b.	Resetting/using postage meter	YES	No		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal ne	eds?
	, , ,	YES	NO		·
	If yes, please explain:				

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	Better	Just as	Good	No Opin	ion 🗗	Worse
If ye	es, please explain:	Oncol	wed the	The Saf	to of my	
		remote	Mac Bos	Location	<u> </u>	_
For w	thich of the following do	you leave your com	munity? (Check a	ll that apply.) Where	e do you go to obtain t	nese
	Shopping	AUGUSTO	. Ue_			
U	Personal needs					
	Banking		-	-		
4	Employment					
	Social needs	1/				
D	ou currently use local bu	usinesses in the com	munity?			
·	Yes No No would you continue to	use them if the Post	: Office is disconti	nued?		
·	would you continue to Yes No	The 6	MASSE			
If yes	would you continue to Yes No	The 6	MASSE		e 04935	
If yes	would you continue to Yes No	Then 6 Box 31	MASSE	albow, Ma	04935	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/25/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post
Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Dally Weekly Monthly Never Buying Stamps **Mailing Letters** b. Mailing Parcels C. 4 Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter YES **Nonpostal Services** Picking up government forms a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: Using public bulletin board YES ď. Other e. YES ☐ NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

Docket: 1361881 - 04935 Item Nbr: 22 Page Nbr: 79C



3.	If you had receive F current s	Post Office box servic	ere will be no change to your deliver e or general delivery service, comple	y service — proceed to question and the properties this section. How will the properties the properties the properties the properties the properties the properties the properties the properties the process that the properties the properties the process that the properties the properties the process that the process the process that the process the process that the process the process that the process that the process that the p	If you currently sed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		o you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping	-		
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.		Yes No	ousinesses in the community?		
	If yes,	Yes No	o use them if the Post Office is disco	ntinued?	
Nam	ne:	· <u></u>			
Add	ress:			·	
<u>Tele</u>	phone:		<u> </u>		
Date	e:				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/25/2011

ROBERTA CROSS PO BOX 113 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerety,

James Thornton Manager, Post Office Operations 151 FOREST AVE

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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: Postal Services Daily Weekly Monthly Never V **Buying Stamps** П Mailing Letters M b. M Mailing Parcels C. M Pick up Post Office box mail d. M Pick up general delivery mail e. ГĦ Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation U Sending Express Mail h. W \Box i. Buying stamp-collecting material Other Postal Services T YES NO NO Entering permit mailings a. YES b. Resetting/using postage meter **Nonpostal Services** Picking up government forms a. (such as tax forms) YES b. Using for school bus stop T YES Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: Using public bulletin board ☐ YES d. e. Other YES ☐ NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES M NO

UNITED STATES POSTAL SERVICE.

	Better		lust as Good		No Opinion	Y	Worse
lf ye	es, please explain: F	irs of	operation	are	different	and	location
4. For v	which of the following		our community? (Ch	neck all that ap	ply.) Where do you go	o to obtain the	ese
M	Shopping					-	
	Personal needs						
	Banking						
V	Employment	Augusta					
	Social needs	-					
If yes	Social needs ou currently use local Yes No would you continue Yes No	to use them if t	he Post Office is dis	scontinued?			
If yes	yes No Yes No would you continue Yes No	to use them if t	he Post Office is dis		^0		
If yes	ou currently use local Yes \square No., would you continue Yes \square No. Obc + a.	to use them if t	he Post Office is dis		^0		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/26/2011

MARSHALL GROVER PO BOX 63 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

. You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerety,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: 1. **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. X Mailing Letters b. П 冈 Mailing Parcels M Pick up Post Office box mail d. \Box Pick up general delivery mail П e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured N Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail \square X i. Buying stamp-collecting material П Other Postal Services Entering permit mailings KI NO YES a. Resetting/using postage meter M NO b. YES Nonpostal Services Picking up government forms YES XI NO (such as tax forms) b. Using for school bus stop YES ON K Assisting senior citizens, persons with disabilities, etc. YES X NO C. If yes, please explain: d. Using public bulletin board ☐ YES X NO Other YES NO. If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES INO

NORTH VESSELBURG P. U.



If ves.	Better	Just as Go	od	No Opinion	Worse
	please explain:				
For whices		ng do you leave your commu	inity? (Check all t	that apply.) Where do you go	to obtain these
×	Shopping	WATERVILLE			
X	Personal nee		_		
×	Banking	AULWIA			
\triangleright	Employment	AULUSA			
×	Social needs	WATENVILLE			
Do you	currently use io	cal businesses in the commu	unity?		
D	Yes 🗌	No			
		ue to use them if the Post O	ffice is discontinu	ed?	
2	Yes 🗌	No			
		1 CROVER	MARSLS	11.7. Croyer 9 a	MBIL. CUM
ne: Mr An	rinall				
	rJHDLL				
	U. BUX				
ress: [2]	U. DUX	G 3			
ress: [2]	u. Dux	G3	G10-637		
lress: [2]	U. DUX	G3			
e: 5/	U. PUX	G3	<u>G10-G37</u>	7	
ephone:	U. PUX	G3	<u>G10-G37</u>	7	



05/26/2011

AGNES A DIFFIN

PO BOX 15 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

_	ase check the appropriate box to indicate whether you use the EAST VASSALB		4.	N	√ ·
	tal Services	Daily	Weekly	Monthly	Neve
ā .	Buying Stamps				Ш
p.	Mailing Letters				
(C.)	Mailing Parcels				
(ā)	Pick up Post Office box mail	V			
e.	Pick up general delivery mail	7			
f.	Buying money orders				4
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				4
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	T NO		
Ь.	Resetting/using postage meter	YES	1 NO		
Νоп	postal Services			,	
a.	Picking up government forms (such as tax forms)	☐ YES	I NO		
b.	Using for school bus stop	YES	NO		
€;	Assisting senior citizens, persons with disabilities, etc.	好YES	☐ NO		
	If yes, please explain:		1		,
	Service Chairs and Langet hely getting or of of of the	TORNE POR	The way		
d.	Using public bulletin board	YES	☑ NO		
e.	Other If yes, please explain:	☐ YES	☐ NO		
Do չ	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	☐ NO		
	If yes, please explain: Explained on separate sheet				
	Explained the result sheat				

UNITED STATES POSTAL SERVICE.

		Better	Just as Good	No Opinion	☑ Worse
	If yes	s, please explain:			
					
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	H	Shopping			
	4	Personal needs			
	V	Banking	·		
		Employment			
	T	Social needs			
	Do		uninesses in the community?		
5.	Do you	Yes . No	usinesses in the community?		,
	If yes,		use them if the Post Office is disc	ontinued?	
		Yes No			
	_	a. 6 5 5	\a^*		
Nom	· / / -	nes a wil	fin		
Nam	ie: Og	ν			
Nam Addr	e: <i>Ug</i> ess: <i>P.O</i>	Box 15/8	ast Nassalboro	maine 04935	.
Addr	ress: <i>P.O</i>	BOX 15/ E	612		
Addr	ress: <i>P.O</i> phone: _2	Box 15/E	ast Vassalboro		

Dear Sir :

I am an 88t year old widow, living. alone in apartment #3 in the same building as the East Vassalborn Post Office, next door to the post office.

I have arthritis and I am lame, my left knee is very bad, but I can't have a knee operation, as my lunge are very scarred. my balance is very poor. I have fallen many times since mozing here in 1987. In recent years & have broken bones, having spent times at the hospital and nursing showed for therapy. I travel slowly, and use a come and walker. This building is located on main street, a very busy street, with much traffic. I have never crossed the street alone sind I have lived here. I can't imagine Cony place to live which would be as convenient for me as this location. I can use the walkway to go to the post office ? If we had rural fronte (50% service)

with the mail box on the other side of the street with would be impossible for me to get to the mail lox without help: If it were on this pie of the street of don't senow where it would be located.

There are three elderly ladies living in this small exartment building, all in their 80%.

If this post office were closed and soe received (2) service at the north Narval-boro Post Office it would be very.

inconvenient for me put 24 miles from there, I do not drive and it would be too far to walk if I could walk, which I couldn't.

north assalbaro. Post office, But not at any particular time. It might be thering the two hours when the past office is closed. I do leave this community to shops for personal needs, bankings.

I do buy stamps, mad letter and parcel, pick up mail, etc., but usually it would be

when I needed to go and not at a specific time as day stamps welly or to mail packages mostly, etc. I apologize for the poor handwriting, especially if you have tried to read it

This for.

I'm also sorry that this is so long, but I wanted to explain why I hope that our little past office will not be closed.

Sincerely , agree Diffice.



05/27/2011

ELLEN WILSON 43 BROCK RD VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482–7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	etal Services	Daily	Weekly / Mon	thly Never
a.	Buying Stamps			
b.	Mailing Letters			
C.	Mailing Parcels			
d.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ī 🗆
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services	1		
a.	Entering permit mailings	YES	⊡ NO	
b.	Resetting/using postage meter	YES	☑ NO	
Nor	npostal Services	(, /		
a.	Picking up government forms (such as tax forms)	YES	☑ NO	
b.	Using for school bus stop	YES	NO NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	∐ NO	
	If yes, please explain:			
d.	Using public bulletin board	YES	☐ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for person	al needs?
		TES	☐ NO	
	If yes, please explain:			



recei	u nave ive Po: ent ser	st Office box service or ge	neral delivery service, complete	service — proceed to question 4 this section. How will the propo	. If you currently sed service compare to
		Better	Just as Good	No Opinion	Worse
<u>I</u>	If yes,	olease explain:			
	or whices		eave your community? (Check	all that apply.) Where do you go	to obtain these
		Shopping			<u> </u>
	J,	Personal needs			
[لأ	Banking			
Ţ	\exists	Employment			
	\Box	Social needs			
5. Do	o you ç	currently use local busines	sses in the community?		_
		Yes No			
lf :	yes, w	/	hem if the Post Office is discont	inued?	
Name: 🗲	L [[]	☐ Yes ☑ No	4500		
Address:	<i>-</i>	3BRa	ck Rd	VASSALL	ORD M8049
Telephone	e:	92360	50L		
Date:	M	10,5 26,	201/		
Please ad complete t	id any : this qu	additional comments on a estionnaire.	separate piece of paper and at	ach it to this form. Thank you fo	r taking the time to



05/31/2011

MATTHEW FREYTAG PO BOX 38 EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the East Vassalboro Post Office will be
 available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at
 the administrative Post Office or by contacting your local government agency.
- You expressed a concern for loss of community identity. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com. or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

			1			
Pos	tal Services	Daily	Weekly	Monthly	Never	anghi
a.	Buying Stamps			Z		
b.	Mailing Letters		Ø			
C.	Mailing Parcels					
ď.	Pick up Post Office box mail	Ø				
e.	Pick up general delivery mail					
f.	Buying money orders					Z,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			☑́		
h.	Sending Express Mail			V		
i.	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO IN	,		
b.	Resetting/using postage meter	YES	☑ NO			
Noi	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	□ NO			
b.	Using for school bus stop	YES	NO M			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO M			
	If yes, please explain:					
ď.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	☐ NO			
If yes, please explain: phone book & meeting the neighbors court ?						
Do	you cass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?	
		YES	☐ NO			
I	I have a 1-hour commute, & I pass some other small town P.Q's					
9	small town P.Q's					

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	3. r	f you have receive Po current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently set Office box service or general delivery service, complete this section. How will the proposed service compare to rvice?
			Better Just as Good No Opinion Worse
		di ves	Blease explain: We walk daily to the A.O. Box (as do many others, 4
مرينان	See/	OF THE	et a er en voute. Nelvasalhors in 3 miles from our house
	707 .	will	be the end of that
	4.	For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
			shopping most of it in Auguste or waterville
			Personal needs P
		Ø	Banking Waterville
			Employment Farmington
			Social needs
	5.	•	currently use local businesses in the community?
		;	Yes No
		If yes, v	vould you continue to use them if the Post Office is discontinued?
			Yes Mo
	<u>Name</u>	M	ather Frestea
	Addre	ss: /	O. Box 35. E. Vessalheron ME 04935
	Telepi	hane: /	207)923-4046
	Date:	3/	4/1/
		1	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 16, 2011

To whom it may concern;

I'm writing to urge that the East Vassalboro post office not be closed.

Closing the P.O. would be a dagger to the heart of East Vassalboro. On any given day the town can bustle with pedestrian activity that converges on the Post Office – senior citizens (of which the town has many) use a trip to the Post Office as an occasion for a walk, my kids stop at the P.O. and while they're at it go on to the library, dog walkers stretch their walks to stop by, I get there to talk with myriad folks in town, and while I'm at it pick up a gallon of milk or some staple at the corner store, and so on. Strange to say, maybe, but it's the hub of social life in East Vassalboro, and it's one of the things that keeps drawing us to town. (I make it a point to use the P.O. rather than calling in a service such as FedEx or UPS because it's convenient, and an occasion to chat with neighbors. If it weren't there, UPS would surely get that business and others'.)

I very much hope that the Post Office won't get tugged out of the heart of East

Vassalboro. If there's something we citizens can do to help keep it there please let us know!

Thank you.

Sincerely,

Matthew Freytag

P.O. Box 38

East Vassalboro, ME 04935



06/01/2011

MARSHALL CRANDALL 207 MAIN ST VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
 usps.com. or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
 information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

PORTLAND, ME, 04101-9990

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters			$oldsymbol{\boxtimes}$, \Box
C.	Mailing Parcels .			
d.	Pick up Post Office box mail			
e.	Pick up generał delivery mail			
f.	Buying money orders		. 🔲	团,口
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			凶、口
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	NO.	-
b.	Resetting/using postage meter	YES	NO	
No	npostal Services	. /		
a.	Picking up government forms (such as tax forms)	YES	□ N9	
b.	Using for school bus stop	YES	Ŋ NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO	1
	If yes, please explain:	Pic	n Up	in Vassa 1000
d.	Using public bulletin board	YES	□ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal needs?
		YES	☐ NO	(1)
	If yes, please explain:	\overline{m}	as c	way with
			·····	

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UNITED STATES POSTAL SERVICE.

3.	If you have receive F current s	Post Office box service	ere will be no change to your delive or general delivery service, com	ery service — proceed to q plete this section. How will	uestion 4. If you currently the proposed service compare to
		Better	Just as Good	No Opinio	n Worse
	If yes	s, please explain:			
4.	For what service		o you leave your community? (Ch	eck all that apply.) Where d	lo you go to obtain these
	Y	Shopping			
		Personal needs			
		Banking			
	K	Employment			
		Social needs			
5.	Do you	cupently use local be	usinesses in the community?		
	If yes,	/	use them if the Post Office is dis	continued?	
		Yes No			
Nam	$_{\text{le:}} \mathcal{N}$	ladral) (Crandall	_	
<u>Addr</u>	ress:	207 mais	1 st East	versa 1 boro	ME MARG
Tele	phone:	680-	-0710		
Date	:51	byln		_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/29/2011

WILLIAM D HAMLIN 199 TILTON LANE VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

. You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

JAMES THORNTON

Manager, Post Office Operations 151 FOREST AVE

PORTLAND, ME, 04101-9990



Using public bulletin board

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters TV b. C. Mailing Parcels Ø Pick up Post Office box mail Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain:

	e.	Other	TYES TYNO
		If yes, please explain:	
2.	Do	you pass another Post Office during business hours while traveling to or	from work, or shopping, or for personal needs?
			YES NO
		If yes, please explain:	<u> </u>

YES

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	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
				
For wi		o you leave your community? (Chec	ck all.that apply.) Where do you g	o to obtain these
Z	Shopping			
	Personal needs			
	Banking			
□,	Employment			
	Social needs			
Do yo	/	usinesses in the community?		
	Yes No			
16	would you continue to	use them if the Post Office is disco	ontinued?	
If yes,	□ V □ V-			
If yes,	Yes No			
If yes,	Yes No	D. HAMHN		
If yes,	☐ Yes ☐ No //////AM_//		e E. VA 381	Bara, M.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EAST VASSALBORO Post Office on 04/26/2011. Additionally, during the survey period, questionnaires were available at the EAST VASSALBORO Post Office to walk-in retail customers.

Number of Questionnaires

175
12
28
44
84

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

FAVORABLE

Response:

Concern (Favorable): 2.

No Concern

Response:

Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable): 5.

Customer expressed a concern about package delivery and pickup

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the peckage up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable): 6.

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response

You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may recaive PO Box service from the administrative Post Office located 2.4 miles away.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their meil. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside meilbox located close to customers' residences, in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in

writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

. Concern (UnFavorable);

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elact to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about a change of address

Response

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable);

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose,

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Cerrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside meilboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to traval to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about nonpostal services.

Response

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Concern (UnFavorable):

Customer expressed a concern about nonpostal services.

Response

Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customer expressed a concern for the loss of a social gathering place.

Response

Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

_ Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Response

You stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

Community Meeting Roster

Postal Service Respresentive (Names and Titles):	Date: 05/26/2011
Jim McCartney, Post Office Review Coordinator	Time 05:00 PM
Jim Thomton, (A) Manager, Post Office Operations	
All Samey Residents North Verselles	
English comments and contains (III or a substitute fluorism and substitute decreases and contain	
Total Number of Customers Present:	Place: the Vassalboro Town Hall Conference Room

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

	Name	Mailing Address (optional)	Zip Code	Phone Number
J	a Mucton	PaBOX47	04935	215-3722
1	Mary Hackett	4.0. Box 3	04935	923-3/21
1	Heten hatteur	P.O. Box 110	04935	913~3043
_(2K. D. Domeshas	Po Box 49	04835	923-3092
	Vivian Thuis	PO BOX 59	04935	923-3475
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	Paul Cates	Po Box 105	04935	923-3412
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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers were concerned about a change of address or loss of PO Box address.

Response:

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Nonpostal Concerns

Concern (UnFavorable):

Customer questioned if this was a hearing or a meeting and will this be taped.

Response

This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.

Concern (UnFavorable):

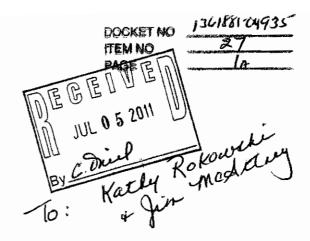
Customer questioned whether there will be chance for another meeting sometime down the road.

Response:

There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Deborah Essler 151 Forest Avenue Portland, ME 04101 June 29, 2011

Dear Ms. Essler:



We are writing about our East Vassalboro post office, which is being threatened with closure (Docket number 1361881-04935). We have misgivings about the closure process. The Postal Service officials scheduled the initial meeting for the Thursday before the Memorial Day weekend at 5 p.m., when many working people were not yet available.

We question some of their financial-related data, such as seventeen minutes of retail workload daily for our current Officer-in-Charge. We question their assertion that a rural carrier can provide service equal to that of an actual post office. They claim this replacement service would only cost \$5,901, but would that cover the possible need for overtime or an extra carrier for the increased workload? We know a large business was not credited appropriately for their patronage. We feel it is not fair for the United States Postal Service to make public policy based on a community's willingness to protest or its unfamiliarity with the organization's complicated rules and procedures.

We believe we have in East Vassalboro the conditions necessary for maintaining a post office: a strong village center bolstered by a strategic plan and business association as well as a large pool of postal customers. There are no competitors like UPS nearby, and many of our elderly prefer using the post office to the computer. Also, our post office has long been a good training ground for Postal Service employees. We understand the need for fiscal prudence in these economic times, but we do not think a rural carrier could uphold the Postal Service's commitment to customer satisfaction and community responsibility. We ask to be removed from the closure list. Included with this letter are copies of a petition signed by over 220 people who share our concern about closing the post office.

Sincerely, Helen LaFleur P.O. Box 110 East Vassalboro, Me. 04935 Rech poli

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Mr. Jim McCartney 151 Forest Avenue Portland, ME 04101 June 29, 2011

Dear Mr. McCartney:

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Sincerely,
Helen LaFleur
P.O. Box 110
East Vassalboro, Me. 04935

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The United States Postal Service has threatened to close our East Vassalboro Post Office! We, the undersigned, want to make it clear that we want the East Vassalboro Post Office to remain OPEN

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July 28, 2011

Helen LaFleur P.O. Box 110 East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Kokowski

Manager, Consumer Industry & Contact

Northern New England District

Koahy Rokanski

NORTHERN NEW ENGLAND DISTRICT

DOCKET NO ITEM NO PAGE

1361831-04935 27



June 30, 2011

Helen LaFleur PO Box 110 East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

Your petition has been received and added to the official record.

Once again, thank you for taking the time to share your concern for the continuation of the East Vassalboro ME Post Office. All customer feedback will be given consideration before a final decision is made.

Sincerely,

Jim McCartney

Post Office Review Coordinator Northern New England District OLYMPIA J. SNOWE MAINE

154 Russell Senate Office Building (202) 224–5344

Web Site: http://snowe.senate.gov DEPUTY WHIP DOCKET N ITEM NO PAGE 1361881-04935

COMMITTEES:
COMMERCE, SCIENCE, AND
TRANSPORTATION

OCEANS, ATMOSPHERE, FISHERIES AND COAST GUARD SUBCOMMITTEE

FINANCE

INTELLIGENCE

RANKING MEMBER, SMALL BUSINESS

United States Senate
WASHINGTON, DC 20510-1903

July 13, 2011

Kathy Rokowski Consumer & Industry Contact Manager U. S. Postal Service Consumer Affairs/Congressional Inquiries 151 Forest Avenue, Suite 7026 Portland, Maine 04101

Dear Kathy:

I am enclosing copies of letters and a petition that I recently received from several of my constituents from the Vassalboro area. They have written to me regarding their concerns with the upcoming closing of the E. Vassalboro Post Office. Would you please look into the situation as described by the letters and forward your written response to my Augusta office?

If you have questions or need additional information, please feel free to contact Renee A. Goodwin of my Augusta office at 207-622-8292.

Thank you for your time and efforts on behalf of the residents of Vassalboro and East Vassalboro.

Sincerely,

OLYMPIA J. SNOWE

United States Senator

OJS:rag

DOCKET NO ITEM NO PAGE 1361881-64935

P.O. Box 44 East Vassalboro, ME. 04935 16 June 2011

Senator Olympia Snowe Edmund Muskie Federal Bldg. 40 Western Ave., Rm. 408 Augusta, ME 04330

Dear Senator Snowe,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

The Portland Operations Manager scheduled an information meeting for all concerned in May, at supper time the Thursday before Memorial Day weekend. Only six or eight turned out, because of scant publicity and bad timing. He provided a questionnaire, which got more attention, and a response was issued to comments made on the questionnaire. The questionnaire was clumsy and arbitrary, and the responses were clumsy and patronizing. As a result, a petition is circulating, a Save-Our-Post-Office committee is at work, and individuals are writing to the various authorities.

An informed neighbor told me that small post offices represent 2% of the USPS operations nation-wide. We are also told that the East Vassalboro Post Office does not lose money from year to year. All things considered, it seems irrational and arbitrary to deprive yet another village of its last public-service location. I urge you to do all in your power to help us keep our Post Office open and active.

Yours truly,

Charles Ferguson

cc:

Senator Collins Senator Katz Representative Pingree Representative Michaud Representative Foster USPS Deborah Essler USPS James Thornton

DOCKET NO 136 1881-6493 6/17/11 TEM NO 28 PAGE 3

Dear Senator Snowe,

I am writing to you because the United States Postal Service is threatening to close our post office in East Vassalboro Maine (Docket Number 1361881-04935). I am urging you to take the time to look into this matter and asking for your assistance in keeping our quaint village post office open.

I own a business based in East Vassalboro and have been using the services at the post office for over 21 years. The closure of the post office would be devastating for our business, North Country Rivers. We mail 100,000 brochures a year and estimate that throughout the years we have mailed millions of pieces of mail. In the past our bulk mailing permit was registered to 04935 but due to growth we've had to out source the service. Even so, the return brochures go through the post office box estimated to be 10%. We have an ACS account (address correction service) that is tied to 04935. When we started using the ACS service there were only 2 ACS accounts in Maine us and LL Bean. ACS services are very important for small businesses.

We also have a postal meter through Pitney Bowes that is linked to 04935. During the summer season we are buying over \$1,000 worth of postage weekly. These services should be credited to the East Vassalboro post office; if they aren't then they're not being credited by USPS correctly. The USPS stated that the proposed closure is not about saving money. I question not only this statement but whether our post office is getting credited correctly for useage.

Rural delivery is not an option due to security, lack of window services and most importantly brand recognition. We have used PO Box 47 East Vassalboro for over 21 years and our customers are familiar with the name and address.

USPS states the North Vassalboro post office is only 2.4 miles away; it might as well be 24 miles away for many of the community. Bigger is not necessarily better. Look what the big box stores have done to rural communities & businesses. The village of East Vassalboro is called a village for a reason. We know everyone and gather at the post office each day to hear the latest news of births, deaths, graduations, fund raisers, illnesses or to discuss weather. This can't be replaced at the North Vassalboro post office. A very important piece of our community will be lost forever if the post office closes.

The post office is in the center of the community. Many in the community are widowed, retired, elderly or disabled and do not drive. The location of the post office gives residents the opportunity for some social interaction and exercise. I imagine many have chosen to move to the village for this reason; they can walk to the post, store, library and grange.

Again, I am asking you to help save our post office. Thank you in advance for anything you can do to help us and for your time.

Sincerely,

Jan Murton North Country Rivers

PO Box 47

East Vassalboro, ME 04935

jemurton@gmail.com

207-873-7257

DOCKET NO 1361881-04935
ITEM NO 28
PAGE

Vivian Flamm and Nicholas Scott Post Office Box 59 East Vassalboro, Maine 04935 July 10, 2011

Senator Olympia Snowe Edmond Muskie Federal Building 40 Western Avenue, Room 408 Augusta, ME 04330

Re: OPPOSITION to Closing E. Vassalboro Post Office

Dear Senator Snowe::

We live in East Vassalboro. It is a village that has a strategic plan: a place where people can age gracefully and live with dignity into their old age. We have a Town Library filled with excellent books with a Professional Librarian who can orchestrate appropriate stocking of books, and the full gamut of services such as interlibrary loans, and reading programs for adults and children.

We also have several farms, a Farmers' Market, an Athletic Field, a Grange, a Country Store, a Boat Landing and Boat Repair Shop as we live on China Lake which is well used by our community: kayaking, canoeing, fishing in summer, and cross country skiing and ice skating in winter.

We also have a Post Office. The Post Office has a full range of services, including boxes, stamp and packaging sales, and tax forms at tax time. The businesses in our community utilize the Post Office for mailing packages and brochures. We have several businesses in our community, enough to enable the East Vassalboro Post Office to pay for itself.

All of these are in walking distance for all the members of our Village. It is part of the life style of our community to walk whenever possible, thus making it a healthy place to live and to grow old.

However, the United States Post Office wishes to close our rural Post Office and consolidate it with another community's Post Office, which would no longer enable our villagers to walk to the Post Office, avail ourselves of its amenities, and enjoy the social aspect of meeting and greeting in its environs.

This would drastically change the atmosphere of our village, and the sense that we are individually within reach of all our needs, without dependence on motor vehicles. Our life style would become more like a suburban community than a self contained, rural community which is why we all live here.

During times like these, when the Administration of our Nation needs to be CREATING more jobs, should we be closing down this Post Office, taking away yet another job?

Sincerely,

Wiram Flaucee Nuhdas Scott

DOCKET NO 1361881-04935 ITEM NO 28 PAGE 5

Senator Olympia Snowe Edmund Muskie Federal Building 40 Western Ave Rm 408 Augusta, ME 04330 June 29, 2011

Dear Senator Snowe

We are writing about our East Vassalboro post office, which is being threatened with closure (Docket number 1361881-04935). We have misgivings about the closure process. The Postal Service officials scheduled the initial meeting for the Thursday before the Memorial Day weekend at 5 p.m., when many working people were not yet available.

We question some of their financial-related data, such as seventeen minutes of retail workload daily for our current Officer-in-Charge. We question their assertion that a rural carrier can provide service equal to that of an actual post office. They claim this replacement service would only cost \$5,901, but would that cover the possible need for overtime or an extra carrier for the increased workload? We know a large business was not credited appropriately for their patronage. We feel it is not fair for the United States Postal Service to make public policy based on a community's willingness to protest or its unfamiliarity with the organization's complicated rules and procedures.

We believe we have in East Vassalboro the conditions necessary for maintaining a post office: a strong village center bolstered by a strategic plan and business association as well as a large pool of postal customers. There are no competitors like UPS nearby, and many of our elderly prefer using the post office to the computer. Also, our post office has long been a good training ground for Postal Service employees. We understand the need for fiscal prudence in these economic times, but we do not think a rural carrier could uphold the Postal Service's commitment to customer satisfaction and community responsibility. We ask to be removed from the closure list. Included with this letter are copies of a petition signed by over 220 people who share our concern about closing the post office.

Sincerely, Helen LaFleur P.O. Box 110 East Vassalboro, Me. 04935

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July 28, 2011

Honorable Olympia Snowe United States Senate 40 Western Ave. Augusta ME 04330-6325

Dear Senator Snowe:

This letter is in response to the inquiries you received from your constituents, Charles Ferguson, Jan Murton, Vivian Flamm, Nicholas Scott and Helen LaFleur concerning the discontinuance study of the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

If you should have any further questions, feel free to call me at (207) 482-7207.

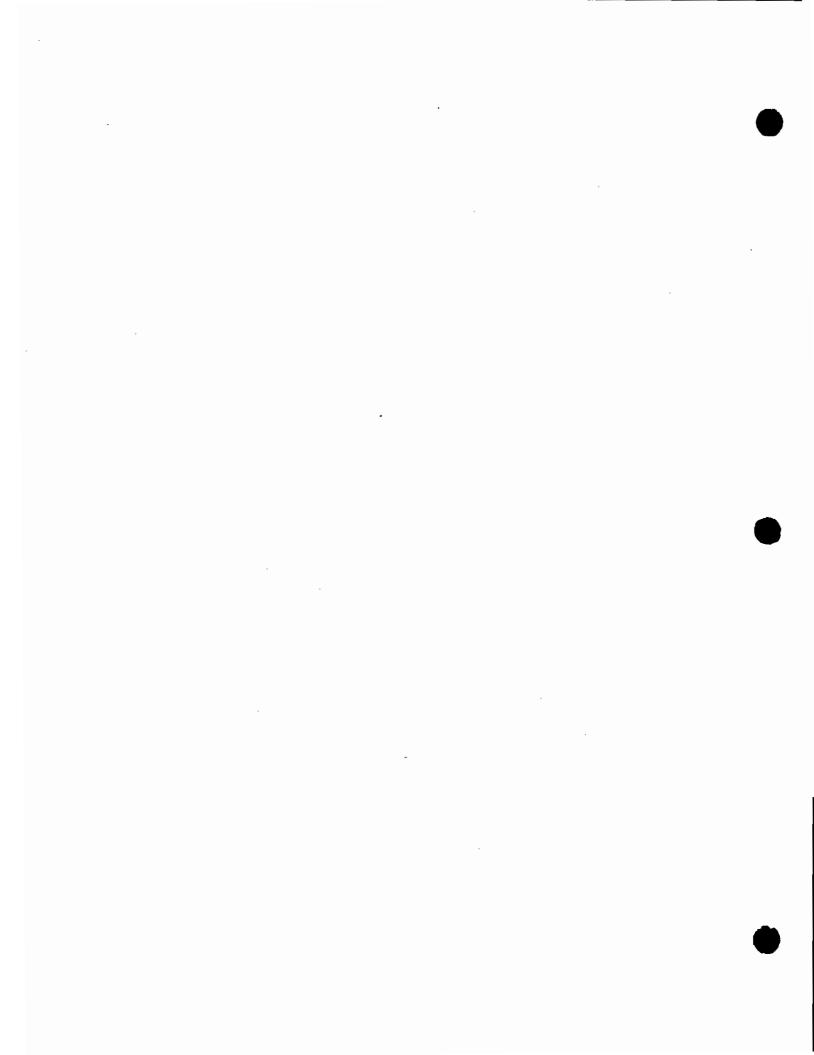
Sincerely,

Kathy Rokowski ·

Kathy Rokowali

Manager, Consumer & Industry Contact

Northern New England District



Docket: 1361881 - 04935 Item Nbr: 29 Page Nbr: I

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
/	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
UA	If suspended, what type of atternate service customers are now receiving?
$\overline{\sim}$	Reason for vacancy and information on postmaster/OIC
~	Number of customers and type of service they received and will receive.
<u>~~</u>	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
4	Last three fiscal years of revenue and revenue units.
<u>~~</u>	Decline in service workload/reduction in EAS level, if appropriate.
<u>~~</u>	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
<u> </u>	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
~	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
~	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
<u>₩</u>	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
X	Advantages and disadvantages of proposed alternate service.
×	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
×	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
\sim	Was Post Office used as meeting place?
×	Was Post Office a shelter for a bus stop?
<u>*</u>	Did the Post Office have a public bulletin board?
£	Were government forms available at the Post Office?
×	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
L	What is the historical value of the office?
	is an address change necessary?
*	Will the community identity be preserved?
<u></u>	What are the growth trends (flat, up, down)?
*	Were any other nonpostal items identified?
Section III	Effect on Employees
~~~	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Docket: 1361881 - 04935 Item Nbr: 29 Page Nbr: 2

Section IV	Economic Savings	
<b>√</b>	A statement of annual savings includes a breakdown as follows:	
<del></del>	Postmaster salary (EAS-55, Minimum, no COLA)	s 22288
	Fringe benefits 33.5%	\$ 7.466
	Rental costs, excluding utilities	\$ 4 920
	Total annual costs	\$ 34,674
	Less estimated cost of replacement service	- 5 (7)
	Total annual savings	\$ 28.773
A one-time expense of \$/	will be/was incurred for installation of CBUs and parcel lockers.	<u> </u>
× -	Is postmaster salary based on the minimum salary without COLA?	
<del></del>	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	•	
	The Postal Service has identified no other factors for consideration (if appropr	iate).
<u>×</u>	List other factors as appropriate.	
<u>NA</u>	Other factors when replacement service is a CPO.	
Section VI	Summary	
X	The proposal must include a brief summary that explains why the closing or or necessary and an assessment of how those factors supporting the need for changative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	nange outweigh any
Section VII	Notices	
_ <u> </u>	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal product that time.	
Checklist Completed By:	/ 1	
JIM M'CARTACH	6/2/2011	
Investigative Coordinator	Date Date	
Reviewed and Certified By:	1/2/21	
District PO Review Coordinator	6/2/2011	
LUSTRET PL) REVIEW L'AORDINATOR	I lafe	



06/01/2011

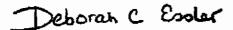
SENIOR VICE PRESIDENT **GOVERNMENT RELATIONS AND PUBLIC POLICY** 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the EAST VASSALBORO Post Office

Docket No. 1361881

This is to advise you that on 06/14/2011, I will post for public comment a proposal to close the EAST VASSALBORO Post Office in Kennebec, Congressional District No. Maine 1st.

If you have any questions, please call JIM MCCARTNEY District Review Coordinator at (207) 482-7168.



DEBORAH ESSLER District Manager NORTHERN NEW ENGLAND PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal

.



06/08/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

EAST VASSALBORO Proposal Docket No. 1361881 - 04935

Please post the enclosed proposal to close the EAST VASSALBORO Post Office in the lobby. The proposal must be posted in a prominent place from 06/14/2011 through close of business on 08/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (207) 482-7168.

JIM MCCARTNEY

Post Office Review Coordinator

NORTHERN NEW ENGLAND PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 06/14/2011

Date of Removal: 08/15/2011

#### **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Vassalboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

JAMES THORNTON 151 FOREST AVE

PORTLAND, ME 04101-9990

Date of Posting: 0	6/14/2011	ı
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Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EAST VASSALBORO, ME POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

Docket: 1361881 - 04935 Item Nbr. 33 Page Nbr: 2

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4.

Concern:

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on October 01, 1992. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Vassalboro Post Office, an EAS-55 level, provides service from 07:00 to 11:00 and 13:00 to 16:30 Monday - Friday, 07:30 to 11:15 Saturday and lobby hours of 07:00 to 11:00 and 13:00 to 16:45 on Monday - Friday and 07:30 to 11:15 on Saturday to 74 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,461 (64 revenue units) in FY 2008; \$22,668 (59 revenue units) in FY 2009; and \$22,457 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 26, 2011, representatives from the Postal Service were available at the Vassalboro Town Hall Conference Room to answer questions and provide information to customers. 9 customer(s) attended the meeting.

On April 26, 2011, 175 questionnaires were distributed to delivery customers of the East Vassalboro Post Office, Questionnaires were also available over the counter for retail customers at the East Vassalboro Post Office. 84 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 28 unfavorable, and 44 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Finday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

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Customers expressed concern for those customers with disabilities

who are not able to go to adminoffice Post Office to pick up their mail

•	Concern.	Customer expressed a concern about package delivery and pickup
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
•	Concern:	Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
	Response:	The customer expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
	Concern:	Customers expressed a concern about leaving money in the mailbox
	Response:	The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.

Response:

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over the dependability of rural route 6. Concern: service Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. 7. Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about having to travel to another post Concern: office for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about having to travel to another Post Concern: Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or

by calling 1-800-STAMP-24.

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Response:

Customers were concerned about having to travel to another Post 11. Concern: Office for service. Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. 12. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. 13. Concern: -Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information 14. Concern: **FAVORABLE** Response: You were concerned about having to travel to another post office for 15. Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers expressed concern for those customers with disabilities 16. Concern: who are not able to go to the North Vassalboro Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers felt the loss of a post office would have a detrimental effect 17. Concern: on the business community Businesses generally require regular and effective postal services, and Response: these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers questioned the economic savings of the proposed 18. Concern:

discontinuance

annual savings.

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive

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19. Concern:

Response:

20. Concern:

Response:

Customers were concerned about a change of address or loss of PO Box address.

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about the loss of a gathering place and an information center.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

#### Some advantages of the proposal are:

1.	The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
	office. Stamps by Mail order forms are provided for customer convenience.
2.	Customers opting for carrier service will have 24-hour access to their mail.
3.	Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4.	CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
  carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

East Vassalboro is an incorporated community located in Kennebec County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH), CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office, Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
3.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which

may be used to post the same information.

4. Concern:

Customer expressed a concern for the loss of a social gathering

place.

Response:

Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

5. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Response:

The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

6. Concern:

Customer questioned if this was a hearing or a meeting and will

this be taped.

Response: -

This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.

7. Concern:

Customer questioned whether there will be chance for another

meeting sometime down the road.

Response:

There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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#### III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 1992. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs			\$ 22,288 \$ 7,466 <u>+</u> \$ 4,920
Total Annual Costs Less Annual Cost of Replacement Service			\$ 34,674 <u>- \$ 5.901</u>
Total Annual Savings	_	m.i.	\$ 28,773

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JAMES THORNTON
Manager, Post Office Operations

06/14/2011

Date

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

V 1 1001	ALBORO Post Office.	
1.		e any favorable or unfavorable effects you gularity or effectiveness of your postal services.
	-	<b>-</b> 2
2.	Effect on Your Community. Please desc you believe the proposal would have on y	cribe any favorable or unfavorable effects that our community.
		• ;
	•	
3.	Other Comments. Please provide any of Postal Service should consider in deciding	her views or information that you believe the g whether to adopt the proposal.
Name (	of Postal Customer	Signature of Postal Customer
Mailin	g Address	<u> </u>
City, S	tate, and ZIP Code	Date



08/15/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JIM MCCARTNEY

Post Office Review Coordinator

151 FOREST AVE

PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011





#### **UNITED STATES POSTAL SERVICE**



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Vassalboro Post Office and North Vassalboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

JAMES THORNTON 151 FOREST AVE

PORTLAND, ME 04101-9990

DOCKET NO 136/17-04/38
TEM NO 2

Date of Posting: 06/14/2011

Posting Round Date:

JUN 1 4 2011)

USPS

Date of Removal: 08/15/2011

Removal Round Date:

15 2011

- PROPOSAL TO CLOSE
THE EAST VASSALBORO, ME POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

Date of Posting: 06/14/2011

Date of Removal: 08/15/2011



#### **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVICE SERVICE BY RURAL ROUTE SERVICE



To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

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Please return the comment form to:

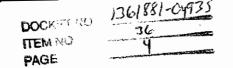
JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

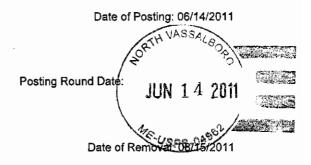
For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

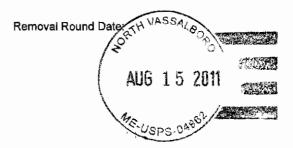
Thank you for your assistance.

JAMES THORNTON 151 FOREST AVE

PORTLAND, ME 04101-9990







PROPOSAL TO CLOSE
THE EAST VASSALBORO, ME POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

Docket: 1361881 - 04935 Item Nbr: 37 Page Nbr: 1

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/15/2011

Postal Customers of the East vassalboro Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the East vassalboro Post Office, which was posted 06/14/2011 through 08/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the East vassalboro Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

RANDY MICHAUD 151 FOREST AVE

PORTLAND, ME 04101-9990

Kandy & Michael

### **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1.	Effect on Your Postal Services. Describe any favor believe the proposal would have on the regularity or	
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2.	Effect on Your Community. Please describe any fa you believe the proposal would have on your comm	
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3.	Other Comments. Please provide any other views of Postal Service should consider in deciding whether to	<del>-</del>
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,	9. same as 10 and 11, plus addresses. 14. Content?	
	16. same as 9 through 11.	
Nε	<ul><li>19. Is address change required or not?</li><li>20. same as 2.</li></ul>	
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	4 same as 2 in 83 above	
$\frac{Z}{\text{City}}$	y, State, and ZIP Code	Date



06/29/2011

CHARLES FERGUSON
PO BOX 44
EAST VASSALBORO, ME 04935

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
  slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
  are locked and does not accept keys for this purpose.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and money order sales.
- You expressed a concern about a change in address. There will be no change in customer addresses for those who remain
  with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use
  their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

PORTLAND, ME, 04101-9990

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

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City, S	State, and ZIP Code		Date	



06/29/2011

VIVIAN FLAMM AND NICHOLAS SCOTT PO BOX 59 EAST VASSALBORO, ME 04935

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

PORTLAND, ME, 04101-9990

### **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  My services would be Changed for the regard of Country of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the real control of the regard of the real control of the real control of the real control of the real control of the regard of the real control of the regard of the real control of the regard of the real control of the regard of the real control of the regard of the real control of the regard of the real control of the regard of the real control of the regard of the regard of the real control of the regard of the real control of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the regard of the
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# I think you may want to check the Sworces of your information - Our acs + postal metal have a lot of Income to East



06/29/2011

JAN MURTON
PO BOX 47
EAST VASSALBORO, ME 04935

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
  slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
  are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
  available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
  require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
  convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
  usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations

151 FOREST AVE

PORTLAND, ME, 04101-9990

### **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Easy mailing of packages and purchase of stamps would be sharply curtailed. We are reluctant to leave cash in a roadside box and believe that sounding the horn by the postal worker to alert us of his or her presence is a poor solution, since we cannot be certain of always being amilable to respond to this signal. In the winter, digging out a box from deep snow will be difficult for this elderly couple. Thus on some days, the mail may not be delivered, wheneas now we can easily walk to the Post Office. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. The effects on the community would be entirely unfavorable. Now, the fost office is an integral part of a village that contains a country store, the town library, and the grange Hall. The Post Office is a gathering place for many residents and is within easy walking distance for people who may not have access to a car. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. The savings to be gained by the Postal Service from closing our Post office are quite small- and even smaller than those listed in item IV, page 8, of the proposal, since no mention is made of the revenue that would be lost when the box rental fees are no longer collected in East Vassal boro. P.O. BOX 110 Mailing Address East Vassalboid ME 04935 City, State, and ZIP Code



06/29/2011

KENNETH AND HELEN LAFLEUR **PO BOX 110** EAST VASSALBORO, ME 04935

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- . You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations

151 FOREST AVE

PORTLAND, ME, 04101-9990

## **Optional Comment Form**

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1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  It taken away my character of when I want to feel to the many many characters of the proposal would have on the regularity or effectiveness of your postal services.
2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  Please Voas comme lask at the fact that for \$ 22,288 you change the fact point of this little town. The cost overhood for some poster lawkers in greater than that Peffe walk to this little P a way day, et a part of life of this community.
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Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  Let the internal fortitude for the find we all know I. leave the special fortitude for the leave for and we all know I. that with those by the hard worker carriers, alone.  There does along with the hard worker carriers, alone.
Name of Postal Customer  Signature of Postal Customer
Name of Postal Customer  Signature of Postal Customer  Mailing Address  Me 04935-2097 7-1-11
City, State, and ZIP Code Date



07/21/2011

DR WILLIAM D HAMLIN
PO BOX 97
EAST VASSALBORO, ME 04935

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about cutting management positions from the top down instead of taking services away from
  customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21
  percent of the total management employees.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the
  hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to
  your mail.

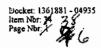
I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

PORTLAND, ME, 04101-9990

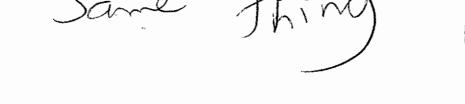


### **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

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2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.



3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

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City, State, and ZIP Code		Date	



08/04/2011

PETER CATES

PO BOX 72 EAST VASSALBORO, ME 04935

## Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

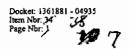
If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

Randy Michaud Manager, Post Office Operations 151 FOREST AVE

Randy & Michael

PORTLAND, ME, 04101-9990



# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

although we live in south china, I am
in East vassalboro at least once a were,
and I use the post office regularly. It
is an important resource for the
community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Mavgavet Lippert  Name of Postal Customer	Mayart A. Gipper
Name of Postal Customer	Signature of Postal Customer
P.O. BOX 122	
Mailing Address	
South china ME 0	8/10/11
City, State, and ZIP Code	Date

Jim McCardney 151 Forest Aug Portland ME 04101-9990 (207) 482-7168

petore 8/15



08/12/2011

MARGARET LIPPERT PO BOX 122 SOUTH CHINA, ME 04358

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

Randy Michaud Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990

Kandy & Michael

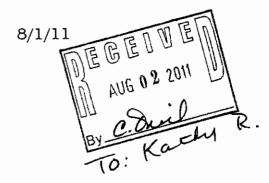
DOCKET NO 1361811-04935 ITEM NO 38 B PAGE

Ms.Deborah Essler

151 Forest Ave

Portland, ME 04101

Dear Ms Essler,



I am writing to urge you to reconsider the USPS decision to close the East Vassalboro post office (Docket Number 1361881-04935).

As a business owner that relies on the East Vassalboro post office for all services I am deeply concerned about the impact of the closure. North Country Rivers has used 04935 as our address for over 20 years. Throughout the years I estimate we have mailed millions of pieces of mail in and out of this post office. Brand recognition is very important to businesses and to us. Rural delivery is not an option due to security reasons as well as lack of retail services.

In the past our postal meter was registered to 04935 but due to growth we've had to out source our bulk mailings. We can certainly buy a bulk permit and even though our mailings are sent from another office the credit for the postage should be credited to 04935. We are willing to do this. The postage purchased for our bulk mailing last year was \$21,000. Last year North Country Rivers used \$19,000 worth of postage through our postal meter. Pitney Bowes has assured us that this postage should be credited to 04935; I believe USPS is not crediting this correctly. My understanding is it is being credited to Getchel Comer Post office, which makes no sense. We have never used that post office.

Our return brochures are processed through 04935 and we sent 100,000 pieces last year and 10% are returned. All of the returns are processed through 04935 and we pay for these. This revenue should also be credited to 04935. We have an ACS account (address correction service) that is tied to 04935. When we started using ACS there were only two in the State North Country Rivers and LL Bean.

I am requesting that you review this information because I believe the USPS is not crediting 04935 correctly for the volume of mail that is being processed through East Vassalboro.

The East Vassalboro post office is the center of the village and its closure would impact the community more than the USPS can understand. Many folks have moved the village because of the services available; the post office, the Country Store, the Grange and the Friend's Meeting Hall, all

DOCKET NO	1361301-0773
ITEM NO	38 B
PAGE	- Carrie and Carried Street Control of Carried Street

within walking distance of the 4 corners in East. Many folks living in the village do not drive and their only exercise is the walk to pick up the mail and their only social interaction is at the Post Office. An office can't replace these services 2.4 miles away.

The closure of this post office would forever change the fabric of our community. It can't be about money because I believe if USPS is not correctly crediting 04935 for the volume of our business if they were then I believe the office would be making money.

Jan Murton

Owner North Country River

PO Box 47

East Vassalboro, ME 04935

jemurton@gmail.com

207-215-3723



August 9, 2011

Jan Murton PO Box 47 East Vassalboro ME 04935-0047

Dear Ms. Murton,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski

Manager, Consumer Industry & Contact

Rekowski

Northern New England District

Dear Mrs. Essler support for Reeping the foot Office in East Vassalhare apen. Little by little, basic services are being done away with - with no thought of convenience or to a way of life that makes a small town what it should be. hand yau far yaue Consideration in the maller. Sandra Lankey P.O. Bax 87 E. Vars Me. 04935



August 9, 2011

Sandra Toohey PO Box 87 East Vassalboro ME 04935-0087

Dear Ms. Toohey,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely.

Kathy Rokowski

Manager, Consumer Industry & Contact

Northern New England District

1361881-04935 DEGETTI 38B AUG 0 4 20 By "DA AUG 0 4 2011 Po Say E. Taes albert Jour Deborah Ensler Enelone Service United States Pastal Service 151 Farent arene Partiaret Tra 64101 Bene The Essler. I im watery to you concerning The possible closery of our Pout office. 9- Summe. hired in Each Eastables for sixty two years. The office is an - partent part of an community and would cause a Toundship for these of we who do not chine: Ne trave severit small lusineses a louin who would find it a hardship to find another willet for their mail. The post office is an important artlest for our mail but as weil as a place that resulter are people in reighbour there are a daily leaver, and time that finds people living such thung liver. Plant of the poople that That office the start of the people that I art office the plant you, The Hold of the start of the there is not close the Part of the the there is the start of the the there is the start of the the there is the start of the the there is the start of the the there is the start of the the there is the start of the the there is the start of the there is the start of the there is the start of the the there is the start of the there is the start of the there is the start of the there is the start of the there is the start of the there is the start of the there is the start of the there is the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the Thank you, Trudence B Gray

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DOCKET NO 1361881-0 ITEM NO 386 PAGE 7

August 9, 2011

Prudence Gray PO Box 4 East Vassalboro ME 04935-0004

Dear Ms. Gray,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rókowski

Manager, Consumer Industry & Contact

Northern New England District

DOCKET NO 1361881 - 04935
TIEM NO 336
PAGE 8

P.O. Box 44

East Vassalboro, ME 04935

1 August 2011

Deborah Essler District Manager, USPS 151 Forest Ave. Portland, ME 04101

Dear Deborah Essler,

I wish to add my letter to your mail concerning Docket No. 1361881-04935, the proposed closing of our East Vassalboro post office. My estimate of the Postal Service's handling of the matter so far is very low.

Last May's meeting, called to inform the public and gather comments, was poorly attended, largely because it was called for the Friday evening before the Memorial Day weekend. The questionnaire issued to customers was poorly designed and the choice of responses limited. As could be expected, the USPS reply to the questionnaire was clumsy and in some cases an insult to the recipient's intelligence. Senator Katz has offered to try obtaining a second public meeting, at a better time, before the August date for announcing the USPS decision.

Meanwhile, I want to emphasize that East Vassalboro postal patrons are not persuaded by USPS assertions that rural delivery can provide the services we now find in the post office. I will not rehearse the arguments involving the security and convenience of postal functions, which you have surely seen many times over. I will repeat that the Post Office is the only public meeting place in the village. The Library is a valuable institution, but it's not open daily. The corner store is open

DOCKET NO 136 181 - 04935

ITEM NO 388

PAGE 9

daily, but it's a convenience and not a regular meeting place for many. That's all there is in our village.

I'm chagrined when words turn into slogans or buzzwords, because that means the reality they once represented is in jeopardy or vanishing. For instance, there's much talk today of "family," as the divorce rate climbs and schools are left to cope with growing numbers of functionally-homeless children. Then there's "community," as villages and downtowns lose their vitality to remote locations and shopping plazas, respectively. No less ominously, "customer service" has become a corporate watchword, while the customer faces a harried, multitasking employee or winds up "on hold" after threading an automated maze of recorded "menus."

For these reasons, I shudder when the USPS refers to our post office as a "retail center," downgrading it to just another faceless "big box," despite its small size. The local post office, here or anywhere, is more important than the volume of business it does. The federal government may lose its credit rating, but closing one small post office for the \$28,000 in savings anticipated by the billions-short USPS hardly warrants the blight that closing would inflict on one small, but still real, community.

Yours,

**Charles Ferguson** 

Charles Fryson.

DOCKET NO ITEM NO PAGE 1361881-04935 38B



June 29, 2011

Charles Ferguson PO Box 44 East Vassalboro ME 04935-0044 Areachy Letter has capy this this time of original

Dear Mr. Ferguson,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact.

Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. However, we are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

If a proposal to close a Post Office or station is warranted, the proposal is posted publicly for 60 days for comment. Comments received are reviewed by the Postal Service and the proposal is either revised for an alternative or deemed warranted. If deemed warranted and approved by the Northern New England District Manager, the proposal is sent to U.S.P.S. Headquarters officials for a decision. Only U.S.P.S. Headquarters can approve the closing of an office. If approved by U.S.P.S. Headquarters, the final decision is posted and affected customers have 30 days from the date of posting to appeal the decision to the Postal Regulatory Commission.

If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Deborah C. Essler District Manager, Customer Service and Sales Northern New England DOCKET NO ITEM NO PAGE 1361881-04935



P.O. Box 110
East Vassalboro. ME 04935
lafleur2827@roadrunner.com



Deborah C. Essler
District Manager, Consumer
Services and Sales
Northern New England District
United States Postal Service
151 Forest Avenue
Portland, ME 04101-9990

August 4, 2011

Dear Ms. Essler:

I am writing in support of our East Vassalboro post office, which the United States Postal Service is proposing to close (Docket No. 1361881-04935). The effects on our village of closing the post office would be devastating.

The East Vassalboro post office is an integral part of a closely knit community that contains the town library, a country story, the Grange Hall, and an auto repair shop. The post office is woven into the fabric of the community; it is a gathering place for many residents. It is within easy walking distance for its users, some of whom are elderly and do not drive. Several local business rely heavily on our post office for the successful conduct of their operations. It is regularly used by a considerable number of people who do not rent boxes in East Vassalboro but consider our office the most convenient. Wide support for the post office is shown by the number of signatures (over 200) on the petition that was sent to you recently.

Please reconsider the decision to close our post office.

Sincerely yours

Helen LaFleur

cc.: State Senator Roger Katz

DISTRICT MANAGER, CUSTOMER SERVICE AND SALESOCKET NO NORTHERN NEW ENGLAND

item no PAGE

1361881-0493

UNITED STATES POSTAL SERVICE

July 28, 2011

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Helen LaFleur P.O. Box 110 East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Sincerely,

Deborah C. Essier District Manager, Customer Service and Sales Northern New England

DOCKET NO 136 1881 - 04935 TEM NO 388 PAGE 13

Vivian Flamm, MSW, LCSW Post Office Box 59 East Vassalboro, Maine 04935 August 3,, 2011

Ms Deborah C. Essler District Manager, Consumer Services and Sales Northern New England District 151 Forest Avenue Portland, ME 04101-9990

Re: OPPOSITION to Closing E. Vassalboro Post Office

Dear District Manager Essler:

As an official who deals with consumer issues, I'm quite sure you must realize the edge the Post Office has over other means of communication. That edge is, of course, the fact that consumers know that, when they go to the Post Office, they will be dealing face to face with a human being. In these times of economic insecurity, I'm sure you must realize how important it is to exploit every edge any business has. I realize that the Post Office is not really a business; it is actually characterized as a SERVICE to the American People. But I do know that the East Vassalboro Post Office does pay for itself.

I live in East Vassalboro. It is a village that has a strategic plan: a place where people can age gracefully and live with dignity into their old age. We have a Town Library run by a Professional Librarian; several farms dealing in all manner of provisions including meat, dairy, eggs, and flowers. This last is also a mail order business for antique gladiolas. We also have a Farmers' Market, an Athletic Field, a Grange, a Country Store, a Boat Landing, and Boat Sales and Repair Shop. We are a Lakeside community (the village is on China Lade) which is well used by our community: kayaking, canoeing, fishing in summer, and cross country skiing and ice skating in winter. In both seasons, tourists expand our community and are very attuned to using all of our services, including our Post Office.

As you must be aware, our Post Office has a full range of services, including 75 rented boxes. The many businesses in our community utilize the full range of services offered by our Post Office.

It is part of the life style of our community to walk whenever possible, thus making it a healthy place to live and to grow old. All services are in walking distance for all. Should the Post Office be closed, this would drastically change the atmosphere of our village. Our life style would become more like a suburban community than a self contained, rural community, which is why we all live here.

Sincerely,

Vivian I Parisur



DOCKET NO 1361851 - 04133
TTEM NO 388
PAGE 14

August 9, 2011

Vivian Flamm PO Box 59 East Vassalboro ME 04935-0059

Dear Ms. Flamm,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski

Manager, Consumer Industry & Contact

Northern New England District

Karly Rokaush

DOCKET NO ITEM NO PAGE 136 1881 -04935 388 15

DEGETT AUG 0 5 201 By C. Quint

Deborah C. Essler District Manager, Consumer Services and Sales Northern New England District United States Postal Service 151 Forest Avenue Portland, ME 04101-9990

August 3, 2011

RE: Closing 0f East Vassalboro Post Office. - 1 36 1881-04935

Dear Ms Essler:

Although I arrived in the USA from Britain, I was not alive when the Penny Post was instituted during Queen Victoria's reign. However it is my impression that it was created for the good of society rather than as a governmental money-making scheme.

While I realize that all schemes cost something, the impression here is that the local Post Office is not itself a severe negative burden on the over-all financial picture of the USPS, but may in fact contribute modestly to the positive side of the balance sheets.

Must our village be forced into the loss of social interaction and business convenience that the closing of the EAST VASSALBORO Post Office will entail? I hope not.

Sincerely

Nicholas Scott

PO Box 59 (14 South Stanley Hill Road.)

Nuchilas Side



DOCKET NO 1361881-04935 ITEM NO 388 PAGE 16

August 9, 2011

Nicholas Scott PO Box 59 East Vassalboro ME 04935-0059

Dear Mr. Scott,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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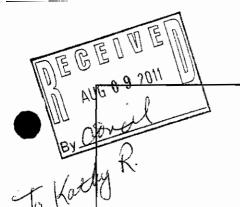
Sincerely,

Kathy Rokowski

Manager, Consumer Industry & Contact

Northern New England District

Katty Rokawski



DÖCKET NO ITEM NO PAGE 1361881-04935

Vicki Reynolds Schad

180 South Stanley Hill Vassalboro, Maine 207.923.3956...jvschad@gmail.com

August 8, 2011

Debra Essler, US Postal Service 151 Forest Avenue Portland, ME 04101

Dear Ms. Essler,

Re: Docket # 1361881-04935

As a longtime resident of Vassalboro, I'd like a bit of your time, regarding the East Vassalboro Post Office.

The East Village is a quaint and unusual community with a good percentage of older residents, many of whom cannot drive far due to health or vision problems. For some of them, going to their Post Office for the mail is a social event, and the trip is often combined with a stop at the Country Store and/or the Library. The population includes a number of retired professors and ministers, and seeing their neighbors is important to them.

I'm sure there are bigger and more profitable Post Offices than ours, but few have more prominence in the community.

Please do what you can to keep the East Vassalboro Post Office open. Thanks for your time.

Sincerely, Vicki Schad



August 9, 2011

Vicki Reynolds Schad 180 South Stanley Hill Rd. Vassalboro ME 04989-3505

Dear Ms. Reynolds Shad,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rókowski

Manager, Consumer Industry & Contact

Northern New England District

Kathu Rokowski

5/6/11

Ms. Essix1-Plante de not close time East Vassalbor post office. Aside from the obili's conventioned it especially if they use a post office low as we do the year office a port of life here in East Vassailors, a place to touch rose with the people you and and on down home 1 a chance: Octing endiremind yourself of the community your ve in Algo, if the P.O. Were bobe closed it would leave East Vassalboin with may one public building - the library - and I'm not sare if we would qualify as an actual rown any, more.

> Since vely, Ida Wistor



August 9, 2011

Ida Wistar PO Box 38 East Vassalboro ME 04935-0038

Dear Ms. Wistar,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely.

Kathy Rokowski

Manager, Consumer Industry & Contact

Kokowski

Northern New England District

006kerno 1361881-0435

Deborah Essler 151 Forest Avenue Portland, ME 04101 51 S. Stanley Hill Road Vassalboio, ME 04989 July 31, 20 MOS 20 2011

Dian Ms. Essler:

I am writing about Docket Number 1361881-04935. I hope you will decide to remove the East Vassalboro

post office from the closure list.

I was struck by the large number of names on the petition we wiculated (224) of people who do not have post office boxes but use the post office for all other business. We all would suffer a loss of service and convenience if the post office closed.

Current box holders would hesitate to buy boxes at the North Vassalboro post office if it meant making a special trip up there. The USPS would man loss of

that box holder revenue.

Ruraf areas and villages represent the most loyal customers of our small post offices. We hope you will reward that loyalty by keeping them open.

> Sincerely, Dianne Hogendorn



DOCKET NO 1361881-64935
TTEM NO 388
PAGE 22

August 9, 2011

Dianne Hogendorn 51 S Stanley Hill Rd. Vassalboro ME 04989-3500

Dear Ms. Hogendorn,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely.

Kathy Rokowski

Manager, Consumer Industry & Contact

Northern New England District

DOCKET NO 136/881-04935 am mal Full CIRLY FARY 30x1. EAST VASSAL bos, MP DEAL MS ESSLEY Weld. My NAWY IS BELLIA I Recently ATTENDED A METINING hey keep on FAST VASSALLORO Post Office open. Your NAME WAS MENTIONED to ONE TO WRITE A MOTE TO IN OIDEN herp 14eep the 04935 71P CODE ALIVE. WE fell UNIXISTAND

DOCKET NO 1361981-64935
ITEM NO 386
PAGE 6624

Your Finiancial Weeps & hope Locus your ATTENTION ONI how we care Keep the PD 04937 open AND MAKE the POSI OFFICE money. We man 's receive of favor PACKAGES & SELID 20 WICHTLS Son or ?O. We seso Diz? marke mini, tes which is sprit Via our 170. In leptul i CORVENIENT FOR OUT FAIR Pretse Vewersides Remie & Joy Weld

DISTRICT MANAGER, CUSTOMER SERVICE AND SALES NORTHERN NEW ENGLAND

DOCKET NO ITEM NO PAGE 1361881-04935 388 6025



June 29, 2011

Bernie & Joy Welch PO Box 1 East Vassalboro ME 04935-0001

Dear Mr. and Mrs. Welch.

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

You state in your letter that you are aware that the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible.

I recognize your interest in ensuring that you have convenient access to essential postal services. You may be interested to know that the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web sit at <a href="www.usps.com">www.usps.com</a>, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on <a href="www.usps.com">www.usps.com</a> enables customers to print shipping labels with discounted postage for Express Mail and Priority Mail and request items be picked up via our Carrier Pickup program. Customers can also place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting <a href="www.usps.com">www.usps.com</a>.

Thank you for taking the time to share your concerns and request consideration for the continuation of the East Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made.

If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Deboranc Esoler

Deborah C. Essler District Manager, Customer Service and Sales Northern New England

DOCKET NO ITEM NO PAGE 1361881-04925 38 B 7 26

P.O. Box 44 East Vassalboro, ME. 04935 16 June 2011

James Thornton, Operations Mgr. 151 Forest Ave. Portland, ME 04101

Dear Mr. Thornton,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

The Portland Operations Manager scheduled an information meeting for all concerned in May, at supper time the Thursday before Memorial Day weekend. Only six or eight turned out, because of scant publicity and bad timing. He provided a questionnaire, which got more attention, and a response was issued to comments made on the questionnaire. The questionnaire was clumsy and arbitrary, and the responses were clumsy and patronizing. As a result, a petition is circulating, a Save-Our-Post-Office committee is at work, and individuals are writing to the various authorities.

An informed neighbor told me that small post offices represent 2% of the USPS operations nation-wide. We are also told that the East Vassalboro Post Office does not lose money from year to year. All things considered, it seems irrational and arbitrary to deprive yet another village of its last public-service location. I urge you to do all in your power to help us keep our Post Office open and active.

Yours truly,

Charles Ferguson.

cc:

Senator Collins
Senator Snowe
Senator Katz
Representative Pingree
Representative Michaud
USPS Deborah Essler

## NORTHERN NEW ENGLAND DISTRICT

DOCKET NO ITEM NO PAGE



June 29, 2011

Charles Ferguson PO Box 44 East Vassalboro ME 04935-0044

Dear Mr. Ferguson,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact.

Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. However, we are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

Notices of a time and date for a community meeting and questionnaire were distributed to 175 postal customers. These included all PO Box holders and roadside boxes in the surrounding area of the East Vassalboro Post Office. 85 questionnaires were filled out and returned.

If a proposal to close a Post Office or station is warranted, the proposal is posted publicly for 60 days for comment. Comments received are reviewed by the Postal Service and the proposal is either revised for an alternative or deemed warranted. If deemed warranted and approved by the Northern New England District Manager, the proposal is sent to U.S.P.S. Headquarters officials for a decision. Only U.S.P.S. Headquarters can approve the closing of an office. If approved by U.S.P.S. Headquarters, the final decision is posted and affected customers have 30 days from the date of posting to appeal the decision to the Postal Regulatory Commission.

Thank you for taking the time to share your concerns and request consideration for the continuation of the East Vassalboro ME Post Office. All customer feedback will be given consideration before a final decision is made.

Sincerely.

James Thornton

Manager, Post Office Operations Northern New England District

151 FOREST AVE. SUITE 7022 PORTLAND ME 04101-7022 (207) 482-7207 By c Died Karty Rokowski

DOCKET NO 13618 ITEM NO PAGE

P.O. Box 44
East Vassalboro, ME. 04935
16 June 2011

Deborah Essler, New England Regional Mgr. 151 Forest Ave. Portland, ME 04101

Dear Deborah Essler,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

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Yours truly,

Charles Ferguson

cc:

Senator Collins
Senator Snowe
Senator Katz
Representative Pingree
Representative Michaud
USPS James Thornton



June 29, 2011

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If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Deborah C Ember

Deborah C. Essler District Manager, Customer Service and Sales Northern New England DOCKET NO ITEM NO PAGE

1361881-64935

August 5, 2011

Deborah Easler

151 Forest Ave.

Portland, Maine 04101

Dear Deborah Easler;

I'm writing to urge that the East Vassalboro Post Office not be closed.

A pedestrian culture exists in the village, and closing the P.O. would be a dagger to the heart of East Vassalboro. On any given day the town can bustle with pedestrian activity that converges on the Post Office – senior citizens (of which the town has many) use a trip to the Post Office as an occasion for their daily walk, my kids stop at the P.O. and while they're at it go on to the library, dog walkers stretch their walks to stop by, I get there to talk with myriad folks in town. And while I'm at it pick up a gallon of milk or some staple at the corner store, and so on. Strange to say, maybe, but it's the hub of social life in East Vassalboro, and it's one of the things that keeps drawing us to town.

Times change, and although the Post Office is not *simply* a business (Postmaster was one of the original cabinet positions, because the Postal Service has the function of binding the community) the U.S. Postal Service can't continue to bleed money. But closing the East Vassalboro P.O. will not save money. The Post Office calculates that every penny that moves through the East Vassalboro P.O. will move to the North Vassalboro P.O. But this is surely false. This is a rural area, and FedEx or UPS are a phone call away, and work longer hours. But like folks up and down the street. I make it a point to use the P.O. rather than calling in a service



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such as FedEx or UPS because the in-town P.O. is a short walk away -- convenient, and an occasion to chat with neighbors. If it weren't there, UPS would surely get that business and others'. The rafting business in town - the largest user of the P.O. - has said that their business will go elsewhere. This changes the cost benefit analysis of the East Vassalboro P.O.'s profitability.

I very much hope that the Post Office won't get tugged out of the heart of East Vassalboro. If there's something we citizens can do to help keep it there please let us know!

Thank you.

Sincerely,

Matthew Freytag

P.O. Box 38

East Vassalboro, ME 04935

Cc:

Senator Susan Collins

Senator Olympia Snowe

Representative Chelli Pingree

Senator Roger Katz

Representative Karen Foster

James Thornton

DOCKET NO 136/8/1-64935
ITEM NO 38B
PAGE 32



August 30, 2011

Matthew Freytag PO Box 38 E Vassalboro ME 04935-0038

Dear Mr. Freytag,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

Thank you for taking the time to share your concerns and request consideration for the continuation of the E Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made. If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathleen Rokowski

Manager, Consumer & Industry Contact

Northern New England District

Kathlen Rokowski

RO D 8/16/11

DOCKET NO 756130713
ITEM NO 38B
PAGE 33

320 Main St., Vassalboro, ME 04989 August 10, 2011

D.C. Essler, District Manager, Costumer Services and Sales 151 Forest Avenue, Portland ME 04101-9990

Deborah Essler,

The US Postal Service is proposing closing the East Vassalboro, ME Post Office (04935) for "management" reasons as well as to save money through consolidation. I am writing to request that it remain open.

I believe this decision was made with incorrect and inadequate data. I also think that the basic premise that the USPS will save money by closing this PO is based on faulty reasoning.

First , the East Vassalboro Post Office makes money. According to Docket #1361881-04935, in 2010 the PO had \$22,457 in revenue from the "retail window" with "no postage meter customers". However, there is at least one business out of E Vassalboro (that also uses a PO box) with a postage meter that generates \$20,000/yr. (This income has never been attributed to our PO although this business uses the EVPO for it's bulk mailings and other postal needs). In fact , this business has said that if they have to change their address and where they go for services, they may as well look at cheaper services like their postage meter. That's a loss of as much revenue as is generated by the retail window. And this is an example of one inaccuracy in the report.

Also there are other sources of revenue generated indirectly by this PO that was not taken into account. Just because money going to the USPS doesn't flow through the retail window, doesn't mean that either the Postal worker isn't busy, nor that the EVPO isn't generating money. For instance there are people in the village who buy their stamps on line but mail packages through the PO; there are businesses and people who use their PO box addresses for receiving correspondence and packages as opposed to a competitor postal business. To assume that these people would just transfer their services to North Vassalboro, is faulty reasoning

Even if you dismiss the fact that East Vassalboro PO makes money for the UPSP, from a business point of view, moving services to another post office doesn't equate to saving money.

One example of loss of income that could occur: If the PO boxes are sent to N. Vassalboro, many of the 75-80 PO box customers (mostly elderly, people who walk to the PO, home businesses) will not move their PO boxes up there but put up a RR box. This would cause a loss of money thru: 1) having packages delivered by competitive postal services; 2) possibly needing to deliver mail in village by foot as the village is putting in sidewalks within the next 2 years ( see below) and road side mailboxes may not be compatible.

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PAGE 34

Lastly, although the UPSP is suppose to be run as a service not as a business, it is missing the biggest opportunity for increasing a customer base. We in East Vassalboro are not a failing community but a **growing community**. We have more people and businesses than we did 20 years ago.

We have elders and people with handicaps moving into the village so that they can have access to resources including the PO. We have passed a Strategic Plan for the Town to preserve the rural character of the community and are in the process of reviving the sidewalks in the village to make walking safer and more accessible to our elderly, families, and people with disabilities.

Why would the USPS choose to close and consolidate a place where they could expand and improve services? Instead of continually threatening to close this PO which discourages businesses from encorporating the PO into their business plan ( for mailings, shipping, receiving or establishing an PO Box address), why not have your postal worker be tasked to build the base of postal services.

(I had a business PO box at the EVPO in 1996 but we changed it to a RR box because of threat of closure and didn't want to have to reprint all our stationary and other products with new addresses We ended up using Fedex and UPS for most our postal needs.)

As far as the poor turnout at the public meeting in May, I was one who was unable to attend the public meeting because it was held during my and other's work hours. For others who most use the PO (those without transportation, or financial means), having a meeting in another village prevented them from attending and having it before the Memorial Weekend was unfortunate.

If you have another meeting, please contact me to arrange a closer location such as at the Grange next door to the PO during an early evening.

Lastly, in 2006, the town approved a Strategic Town Plan to preserve the rural character of the community. Part of this is the development of sidewalks in the East Vassalboro village. This would provide more access to the resources including the post office for villagers. This would naturally lead to having more villagers use the PO boxes. However, if the EVPO were to close, and those with PPO boxes put up 76 new RR mailboxes in our tightly packed village, our town plowing would have a problem and we would certainly be petitioning the USPS to have hand delivery instead of RR boxes in the villages.

Thank you for your consideration of these points. I look forward to hearing your reply and working with you in the future to help build the services in our village.

Holly Weidner

hollyw@fairpoint.net

de to Roger Katz, Senator

DOCKET NO ITEM NO PAGE 1361881-04935 3PB



August 30, 2011

Holly Weidner 320 Main St. Vassalboro ME 04989-3516

Dear Ms. Weidner,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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Thank you for taking the time to share your concerns and request consideration for the continuation of the E Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made. If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathleen Rokowski

Manager, Consumer & Industry Contact

Northern New England District

Kathlem Rokowski

con

DOCKET NO 13618-07733

ITEM NO 38B

PAGE 36

10 August 11

Alear Ma Essler,

My apologies for the informalities of this letter but I am westing in Support of the East Variabood Post Office.

Often allerding a recent musting and hours from frances & considering from frances & considering businesses, a believe it apparent the USFG world love revenue should this past office close.

When it believe this in true ?

- 1) Business would discontinue is using Pitney paytage mater mailings. (Not currently being swam as East Misselfer revenue).
  - 2. Profitable business connect rely on our 5 se deliveres due to climate wald make other arrangements.
  - 3 Cost of intracted rural dely

4. Formed use of E-mails

Dien

DOCKET NO 1361881-04931 ITEM NO 388 PAGE 37

East Vassalbots has had a post office for well order Dylars and its hard to explain the rame fications and effect ouch a closure would have one a freakly & thriving community. In any considerations toward keeping our Export office open.

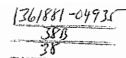
Surchely,

Kulle Topa

POB 92

Eless 04935

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August 30, 2011

Ruth Kopp PO Box 92 E Vassalboro ME 04935-0092

Dear Ms. Kopp,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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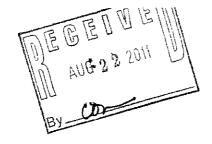
Sincerely,

Kathleen Rokowski

Manager, Consumer & Industry Contact

Northern New England District

Kathlen Rokowski



Co August 2011

Dear Madam,

I am writing you to ungl you to stop the closing of our post of stop the closing of our post of the in East vassal boro. It is an important pant of our uillage and would be a great loss, whe USL It often and would have to travel to north vassal boro were it to close. Please do all you can to keep it open. Thank you for your help.

Sing tely,

Stewart Carson

Stewart Colson East vossen boro, Me, organ

DOCKET NO ITEM NO PAGE 1361881-04935 388 40



August 30, 2011

Stewart Corson PO Box 53 N Vassalboro ME 04962-0053

Dear Mr. Corson,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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Sincerely,

Kathleen Rokowski

Manager, Consumer & Industry Contact

Northern New England District



(207) 482-7168

Tele No:

A. Office			,				
Name: <u>EAST</u>	VASSALBORO				State: ME	Zip (	Code: 04935
	THEAST			District:	NORTHERN NEW EN	GLAND P	C
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Prepared by:	Jim McCartr	nev			п	ate:	08/29/201
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(207) 482-7266

Fax No:

## Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	7
Favorable comments	0
Unfavorable comments	7
No opinon expressed	0
Total comments returned	7

The following postal concerns were expressed

#### Concern (UnFavorable):

Customer was concerned about access to mail at PO Box.

You were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail.

#### Concern (UnFavoreble):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their meil.

#### Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the camer to a roadside mailbox located close to customers' residences, in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

# 3. Concern (UnFevorable):

Customers suggested cutting management positions from the top down instead of taking services awey from customers.

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

#### Concern (UnFavorable):

Customers were concerned about a possible address change.

There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect e roadside mailbox would use their assigned 911 coded street address which has a last line: Vasselboro ME 04989.

Concern (UnFavorable): Customers were concerned about having to trevel to another Post Office for service.

#### Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to enother Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at meny stores and gas stations where customers may already shop online at usps.com, or by calling 1-800-STAMP-24.

### Concern (UnFavorable):

Customers were concerned about mail security.

## Response:

Customers may place e lock on their mailboxes. The meilbox must heve a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open malfboxes which are locked and does not accept keys for this

### Concern (UnFevorable):

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the camer end do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier, Commamorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the cerner at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's melibox on the next delivery day. Most customers provide the camer with a stamped, eelf-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for ventication on the next delivery day

### SPECIAL SERVICES

Special services such as certified, registered, Express Mait, delivery confirmation, signature confirmation, and CQD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

## Concern (UnFevorable):

Customers were concerned about obtaining services from the carrier,

The rural cerrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stemp sales, peckage pick up, special services and money order sales,

The following nonpostal concerns were expressed

Concern (Unhavorapia):
 Customer expressed a concern about leaving money in the mailbox.

#### Response:

A questionnaire was sent to the postal inspection service and the Kennebec Shariff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.

#### Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

#### Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload, Larger cities often realize greater revenue which can offset their greater expenses,

## Concern (UnFavorable):

Customers were concarned about the loss of a gathering place and an information center.

#### Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EAST VASSALBORO, ME POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1361881 - 04935

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on October 01, 1992. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Vassalboro Post Office, an EAS-55 level, provides service from 07:00 to 11:00 and 13:00 to 16:30 Monday - Friday, 07:30 to 11:15 Saturday and lobby hours of 07:00 to 11:00 and 13:00 to 16:45 on Monday - Friday and 07:30 to 11:15 on Saturday to 74 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,461 (64 revenue units) in FY 2008; \$22,668 (59 revenue units) in FY 2009; and \$22,457 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 26, 2011, representatives from the Postal Service were available at the Vassalboro Town Hall Conference Room to answer questions and provide information to customers. 9 customer(s) attended the meeting.

On April 26, 2011, 175 questionnaires were distributed to delivery customers of the East Vassalboro Post Office. Questionnaires were also available over the counter for retail customers at the East Vassalboro Post Office. 85 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 28 unfavorable, and 45 expressed no opinion.

One congressional inquiry was received on July 15, 2011.

Concern:

Response:

A petition supporting the retention of the East Vassalboro Post Office was received on June 30, 2011, with 224 signatures. If this proposal is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Concern:	Customer expressed a concern about package delivery and pickup
Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
Concern:	Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
Response:	The customer expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
Concern:	Customers expressed a concern about leaving money in the mailbox
Response:	The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
	Response:  Concern:  Response:  Concern:

miles away.

Customers expressed concern about having to erect a rural mailbox

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4

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Response:

Customers expressed concern for those customers with disabilities who 5. Concern: are not able to go to adminoffice Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over the dependability of rural route 6. Concern: service The customer expressed a concern over the dependability of rural route Response: service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. 7. Concern: Customers were concerned about a change of address The customer expressed a concern about a change in address. Response: Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about a change of address Concern: Response: The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change Customers were concerned about having to travel to another post office 9 Concern: for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about having to travel to another Post Office 10. Concern:

for service.

by calling 1-800-STAMP-24.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or

19. Concern:

Customers were concerned about having to travel to another Post Office 11. Concern: for service. Services provided at the Post Office will be available from the carrier, Response: and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. 12. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers were concerned about senior citizens. 13. Concern: Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. 14. Concern: **FAVORABLE** Response: You were concerned about having to travel to another post office for 15. Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 16. Concern: Customer was concerned about access to mail at PO Box. Response: The customer were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail. Customers expressed concern for those customers with disabilities who 17. Concern: are not able to go to administrative Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers suggested cutting management positions from the top down 18. Concern: instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some Response: 3,000 administrative positions, or almost 21 percent of the total

management employees.

Customers were concerned about a possible address change.

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Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Response:

23. Concern:

There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer.

Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must

Customers felt the loss of a post office would have a detrimental effect on the business community

be submitted in writing to the administrative postmaster.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers questioned the economic savings of the proposed discontinuance

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Customers were concerned about a change of address or loss of PO Box address,

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the

Customers were concerned about the loss of a gathering place and an information center.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

24. Concern:

Response:

25. Concern:

Response:

26. Concern:

Response:

27. Concern:

Response:

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6

2.

## Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenience. 2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most-Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

East Vassalboro is an incorporated community located in KENNEBEC County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH), CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the

administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by

contacting your local government agency.

Concern: Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post

Office or by contacting your local government agency.

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Concern:

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Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Customer expressed a concern for the loss of a social gathering place. Concern: Residents may continue to meet informally, socialize, and share Response: information at the local store, church, and residences in town. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office Response: The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier. Customer expressed a concern about leaving money in the mailbox. Concern: Response: A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area. Customers questioned the economic savings of the proposed Concern: discontinuance. Concern was also expressed that too much money was spent in the larger cities. Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses Customers were concerned about the loss of a gathering place and an Concern: information center. Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Customer questioned if this was a hearing or a meeting and will this Concern: be taped. Response: This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped. Customer questioned whether there will be chance for another meeting Concern: sometime down the road. Response: There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.



## III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 1992. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs			\$ 22,288 \$ 7,466 <u>+ \$ 4.920</u>
Total Annual Costs Less Annual Cost of Replacement Service			\$ 34,674 <u>- \$ 5.901</u>
Total Annual Savings	-	<b></b>	\$ 28.773

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the North Vassalboro Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Randy & Michael

ANDY MICHAUD

Manager, Post Office Operations

06/14/2011

Date



08/29/2011

# MEMO TO THE RECORD

SUBJECT: Certification of the Record EAST VASSALBORO Docket Number 1361881 - 04935

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Deburah C Esoler

DEBORAH ESSLER District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	EAST VASSALBURU, ME, 04935-9998				
EAS Level:		55				
District:		NORTHERN NEW ENGLAND PFC				
County:		KENNEBEC				
Congressiona	d District:	Maine 1st				
Oorigressiona	r Digitio.	Walife 1st				
Proposal:		✓ Close Consolidate				
Reason For P	торsed:	retired				
Alternate Serv	rice Proposed:	Rural Route Service				
Customers Afr	fected:					
Post Office i	Box:	74				
General Del	ivery:	0				
Rural Route	2	0				
Highway Co	ontract Route (HCR):	0				
City Route:	,	0				
Intermediate	e Rural:	0				
Intermediate		0				
		74				
rotal numb	er of customers:	74				
Date	Action					
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.					
10/01/1992	Postmaster vacancy occurred, Reason: retire	ed !				
10.00.002	OIC: Career: 0 Noncareer: 0 Other Em					
03/14/2011	District manager authorization to study.					
04/26/2011	Questionnaires sent to customers. Number s					
06/30/2011	Analysis: Favorable 12 Unfavorable 28 N Petition received, Number of signatures: 224					
00/00/2011	Concerns expressed:					
07/45/0044	Keep East Vassalboro Post Office open					
07/15/2011	1 Congressional inquiry received: Yes Concerns expressed:					
	Ensure Postal Service address concerns expressed by constituents.					
06/03/2011	Proposal and checklist sent to district for review.  Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920)					
06/01/2011	attached),	s notified by district 10 days before the 60-day posting (PS Form 4920				
06/03/2011	Proposal and invitation for comments posted	and round-dated.				
08/18/2011	Proposal and invitation for comments remove	ed and round-dated.				
	Comment Analysis: Favorable 0 Unfavorable 7 No Opinion 0	17				
None	Premature PRC appeal received.					
	Concerns expressed:					
06/03/2011 08/29/2011	Updated PS Form 4920 completed (if necess Certification of the official record.	sary)				
00/23/2011		esident, Delivery and Retail, and copy of transmittal letter to vice				
	president, Area Operations.					
	Headquarters logged in official record (option Record returned to district for additional cons					
	Record returned to district for additional cons	sideration.				
	Final determination posted at affected office(	s) and round-dated.				
	Final determination removed and round-date					
	Postal Builetin Post Office Change Announcement form sent to Headquarters.					
	No appeals letter received from Headquarters.  Appeal to PRC received.					
PRC opinion received on appeal:						
	Affirmed:Remanded:	USPS Withdrawn;				
Address management systems notified to updated AMS report.						
Discontinuance announced in Postal Bulletin No.: Effective date:						
Review Coordinator/person most familiar with the case:						
	JIM MCCARTNEY	(207) 482-7168				
	Name/Title	Telephone Number				
	JIM MCCARTNEY	(207) 482-7168				
	District Post Office Review Coordinator	Telephone Number				



08/30/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the East Vassalboro Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jim McCartney, Post Office Review Coordinator, at (207) 482-7168 or Randy Michaud Manager Post Office Operations.

DEBORAH ESSLER DISTRICT MANAGER 151 FOREST AVE PORTLAND, ME 04101-9990

## Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1361881.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

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## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EAST VASSALBORO was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting; 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

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A petition supporting the retention of the East Vassalboro Post Office was received on June 30, 2011, with 224 signatures.

When this final determination is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The proposal to close the East Vassalboro Post Office was posted with an invitation for comment at the East Vassalboro Post

Offic		11 to August 15, 2011. The following additional concerns were received
1.	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the PostOffice. $ \\$
	Response:	The customer expressed a concem for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
3.	Concern:	Customers expressed a concern about leaving money in the mailbox
	Response:	The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4.	Concern:	Customers expressed concern about having to erect a rural mailbox

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away. Customers expressed concern for those customers with disabilities who Concern: are not able to go to adminoffice Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over the dependability of rural route Concern: service The customer expressed a concern over the dependability of rural route Response: service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. Customers were concerned about a change of address 7 Concern: The customer expressed a concern about a change in address. Response: Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about a change of address Concern: The customer expressed a concern about a change in address. Response: Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code, Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change Customers were concerned about having to travel to another post office Concern: for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about having to travel to another Post Office Concern: for service.

The customer expressed concern about having to erect a rural mailbox.

Response:

Services provided at the Post Office will be available from the carrier, Response: and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers were concerned about having to travel to another Post Office 11. Concern: for service. Services provided at the Post Office will be available from the carrier, Response: and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers were concerned about mail security 12. Concern: The customer expressed a concern about the security of mail. Response: ` Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers were concerned about senior citizens. 13. Concern: Carrier service is beneficial to many senior citizens and those who face Response: special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. 14. Concern: **FAVORABLE** Response: You were concerned about having to travel to another post office for 15. Concern: The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 16. Concern: Customer was concerned about access to mail at PO Box. The customer were concerned about your choices of time available to Response: pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail. Customers expressed concern for those customers with disabilities who 17. Concern: are not able to go to administrative Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

18. Concern:

Customers suggested cutting management positions from the top down

instead of taking services away from customers.

Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

Customers were concerned about a possible address change.

There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the barrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

## HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail

22. Concern:

Response:

23. Concern:

Response: Customers are not require

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

24. Concern:

Customers felt the loss of a post office would have a detrimental effect

on the business community

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses

if the post office is discontinued.

25. Concern: Customers questioned the economic savings of the proposed

discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility

and postmaster position. The Postal Service estimates a positive annual

savings...

26. Concern: Customers were concerned about a change of address or loss of PO

Box address.

Response: Customers who wish to remain with PO Box service will have no change

to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the

change

27. Concern: Customers were concerned about the loss of a gathering place and an

information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

## Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

East Vassalboro is an incorporated community located in KENNEBEC County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH), CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

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1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
3.	Concern:	Customer expressed a concern about nonpostal services.
)	Response:	Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
4.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
5.	Concern:	Customer expressed a concern for the loss of a social gathering place.
	Response:	Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
6.	Concern:	Customers said they would miss the special attention and assistance provided by the personnel at the Post Office
	Response:	The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.
7.	Concern:	Customer expressed a concern about leaving money in the mailbox.
	Response:	A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.
	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money

was spent in the larger cities.

Carrier service can be and, in this case, is more cost-effective than Response: maintaining a postal facility and a postmaster position. The Postal

Service estimates an annual savings with this change, Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their

greater expenses.

Customers were concerned about the loss of a gathering place and an 9. Concern:

information center.

Residents may continue to meet informally, socialize, and share Response:

information at the other businesses, churches and residences in town.

Customer questioned if this was a hearing or a meeting and will this 10. Concern:

be taped.

This is a community meeting. Notes will be taken about the comments Response:

and concerns expressed. It will not be taped.

Customer questioned whether there will be chance for another 11. Concem:_

meeting sometime down the road.

There are no further meetings planned. Any subsequent meetings Response:

would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 1992, The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,288 \$ 7,466 <u>+ \$ 4,920</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 34,674 <u>- \$ 5,901</u>
Total Annual Savings	\$ 28,773

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES -

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the East Vassalboro Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.

Sand Garholm	
	09/26/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



10/05/2011

OFFICER-IN-CHARGE/POSTMASTER East Vassalboro Post Office

SUBJECT: Letter of Instructions Regarding Posting of the East Vassalboro Post Office Final Determination Docket No. 1361881 - 04935

Please post in the lobby the enclosed final determination to close the East Vassalboro Post Office. The final determination must be posted in a prominent place from 10/05/2011 through close of business on 11/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/07/201|1.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (207) 482-7168.

Sincerely,

JIM MCCARTNEY

POST OFFICE REVIEW COORDINATOR

151 FOREST AVE

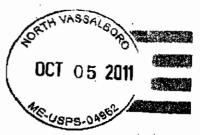
PORTLAND, ME 04101-9990



Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935



Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE THE EAST VASSALBORO, ME POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935